

IBM

ZY20-8526-0

IBM 5280 Distributed Data System

I/PAR Functional Unit and Cause Code Guide

Serial No. ______

First Edition (March 1981)

This manual replaces, and makes obsolete, ZY31-0612-0, ZY31-0613-0, ZY31-0615-0, ZY31-0616-0, and ZY31-0617-0. Changes are periodically made to the information herein; these changes will be reported in new editions of this publication.

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INSTRUCTIONS FOR USING THIS GUIDE

For troubles on which a repair action has been taken:

- Record the three-digit major and the two-digit minor codes in the unit field of the I/PAR document.
- Select the cause code that best identifies the action, failure mode, and MAP/diagnostic package effectiveness.
- Record the cause code in the CAU ACT field of the I/PAR document.

For all No Trouble Found calls:

Refer to major code 960.

CAUSE CODES

(Do not use with major code 960.)

Choose one digit from each column:

CAU **ACT Most Significant Action** Failure Mode MAP/Diagnostic Package Effectiveness Reseat or reinstall the original part Used and effective 1 2 Swap for diagnostic purposes Used and not effective 3 Replace Not used 4 Adjust or repair or modify Used and effective 5 Clean or lubricate Used and not effective Intermittent 6 Other action-described in narrative

Note: Consider the MAPs and diagnostics effective if they identify the failing part or direct you to the appropriate repair action or procedure.

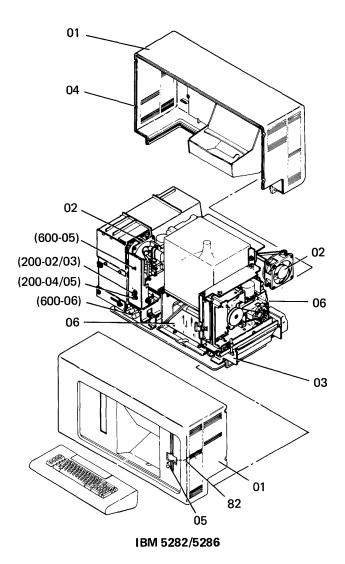
Contents

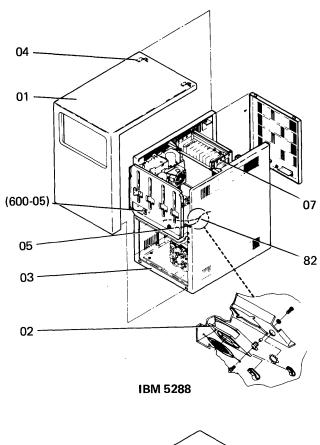
000 Base
040 Keyboard
200 Display
300 Logic
302 Storage Cards
312 Diskette Attachment
313 Communications Attachment 5
315 Printer Attachment
317 Data Station Attachment 6
340 ROS Patch Cards
600 Power
612 Power Feature
823 Diskette Drive (31SD)
825 Diskette Drive (51TD)
870 Customer Responsibility11
960 No Trouble Found
990 Feature/RPQs12

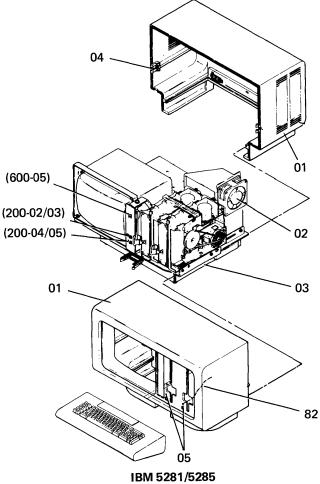
Note: Numbers shown in parenthesis on an illustration are numbers that are referenced from other major codes.

000 Base

- 01 Covers
- 02 Fan
- 03 Frame
- 04 Latches/hinges
- 05 LEDs
- 06 Mirror (IBM 5282/5286 only)
- 07 Gate hardware (IBM 5288 only)
- 82 Cables/connectors (LED)
- 00 Other (Explain in the comments section.)

