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Getting Started with Ubuntu 12.04 can be downloaded for free from http://ubuntu-manual.org/ or purchased from http://ubuntu-manual.org/buy/gswu1204e2/en_US. A printed copy of this book can be ordered for the price of printing and delivery. We permit and even encourage you to distribute a copy of this book to colleagues, friends, family, and anyone else who might be interested.

http://ubuntu-manual.org

Second Edition

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Prologue

Welcome

Welcome to *Getting Started with Ubuntu*, an introductory guide written to help new users get started with Ubuntu.

Our goal is to cover the basics of Ubuntu (such as installation and working with the desktop) as well as hardware and software management, working with the command line, and security. We designed this guide to be simple to follow, with step-by-step instructions and plenty of screenshots, allowing you to discover the potential of your new Ubuntu system.

Please bear in mind that this guide is still very much a work in progress and always will be. It is written specifically for Ubuntu 12.04 LTS, and although we have aimed to not limit our instructions to this version, it is unavoidable that some things will change over the life of Ubuntu. Whenever a new version of Ubuntu is released, we will incorporate updates and changes into our guide, and make a new version available at [http://www.ubuntu-manual.org](http://www.ubuntu-manual.org).

*Getting Started with Ubuntu 12.04* is not intended to be a comprehensive Ubuntu instruction manual. It is more like a quick-start guide that will get you doing the things you need to do with your computer quickly and easily, without getting bogged down with technical details. As with prior versions, Ubuntu 12.04 LTS incorporates many new features, including enhancements to the Unity shell and HUD. More about the Unity shell and what it means, and the HUD, can be found in Chapter 2: The Ubuntu Desktop.

For more detailed information on using Unity and the Ubuntu desktop, see the "Ubuntu Desktop Guide," which can be obtained in any of the following ways:

- in the Dash, type `yelp`;
- in the desktop menubar, click Help • Ubuntu Help;
- go to [https://help.ubuntu.com](https://help.ubuntu.com), Ubuntu 12.04 LTS • Ubuntu Desktop Help.

The Internet is also an excellent resource. For example, on [https://help.ubuntu.com](https://help.ubuntu.com) you will find documentation on installing and using Ubuntu, and at the Ubuntu Forums, [http://ubuntuforums.org](http://ubuntuforums.org), and Ask Ubuntu, [http://askubuntu.com](http://askubuntu.com), you find answers to many Ubuntu related questions.

If something isn’t covered in this manual, chances are you will find the information you are looking for in one of those locations. We will try our best to include links to more detailed help wherever we can.

Ubuntu Philosophy

The term “Ubuntu” is a traditional African concept that originated from the Bantu languages of southern Africa. It can be described as a way of connecting with others—living in a global community where your actions affect all of humanity. Ubuntu is more than just an operating system: it is a community of people that come together voluntarily to collaborate on an international software project that aims to deliver the best possible user experience.

LTS is an abbreviation for “Long Term Support.” A new LTS version is released every 2 years. Starting with Ubuntu 12.04 LTS, both the Desktop version and the Server version will have five years support, meaning you get free security updates for at least five years.

HUD is an abbreviation for heads-up display. It is a new concept, integrated into Unity as of Unity 5.2; it is still in development.
The Ubuntu Promise

- Ubuntu will always be free of charge, along with its regular enterprise releases and security updates.
- Ubuntu comes with full commercial support from Canonical and hundreds of companies from across the world.
- Ubuntu provides the best translations and accessibility features that the free software community has to offer.
- Ubuntu’s core applications are all free and open source. We want you to use free and open source software, improve it, and pass it on.

A brief history of Ubuntu

Ubuntu was conceived in 2004 by Mark Shuttleworth, a successful South African entrepreneur, and his company Canonical. Shuttleworth recognized the power of Linux and open source, but was also aware of weaknesses that prevented mainstream use.

Shuttleworth set out with clear intentions to address these weaknesses and create a system that was easy to use, completely free (see Chapter 8: Learning More for the complete definition of “free”), and could compete with other mainstream operating systems. With the Debian system as a base, Shuttleworth began to build Ubuntu. Using his own funds at first, installation CDs were pressed and shipped worldwide at no cost to the recipients. Ubuntu spread quickly, its community rapidly grew, and soon Ubuntu became the most popular Linux distribution available.

With more people working on the project than ever before, its core features and hardware support continue to improve. Ubuntu has gained the attention of large organizations worldwide. One of IBM’s open source operating systems is based on Ubuntu. In 2005, the French Police began to transition their entire computer infrastructure to a variant of Ubuntu—a process which has reportedly saved them “millions of euros” in licensing fees for Microsoft Windows. By the end of 2012, the French Police anticipates that all of their computers will be running Ubuntu. Canonical profits from this arrangement by providing technical support and custom-built software.

While large organizations often find it useful to pay for support services, Shuttleworth has promised that the Ubuntu desktop system will always be free. As of 2012, Ubuntu is installed on an estimated 2% of the world’s computers. This equates to tens of millions of users worldwide, and is growing each year. As there is no compulsory registration, the percentage of Ubuntu users should be treated as an estimate.

What is Linux?

Ubuntu is built on the foundation of Linux, which is a member of the Unix family. Unix is one of the oldest types of operating systems and has provided reliability and security in professional applications for almost half a century. Many servers around the world that store data for popular websites (such as YouTube and Google) run some variant of a Unix system. The Linux kernel is best described as the core, or almost the brain, of the operating system.

The Linux kernel is the controller of the operating system; it is responsible for allocating memory and processor time. It can also be thought of as the program which manages any and all applications on the computer itself.
Linux was designed from the ground up with security and hardware compatibility in mind, and is currently one of the most popular Unix-based operating systems. One of the benefits of Linux is that it is incredibly flexible and can be configured to run on almost any device—from the smallest micro-computers and cellphones to larger super-computers. Unix was entirely command line-based until graphical user interfaces (GUIs) began to emerge in the early 1990s.

These early GUIs were difficult to configure, clunky, and generally only used by seasoned computer programmers. In the past decade, however, graphical user interfaces have come a long way in terms of usability, reliability, and appearance. Ubuntu is just one of many different Linux distributions, and uses one of the more popular graphical desktop environments called GNOME.

Is Ubuntu right for you?

New users to Ubuntu may find that it takes some time to feel comfortable when trying a new operating system. You will no doubt notice many similarities to both Microsoft Windows and Mac OS X, and some differences. Users coming from Mac OS X are more likely to notice similarities due to the fact that both Mac OS X and Ubuntu originated from Unix. The Unity shell, which is the default in Ubuntu, is a completely new concept, which needs some exploring to get used to it. See Chapter 2: The Ubuntu Desktop for more information about the Unity shell.

Before you decide whether or not Ubuntu is right for you, we suggest giving yourself some time to grow accustomed to the way things are done in Ubuntu. You should expect to find that some things are different from what you are used to. We also suggest taking the following into account:

Ubuntu is community based. That is, Ubuntu is developed, written, and maintained by the community. Because of this, support is probably not available at your local computer store. Fortunately, the Ubuntu community is here to help. There are many articles, guides, and manuals available, as well as users on various Internet forums and Internet Relay Chat (IRC) rooms that are willing to assist beginners. Additionally, near the end of this guide, we include a troubleshooting chapter: Chapter 7: Troubleshooting.

Many applications designed for Microsoft Windows or Mac OS X will not run on Ubuntu.

For the vast majority of everyday computing tasks, you will find suitable alternative applications available in Ubuntu. However, many professional applications (such as the Adobe Creative Suite) are not developed to work with Ubuntu. If you rely on commercial software that is not compatible with Ubuntu, yet still want to give Ubuntu a try, you may want to consider dual-booting. Alternatively, some applications developed for Windows will work in Ubuntu with a program called Wine. For more information on Wine, go to http://www.winehq.org.

Many commercial games will not run on Ubuntu. If you are a heavy gamer, then Ubuntu may not be for you. Game developers usually design games for the largest market. Since Ubuntu’s market share is not as substantial as Microsoft’s Windows or Apple’s Mac OS X, most game developers will not allocate resources towards making their games compatible with Linux. If you just enjoy a game every now and then, there is active game development within the community, and many high quality games can be easily installed through the Ubuntu Software Center.
Contact details

Many people have contributed their time to this project. If you notice any errors or think we have left something out, feel free to contact us. We do everything we can to make sure that this manual is up to date, informative, and professional. Our contact details are as follows:

‣ Website: http://www.ubuntu-manual.org/
‣ Email: ubuntu-manual@lists.launchpad.net
‣ IRC: #ubuntu-manual on irc.freenode.net
‣ Bug Reports: https://bugs.launchpad.net/ubuntu-manual/+filebug

About the team

Our project is an open source volunteer effort to create and maintain quality documentation for Ubuntu and its derivatives.

Want to help?