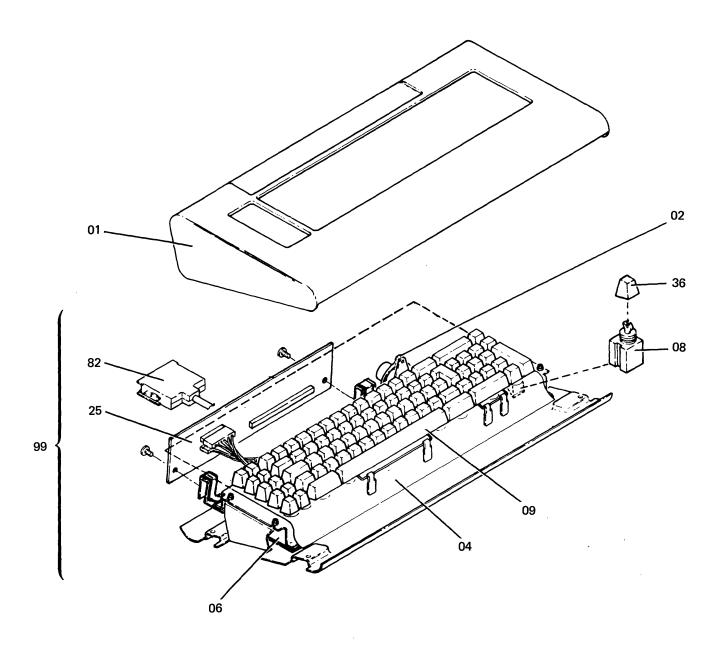






040 Keyboard

- 01 Cover
- 02 Speaker
- 04 Dust cover
- 06 Pad printed circuit board
- 08 Key module
- 09 Spacebar
- 25 Keyboard logic card
- 36 Keytop
- 82 Cables/connectors
- 99 Unit replacement
- 00 Other (Explain in comments section.)

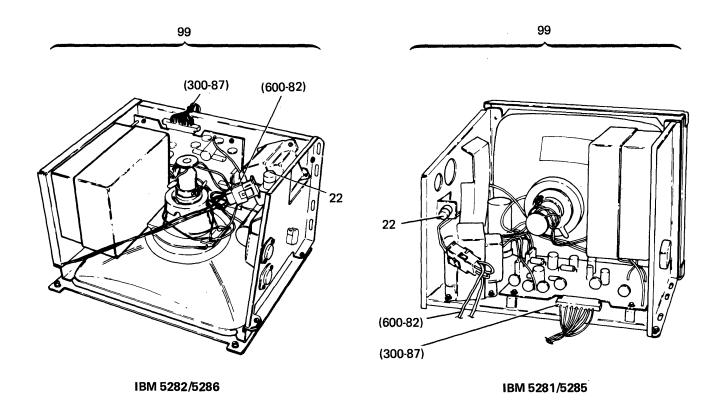


200 Display

- 02 Brightness control knob
- 03 Brightness potentiometer
- 04 Contrast control knob
- 05 Contrast potentiometer
- 22 Display fuse
- 99 Unit replacement
- 00 Other (Explain in the comments section.)

See 000 Base

for location



300 System Logic

IBM 5285/5286

- 01 A logic board
- 02 A-C1 diskette/main MPU
- 03 A-A1 keyboard/display MPU
- 04 A-B1 MSR/elapsed-time counter
- 05 A-D3 VFO
- 06 A-E5 Feature main MPU
- 82 Cables/connectors diskette (A-C1)
- 83 Cables/connectors keyboard (A-A1)
- 84 Cables/connectors MSR/ETC (A-B1)
- 00 Other (Explain in the comments section.)