We are always looking for talented people to work with, and due to the size of the project we are fortunate to be able to cater to a wide range of skill sets:

‣ Authors, editors
‣ Programmers (Python or \TeX)
‣ User interface designers
‣ Icon and title page designers
‣ Event organizers and ideas people
‣ Testers
‣ Web designers and developers
‣ Translators and screenshoters
‣ Bug reporters and triagers

To find out how you can get started helping, please visit http://ubuntu-manual.org/getinvolved.

Conventions used in this book

The following typographic conventions are used in this book:

‣ Button names, menu items, and other gui elements are set in boldfaced type.
‣ Menu sequences are sometimes typeset as File • Save As..., which means, “Choose the File menu, then choose the Save As...”
‣ Monospaced type is used for text that you type into the computer, text that the computer outputs (as in a terminal), and keyboard shortcuts.
1 Installation

Getting Ubuntu

Before you can get started with Ubuntu, you will need to obtain a copy of the Ubuntu installation image for CD or USB. Some options for doing this are outlined below.

Minimum system requirements

Ubuntu runs well on most computer systems. If you are unsure whether it will work on your computer, the Live CD is a great way to test things out first. Below is a list of hardware specifications that your computer should meet as a minimum requirement.

- 1 GHz x86 processor (Pentium 4 or better)
- 1 GB of system memory (RAM)
- 5 GB of disk space (at least 15 GB is recommended)
- Video support capable of 1024×768 resolution
- Audio support
- An Internet connection (highly recommended, but not required)

Downloading Ubuntu

The easiest and most common method for getting Ubuntu is to download the Ubuntu CD image directly from http://www.ubuntu.com/download. Choose how you will install Ubuntu:

- Download and install
- Try it from a CD or USB stick
- Run it with Windows

Download and Install / Try it from a CD or USB stick

For the Download and install, or Try it from a CD or USB stick options, select whether you require the 32-bit or 64-bit version (32-bit is recommended for most users), then click “Start download.”

Installing and run alongside Windows

For the Run it with Windows option, simply select “Start download,” and then follow the instructions for the Ubuntu installer for Windows.

32-bit versus 64-bit

Ubuntu and its derivatives are available in two versions: 32-bit and 64-bit. This difference refers to the way computers process information. Computers capable of running 64-bit software are able to process more information than computers running 32-bit software; however, 64-bit systems require more memory in order to do this. Nevertheless, these computers gain performance enhancements by running 64-bit software.

- If your computer has a 64-bit processor install the 64-bit version.
If your computer is older, a netbook, or you do not know the type of processor in the computer, install the 32-bit version.

If your computer has a 64-bit processor, click on the “64-bit” option before you click “Start download.”

Downloading Ubuntu as a torrent

When a new version of Ubuntu is released, the download servers can get “clogged” as large numbers of people try to download or upgrade Ubuntu at the same time. If you are familiar with using torrents, you can download the torrent file by clicking “Alternative downloads,” and then “BitTorrent download.” Downloading via torrent may improve your download speed, and will also be help to spread Ubuntu to other users worldwide.

Burning the CD image

Once your download is complete, you will be left with a file called ubuntu-12.04-desktop-i386.iso or similar (i386 here in the filename refers to the 32-bit version. If you downloaded the 64-bit version, the filename contains amd64 instead). This file is a CD image—a snapshot of the contents of a CD—which you will need to burn to a CD.

Creating a bootable USB drive

If your PC is able to boot from a USB stick, you may prefer to use a USB memory stick instead of burning a CD. Scroll down to “Burn your CD or create a USB stick,” select CD or USB stick, choose the OS you are using to create the USB drive, and then click Show me how. If you select the “USB Stick” option, your installation will be running from the USB memory stick. In this case, references to Live CD, will refer to the USB memory stick.

Trying out Ubuntu

The Ubuntu CD and USB stick function not only as installation media, but also allow you to test Ubuntu without making any permanent changes to your computer by running the entire operating system from the CD or USB stick.

Your computer reads information from a CD at a much slower speed than it can read information off of a hard drive. Running Ubuntu from the Live CD also occupies a large portion of your computer’s memory, which would usually be available for applications to access when Ubuntu is running from your hard drive. The Live CD/USB experience will therefore feel slightly slower than it does when Ubuntu is actually installed on your computer. Running Ubuntu from the CD/USB is a great way to test things out and allows you to try the default applications, browse the Internet, and get a general feel for the operating system. It’s also useful for checking that your computer hardware works properly in Ubuntu and that there are no major compatibility issues.

To try out Ubuntu using the Live CD/USB stick, insert the Ubuntu CD into your CD drive, or connect the USB stick and restart your computer.

After your computer finds the Live CD/USB stick, and a quick loading screen, you will be presented with the “Welcome” screen. Using your
mouse, select your language from the list on the left, then click the button labeled Try Ubuntu. Ubuntu will then start up, running directly from the Live CD/USB drive.

Once Ubuntu is up and running, you will see the default desktop. We will talk more about how to actually use Ubuntu in Chapter 2: The Ubuntu Desktop, but for now, feel free to test things out. Open some applications, change settings and generally explore—any changes you make will not be saved once you exit, so you don’t need to worry about accidentally breaking anything.

When you are finished exploring, restart your computer by clicking the “Power” button in the top right corner of your screen (a circle with a line through the top) and then select Restart. Follow the prompts that appear on screen, including removing the Live CD and pressing Enter when instructed, and then your computer will restart. As long as the Live CD is no longer in the drive, your computer will return to its original state as though nothing ever happened!

Installing Ubuntu—Getting started

At least 5 GB of free space on your hard drive is required in order to install Ubuntu; however, 15 GB or more is recommended. This will ensure that you will have plenty of room to install extra applications later on, as well as store your own documents, music, and photos. To get started, place the Ubuntu CD in your CD drive and restart your computer. Your computer should load Ubuntu from the CD. When you first start from the CD, you will be presented with a screen asking you whether you want to first try out Ubuntu or install it. Select the language you want to view the installer in and click on the Install Ubuntu button. This will start the installation process.

If you have an Internet connection, the installer will ask you if you would like to “Download updates while installing.” We recommend you do so. The second option, “Install this third-party software,” includes the Fluendo MP3 codec, and software required for some wireless hardware. If you are not connected to the Internet, the installer will help you set up a wireless connection.

The “Preparing to install Ubuntu” screen will also let you know if you
have enough disk space and if you are connected to a power source (in case you are installing Ubuntu on a laptop running on battery). Once you have selected your choices, click **Continue**.

**Internet connection**

If you are not connected to the Internet, the installer will ask you to choose a wireless network (if available).

1. Select **Connect to this network**, and then select your network from the list.
2. If the list does not appear immediately, wait until a triangle/arrow appears next to the network adapter, and then click the arrow to see the available networks.
3. In the **Password** field, enter the network **wep** or **wpa** key (if necessary).
4. Click **Connect** to continue.

![Figure 1.2: Set up wireless.](image)

**Allocate drive space**

This next step is often referred to as **partitioning**. Partitioning is the process of allocating portions of your hard drive for a specific purpose. When you create a partition, you are essentially dividing up your hard drive into sections that will be used for different types of information. Partitioning can sometimes seem complex to a new user; however, it does not have to be. In fact, Ubuntu provides you with some options that greatly simplify this process. The Ubuntu installer will automatically detect any existing operating system installed on your machine, and present installations options based on your system. The options listed below depend on your specific system and may not all be available:

- Install alongside other operating systems
- Install inside Windows
- Upgrade Ubuntu ... to 12.04
- Erase ... and install Ubuntu
- Something else

We recommend that you connect during install, though updates and third-party software can be installed after installation.

If you are installing on a new machine with no operating system, you will not get the first option. The upgrade option is only available if you are upgrading from a previous version of Ubuntu.
Install alongside other operating systems.

If you are a Windows or Mac user and you are trying to install Ubuntu for the first time, select the Install alongside other operating systems option. This option will enable you to choose which operating system you wish to use when you computer starts. Ubuntu will automatically detect the other operating system and install Ubuntu alongside it.

For more complicated dual-booting setups, you will need to configure the partitions manually.

Figure 1.3: Choose where you would like to install Ubuntu.

Upgrade Ubuntu … to 12.04

This option will keep all of your Documents, music, pictures, and other personal files. Installed software will be kept when possible (not all your currently installed software may be supported on the new version). System-wide settings will be cleared.

Erase disk and install Ubuntu

Use this option if you want to erase your entire disk. This will delete any existing operating systems that are installed on that disk, such as Windows xp, and install Ubuntu in its place. This option is also useful if you have an empty hard drive, as Ubuntu will automatically create the necessary partitions for you.

Formatting a partition will destroy any data currently on the partition. Be sure to back up any data you want to save before Formatting.

Something else

This option is for advanced users and is used to create special partitions, or format the hard drive with a file system different to the default one.

After you have chosen the installation type, click Continue, or Install Now.

Ubuntu provides you with the option of either replacing your existing operating system altogether, or installing Ubuntu alongside your existing system. The latter is called dual-booting. Whenever you turn on or restart your computer, you will be given the option to select which operating system you want to use for that session.