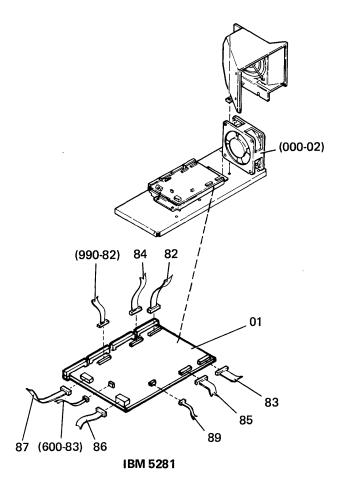
IBM 5288

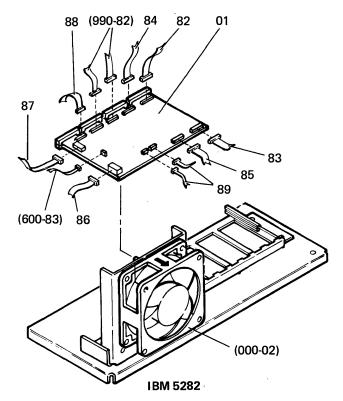
- 01 A logic board
- 02 A-A1 diskette/main MPU
- 03 A-C1 keyboard/display MPU
- 04 A-D1 MSR/elapsed-time counter
- 05 A-B3 VFO
- 06 A-K1 Feature main MPU
- 81 Cables/connectors (J4, JC)
- 82 Cables/connectors diskette (A-A1)
- 83 Cables/connectors keyboard (A-C1)
- 84 Cables/connectors MSR/ETC (A-D1)
- 00 Other (Explain in the comments section.)

IBM 5281/5282

(See the following illustrations)

- 01 Driver/receiver card
- 82 Diskette drive A cable (output)
- 83 Diskette drive A cable (input)
- 84 Diskette drive B cable (output)
- 85 Diskette drive B cable (input)
- 86 Keyboard/display cable (input)
- 87 Keyboard/display cable (output)
- 88 Keyboard output cable
- 89 MSR cable (input)
- 00 Other (Explain in the comments section.)





302 System Storage Cards (IBM 5285/5286/5288)

313 Communications Attachment

IBM 5285

02 16K (Blue)			
03 32K (Orange)	BSC	SDLC/SNA	
04 64K (Red)	01	02	A-D7 38LS
00 Other (Explain in the comments section.)	03	04	A-D7 EIA/CCITT
	05	06	A-D7 DDSA
	07	80	A-E5 Communications MPU (w/o 3270)
312 Diskette Attachment	09	09	Jumpers/switches
312 Diskette Attacilinent	10	11	A-E5 Communications MPU (with 3270)
IBM 5285/5286	82	82	Cables/connectors (A-E5)
01 A-D1 driver/receiver	83	83	Cables/connectors (external)
82 Cables/connectors (A-D1)	00	00	Other (Explain in the comments section.)
00 Other (Explain in the comments section.)			

IBM 5288

01	A-B1 driver/receiver
02	A-E5 diskette MPU
03	A-F7 VFO
04	A-G7 driver/receiver
81	Cables/connectors (A-B1)
82	Cables/connectors (A-E5)
84	Cables/connectors (A-G7)
00	Other (Explain in the comments section.)

IBM 5288

BSC	SDLC/SNA	
01	02	A-J7 38LS
03	04	A-J7 EIA/CCITT
05	06	A-J7 DDSA
07	08	A-K5 Communications MPU (w/o 3270)
09	09	Jumpers/switches
10	11	A-K5 Communications MPU (with 3270)
82	82	Cables/connectors (A-K5)
83	83	Cables/connectors (external)
00	00	Other (Explain in the comments section.)

315 Printer Attachment

IBM 5285

- 01 A-D5 printer MPU (Twinaxial)
- 02 A-D5 printer MPU (Start-stop)
- 82 Cables/connectors (A-D5)
- 00 Other (Explain in the comments section.)

IBM 5288

- 01 A-B5 printer MPU (Twinaxial)
- 02 A-B5 printer MPU (Start-stop)
- 82 Cables/connectors
- 00 Other (Explain in the comments section.)

317 Data Station Attachment

IBM 5285/5286

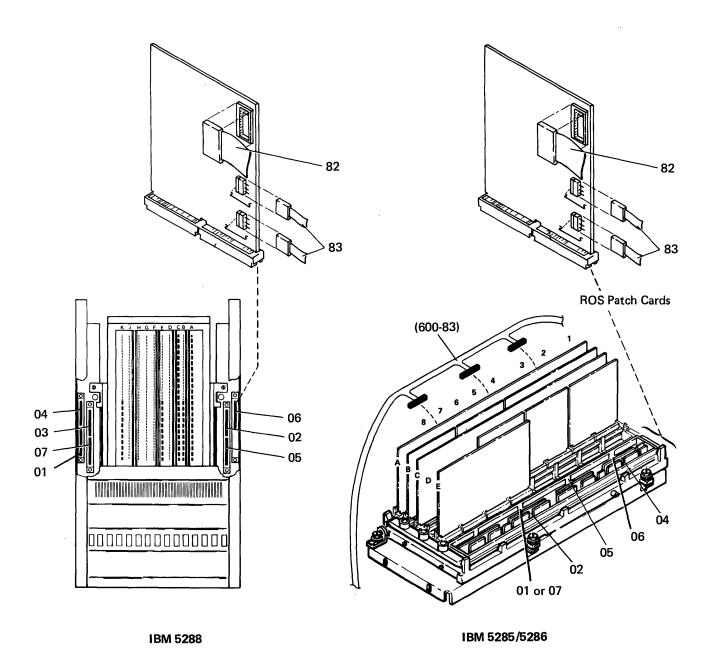
- 01 A-B7 keyboard/display storage
- 02 A-E1 data station adapter
- 82 Cables/connectors (A-E1)
- 00 Other (Explain in the comments section.)