Ubuntu installs a home folder where your personal files and configuration data are located by default. If you choose to have your home folder on a separate partition, then in the event that you decide to reinstall Ubuntu or perform a fresh upgrade to the latest release, your personal files and configuration data won’t be lost.

More information and detailed instructions on partitioning are available at: https://help.ubuntu.com/community/HowtoPartition.
Confirm Partition choices and start install

If you chose Something else, configure the partitions as you need. Once you are happy with the way the partitions are going to be set up, click the Install Now button at the bottom right to move on.

To reduce the time required for installation, Ubuntu will continue the installation process in the background while you configure important user details—like your username, password, keyboard settings and default timezone.

Where are you?

The next screen will display a world map. Using your mouse, click your geographic location on the map to tell Ubuntu where you are. Alternatively, you can use the drop-down lists underneath the map. This allows Ubuntu to configure your system clock and other location-based features. Click Forward when you are ready to move on.

Keyboard layout

Next, you need to tell Ubuntu what kind of keyboard you are using.
In most cases, you will find the suggested option satisfactory. If you are unsure which keyboard option to select, you can click the **Detect Keyboard Layout** button to have Ubuntu determine the correct choice by asking you to press a series of keys. You can also manually choose your keyboard layout from the list of options. If you like, enter text into the box at the bottom of the window to ensure you are happy with your selection, then click **Continue**.

**Who are you?**

Ubuntu needs to know some information about you so it can set up the primary user account on your computer. When configured, your name will appear on the login screen as well as the user menu, which we discuss in Chapter 2: The Ubuntu Desktop.

On this screen you will need to tell Ubuntu:

- your name
- what you want to call your computer
- your desired username
- your desired password
- how you want Ubuntu to log you in

Enter your full name under “Your name?”. The next text field is the name your computer uses, for terminals and networks. You can change this to what you want, or keep the predetermined name. Next is your username, the name that is used for the user menu, your home folder, and behind the scenes. You will see this is automatically filled in for you with your first name. Most people find it easiest to stick with this. However, it can be changed if you prefer.

Next, choose a password and enter it into the password field on the left, and then enter same password into the password field on the right. When both passwords match, a strength rating will appear to the right that will show you whether your password is “too short,” “weak,” “fair,” or “strong.” You will be able to continue the installation process regardless of your password strength, but for security reasons it is best to choose a strong one. This is best achieved by having a password that is at least six characters long, and is a mixture of letters, numbers, symbols, and upper-
case/lowercase. Avoid obvious passwords that include your birth date, spouse's name, or the name of your pet.

Login Options

Finally, at the bottom of this screen you have three options from which to choose regarding how you wish to log in to Ubuntu.

- Log in automatically
- Require my password to log in
- Encrypt my home folder

Log in automatically

Ubuntu will log in to your primary account automatically when you start up the computer so you won't have to enter your username and password. This makes your login experience quicker and more convenient, but if privacy or security are important to you, we don't recommend this option. Anyone who can physically access your computer will be able to turn it on and also access your files.

Require my password to login

This option is selected by default, as it will prevent unauthorized people from accessing your computer without knowing the password you created earlier. This is a good option for those who, for example, share their computer with other family members. Once the installation process has been completed, an additional login account can be created for each family member. Each person will then have their own login name and password, account preferences, Internet bookmarks, and personal storage space.

Encrypt my home folder

This option provides you with an extra layer of security. Your home folder is where your personal files are stored. By selecting this option, Ubuntu will automatically enable encryption on your home folder, meaning that files and folders must be decrypted using your password before they can be accessed. Therefore if someone had physical access to your hard drive (for example, if your computer was stolen and the hard drive removed), they would not be able to see your files without knowing your password.

If you choose this option, be careful not to enable automatic login at a later date. It will cause complications with your encrypted home folder, and will potentially lock you out of important files.

Finishing Installation

Ubuntu will now finish installing on your hard drive. As the installation progresses, a slideshow will give you an introduction to some of the default applications included with Ubuntu. These applications are covered in more detail in Chapter 3: Working with Ubuntu. The slideshow will also highlight the Ubuntu support options:

After approximately twenty minutes, the installation will complete and you will be able to click Restart Now to restart your computer and start
Ubuntu. The CD will be ejected, so remove it from your CD drive and press Enter to continue.

Wait while your computer restarts, and you will then see the login window (unless you selected automatic login).
Login Screen

After the installation is over and the computer is restarted, you will be greeted by the login screen of Ubuntu. The login screen uses LightDM which is a light on resources and easy to customize display manager. The login screen will present you with your username and you will have to enter the password to get past it. Click your username and enter your password. Once done, you may click the arrow or press Enter to get into the Ubuntu desktop. Ubuntu’s login screen supports multiple users and also supports custom backgrounds for each user. In fact, Ubuntu automatically will pick up your current desktop wallpaper and set it as your login background. Ubuntu’s login screen also lets you select the different environments to login. In a default Ubuntu installation, you will have two environments; Ubuntu and Ubuntu-2D. If you want to login to Ubuntu-2D, click on the Ubuntu icon and select Ubuntu-2D from the list and then enter your password to login. The login screen allows you to update your keyboard language, volume intensity and enable/disable accessibility settings before you log in to your desktop. It also displays date/time and battery power for laptops. You can also shut down or restart your system from the login screen.

A guest session is also available at the login screen. You can activate this session for guests using your laptop or desktop.

Ubuntu installer for Windows

You can install and run Ubuntu alongside your current installation of Windows:

1. Download the Ubuntu installer for Windows http://www.ubuntu.com/download/ubuntu/windows-installer
2. Run the download file
3. Install Ubuntu

Download and run the installer

After the file, wubi.exe, is downloaded, run the file to start the installation. If a security message appears, click Continue, to proceed with the installation:
Installation

The Ubuntu Installer will start. Choose and enter a “Username” and “Password.” The password must be entered twice to ensure accuracy. After choosing a password, click Install. The Ubuntu Installer will download and install Ubuntu. This process will take some time. The download file size is 700Mb. After the installation is complete, click Finish on the “Completing the Ubuntu Setup Wizard” screen to reboot the computer.

Installation complete

After the computer restarts, you can select “Ubuntu” from the boot menu. You will then be logged in to Ubuntu and will be presented with your new desktop!
2 The Ubuntu Desktop

Understanding the Ubuntu desktop

Initially, you may notice many similarities between Ubuntu and other operating systems, such as Microsoft Windows or Mac os x. This is because they are all based on the concept of a graphical user interface (GUI)—i.e., you use your mouse to navigate the desktop, open applications, move files, and perform most other tasks. In short, things are visually-oriented. This chapter is designed to help you become familiar with various applications and menus in Ubuntu so that you become confident in using the Ubuntu GUI.

Unity

All GUI-based operating systems use a desktop environment. Desktop environments encompass many things, such as:

- The look and feel of your system
- The way the desktop is laid out
- How the desktop is navigated by the user

In Linux distributions (such as Ubuntu), a number of desktop environments are available. Ubuntu uses Unity as the default desktop environment. After installing and logging in to Ubuntu, you will see the Unity desktop. This initial view is comprised of the The Desktop Background and two bars—one is horizontally located at the top of your desktop called The Menu Bar, and the other bar is vertically oriented at the far left, called the Launcher.

Ubuntu 12.04 places an emphasis on “social from the start” and features social network integration in the desktop for sites like Twitter and Facebook.

Figure 2.1: The Ubuntu 12.04 default desktop.

To read more about other variants of Ubuntu, refer to Chapter 8: Learning More.
Unity comes in two versions—Unity 2D and Unity 3D. By default, Ubuntu installs the Unity 3D interface. This interface is a graphic intensive desktop interface allowing for smooth transitions, stacking icons in the Launcher, and transparent utility and shell windows, to name a few features. Unity 2D is a less-graphic-intensive shell interface—equal in comparison to its “big brother”. Unity 2D is available as an additional download. Although the two variants of Unity may show slight differences in the “look and feel” of the desktop, Unity does not impact the functionality of the application or utility being displayed. The details of how Unity came to replace GNOME, features of the Unity interface, and how to install both types, can be found by searching Unity user interface at http://en.wikipedia.org.

The Desktop Background

Below the menu bar is an image that covers the entire desktop. This is the default desktop background, or wallpaper, belonging to the default Ubuntu 12.04 theme known as Ambiance. To learn more about customizing your desktop (including changing your background), see the section on Customizing your desktop below.

The Menu Bar

The menu bar incorporates common functions used in Ubuntu 12.04. The icons on the far-right of the menu bar are called the indicator area. Each installation of Ubuntu may contain slightly different types and quantities of icons based on a number of factors, including type of hardware and available on-board accessories. The most common indicators are (starting from the left):

Keyboard indicator allows you to select the keyboard layout you would like and change your keyboard preferences.

Messaging indicator incorporates all your social applications. From here, you can access your instant messenger client, your email client, your microblogging application, and even UbuntuOne, your personal cloud!

Network indicator allows you to manage your network connections and connect quickly and easily to a wired or wireless network.