IBM 5288

- 01 A-D5 keyboard/display storage
- 02 A-D7 keyboard/display storage
- 03 A-E1 data station adapter
- 04 A-F1 data station adapter
- 05 A-G1 data station adapter
- 83 Cables/connectors (A-E1)
- 84 Cables/connectors (A-F1)
- 85 Cables/connectors (A-G1)
- 00 Other (Explain in the comments section.)

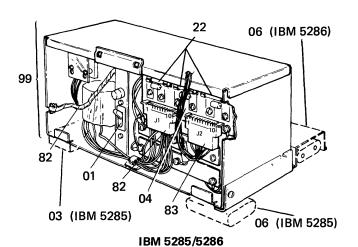
340 ROS Patch Cards

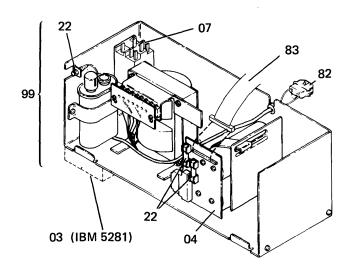
- 01 Communications (IBM 5285/5288)
- 02 Base Diskette
- 03 Feature diskette (IBM 5288)
- 04 Keyboard/display
- 05 Base main MPU
- 06 Printer (IBM 5285/5288)
- 07 Feature main MPU
- 82 Cables/connectors (signal)
- 83 Cables/connectors (power)
- 00 Other (Explain in the comments section.)



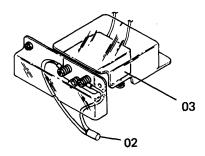
600 Power

- 01 Circuit breaker (IBM 5285/5286/5288)
- 02 Power cord
- 03 Line filter
- 04 Base board assembly 1
- 05 Power switch (See 000 Base)
- 06 Resonant capacitor (IBM 5285/5286/5288)
- 07 Relay (IBM 5281/5282)
- 08 Base board assembly 2 (IBM 5288)
- 22 Fuse
- 82 Cables/connectors AC
- 83 Cables/connectors DC
- 00 Other (Explain in the comments section.)

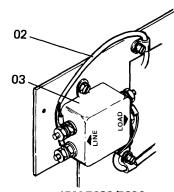




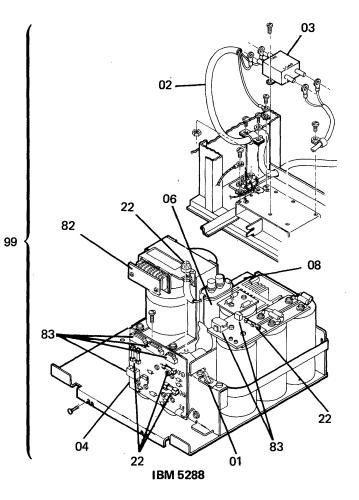




IBM 5281/5285



IBM 5282/5286



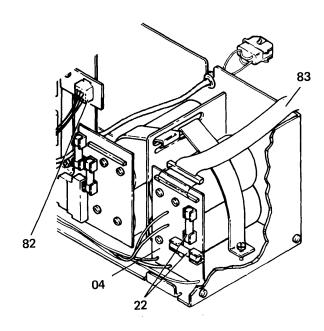
612 Power Feature

IBM 5281/5282

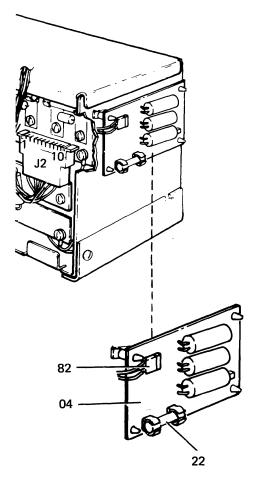
- 04 Feature board assembly
- 22 Fuse
- 82 Cables/connectors AC
- 83 Cables/connectors DC
- 00 Other (Explain in the comments section.)