Sound indicator provides an easy way to adjust the sound volume as well as access your music player and sound settings.

Clock displays the current time and provides an easy way to access your calendar and Time and Date settings.

User menu allows you to easily switch between different users and access your online and user accounts.

Session indicator provides an easy way to access System Settings, Updates, Printers, and session options for locking your computer, logging out of your session, restarting the computer, or shutting down completely.

Every application has a menuing system where different actions can be executed in an application (like File, Edit, View, etc.); the menuing system for an application is appropriately called the application menu. In Unity, the application menu isn’t on the titlebar of the application as is commonly the case with other GUI environments. Instead, it is located to the left area of the menu bar. To show an application’s menu, just move your mouse to the Ubuntu desktop’s menu bar. While your mouse is positioned here, the active application’s menus will superimpose itself over the Ubuntu

For more about:
- the Messaging Indicator see Microblogging;
- the Network Indicator see Getting online;
- the Session Indicator see Session options.

The keyboard indicator only shows when you have chosen more than one keyboard layout in the keyboard settings during installation.

Every application has a menuing system where different actions can be executed in an application (like File, Edit, View, etc.); the menuing system for an application is appropriately called the application menu. In Unity, the application menu isn’t on the titlebar of the application as is commonly

desktop’s menu bar, allowing you to use the application’s menus. Moving your mouse away from the menu bar will allow Ubuntu desktop’s menu bar to reappear. This capability of Unity to only show the application’s menu when needed is especially beneficial for netbook and laptop users as it provides you with more free work space.

The Launcher

The vertical bar of icons on the left side of the screen is called the Launcher. The Launcher provides easy access to applications, mounted devices, and the Trash. All running applications on your system will place an icon in the Launcher while the application is running. The first icon at the top of the Launcher is the Dash, a major innovation and core element of Unity—we will explore the Dash in a later section of this chapter. By default, other applications appear on the Launcher, including applications such as LibreOffice and Firefox, the workspace switcher lens, any mounted devices, and, of course, the always-important Trash lens at the bottom of the Launcher.

Using Launcher

Running applications

To run an application from the Launcher (or cause an already-running application to appear), just click on the application’s icon. Running applications will have one or more triangles on the left side of its icon, indicating the number of application windows open for this application. The application in the foreground (meaning on top of all other open application windows) is indicated by a single white triangle on the right side of its icon. You can also run an application through the Dash. We will talk about the Dash, in the The Dash section.
Adding and removing applications from the Launcher

There are two ways to add an application to the Launcher:

- Open the Dash, find the application to add, and drag and drop it to the Launcher
- Run the application you want to add to the Launcher, right-click on the application’s icon on the Launcher, and select Lock to Launcher.

To remove an application from the Launcher, right-click on the application’s icon, then select Unlock from Launcher.

The Dash

The Dash is a tool to help you access and find applications and files on your computer quickly. If you are a Windows user, you’ll find the Dash to be a more advanced Start Menu. If you are a Mac user, the Dash is similar to Launchpad in the dock. If you’ve used a previous version of Ubuntu or another GNOME Linux distribution, the Dash replaces the GNOME 2 menus. To explore the Dash, click on the top-most icon on the Launcher; the icon has the Ubuntu logo on it. After selecting the Dash icon, another window will appear with a search bar on the top as well as grouping of recently accessed applications, files, and downloads. The search bar provides dynamic results as you enter your search terms. The five lenses at the bottom are links to your Home lens, Applications lens, Files lens, and Music and Videos lenses. Lenses act as specialized search categories in the Dash.
Search for files and applications with the Dash

The Dash is an extremely powerful tool allowing you to search your entire system for applications and files based on your search terms.

Find files/folder

Dash can help you find the names of files or folders. Simply type in what you remember of the name of the file or folder, and as you type, results will appear in the Dash. The Files lens can also assist you in finding files or folders. The Files lens shows you the most recent files accessed, as well as recent downloads. You can use the filter results button in the top-right corner of the Dash to filter results to your requirements by file or folder modification times, by file type (.odt, .pdf, .doc, .tex, etc.), or by size.

Find applications

The standard Ubuntu installation comes with many applications. Users can also download thousands more applications from the Ubuntu Software Center. As you collect an arsenal of awesome applications (and get a bonus point for alliteration!), it may become difficult to remember the name of a particular application. Simply use the Application lens on the Dash. This lens will automatically categorize installed applications under “Recently Used,” “Installed,” or “Apps Available for Download.” You can also enter a name of the application (or a part of it), in the search bar in the Dash, and the names of applications matching your search criteria will appear. Even if you don’t remember the name of the application at all, type a keyword that is relevant to that application, and the Dash will find it. For example, type music, and the Dash will show you the default music player any any music player you’ve used.