IBM 5285

- 04 Communications feature board
- 22 Fuse
- 82 Cables/connectors
- 00 Other (Explain in the comments section.)



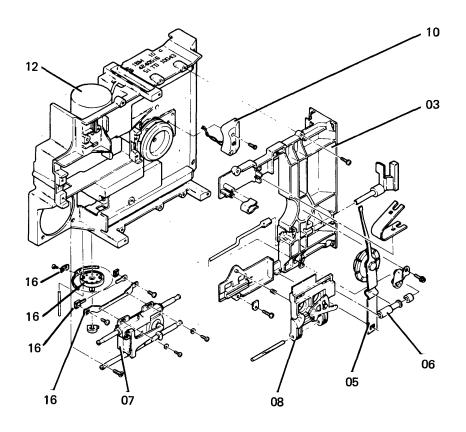
IBM 5281/5282



IBM 5285

823 Diskette Drive 1 (Single-sided 31SD)

Use the minor codes listed under 825 (600-82)825 Diskette Drive 2D (Dual-sided 51TD) 01 Frame/mounting hardware 11 02 AC drive belt 03 Diskette guide 04 Diskette drive control card 05 Collet/flat spring assembly 06 Collet roll assembly 07 Head carriage assembly 08 Head load bail assembly 09 Head load solenoid assembly 10 LED/PTX assembly 11 AC drive motor 12 Stepper motor 13 Diskette locking lever 02 14 AC motor capacitor 16 Band/pulley/clamp 82 Cables/connectors 09 99 Unit replacement 00 Other (Explain in the comments section.) 04



870 CUSTOMER RESPONSIBILITY

Use only service codes 14, 16, 21, 25, 26 and 30 with major code 870.

- 01 Customer application program
- 02 Customer-owned cables/hardware
- 03 Diskette (media)
- 04 Environment
- 05 External non-IBM modem
- 06 External telephone company
- 07 Incorrect procedures/operator error
- 08 Power failure
- 00 Other (Explain in the comments section.)

Cause Codes for 870

- 91 Verification procedures were incorrect or misleading.
- 92 Verification procedures were not used.

960 NO TROUBLE FOUND

Use 960 to report calls when an error is reported but no repair action is taken.

 Use the customer four-digit error code in the minor and cause area of the I/PAR.

Example:

Major	ajor Minor C	
960	10	20

(The customer-reported error code was 1020.)

 For power-on checkout problems, use 60 in the minor area, and report the number of ■ symbols remaining on screen in the cause area.

Example:

Major	Minor	Cause	
960	60	02	

(Two symbols were on the screen at the time of the failure.)

 For other than power or no reported error codes, explain the symptom in the comments section.

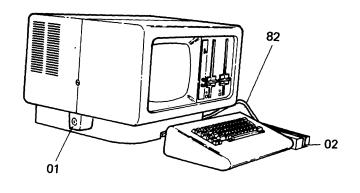
Example:

Major	Minor	Cause	
960	00	00	

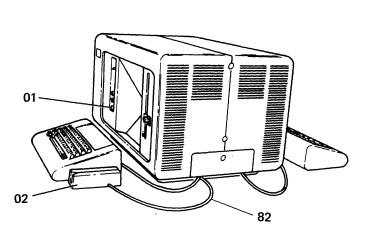
Note: For communications, enter CXXX error codes as 4XXX, and enter DXXX error codes as 5XXX.

990 Features/RPQs

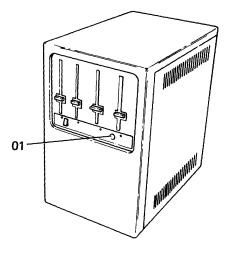
- 01 Keylock (IBM 5285/5286/5288)
- 02 Magnetic stripe reader (MSR)
- 82 Cables/connectors
- 00 Other (Explain in the comments section.)



IBM 5281/5285



IBM 5282/5286



IBM 5288

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