Workspaces

Workspaces are also known as virtual desktops. These separate views of your desktop allow you to group applications together, and by doing so, help to reduce clutter and improve desktop navigation. For example, in one
workspace, you can open all of your media applications; your office suite in another, and your web browser open in a third workspace. Ubuntu has four workspaces by default.

**Switching between workspaces**

To switch between workspaces, click on the workspace switcher located on the Launcher. This utility allows you to toggle through the workspaces (whether they contain open applications or not), and choose the one you want to use.

**Managing windows**

When opening a program in Ubuntu (such as a web browser or a text editor—see Chapter 3: Working with Ubuntu for more information on using applications)—a window will appear on your desktop. The windows in Ubuntu are very similar to those in Microsoft Windows or Mac OS X. Simply stated, a window is the box that appears on your screen when you start a program. In Ubuntu, the top part of a window (the titlebar) will have the name of the application to the left (most often, the title will be the name of the application). A window will also have three buttons in the top-left corner. From left to right, these buttons represent close, minimize window, and maximize window. Other window management options are available by right-clicking anywhere on the title bar.

**Closing, maximizing, restoring, and minimizing windows**

![Figure 2.7: This is the top bar of a window, named titlebar. The close, minimize, and maximize buttons are on the top-left corner of window.](image)

To close a window, click on the close button in the upper-left corner of the window—the first button on the left-hand side. The button immediately to the right of the close button is the minimize button (which removes the window from the visible screen and places it in the Launcher. This button doesn’t close the application, it just hides the application from view. When an application is minimized to the Launcher, the left-side of the icon in the Launcher will display a triangle showing you the application is still running. Clicking the icon of the application that is minimized will restore the window to its original position. Finally, the right-most button (maximize button, which makes the application window fill the entire screen. Clicking
the maximize button again will return the window to its original size. If a window is maximized, its top-left buttons and menu are automatically hidden from view. To make them appear, just move your mouse to the menu bar.

Moving and resizing windows

To move a window around the workspace, place the mouse pointer over the window’s titlebar, then click and drag the window while continuing to hold down the left mouse button. To resize a window, place the pointer on an edge or corner of the window so that the pointer turns into a larger, two-sided arrow (known as the resize icon). You can then click and drag to resize the window.

Switching between open windows

In Ubuntu there are many ways to switch between open windows.

1. If the window is visible on your screen, you can click any portion of it to raise it above all other windows.
2. Use Alt+Tab to select the window you wish to work with. Hold down the Alt key, and keep pressing Tab until the window you’re looking for appears in the popup.
3. Click on the corresponding icon on the Launcher. Move your mouse to the left side of your screen to show the Launcher, and right-click on the application icon. If the application has multiple windows open, double-click on the icon in order to select the window you want.

Moving a window to different workspace

To move a window to a different workspace, make sure the window isn’t maximized. If it is maximized, click on the right-most button on the left side of the titlebar to restore it to its original size. Then right-click on the window’s titlebar and select:

- Move to Workspace Left, to move the window to the left workspace
- Move to Workspace Right, to move the window to the right workspace
- Move to Another Workspace, and then choose the workspace you wish to move the window to.

Window always on the top or on visible workspace

At times, you may want to have a window always on top so that it can be seen or monitored while you work with other applications. For example, you may want to browse the web and, at the same time, view and answer to any incoming instant message. To keep a window on top, right-click on the window’s titlebar, then select Always On Top. Note that this window will be on the top of all windows that are opened in the current workspace. If you want to have a window always on the top regardless of the workspace, right-click on the window’s titlebar, then select Always on Visible Workspace. This window will now be on top of all other windows across all workspaces.
Browsing files on your computer

There are two ways to locate files on your computer—either search for them or access them directly from their folder. You can search for a file via the Dash or Files & Folders in the Launcher. You can also use the Files & Folders tool to access commonly used folders (such as Documents, Music, Downloads), as well as most recently accessed files.

Go

To access Go, move your mouse over the top bar and select Go. You can browse the files on your computer by clicking Computer in this menu. If you set up a home network, you will find a menu item to access shared files or folders.

Your Home Folder

The home folder is used to store your personal files. Your home folder matches your login name. When you open your personal folder, you will see there are several more folders inside, including Desktop (which contains any files that are visible on the desktop), Documents, Downloads, Music, Pictures, Public, Templates, and Videos. These are created automatically during the installation process. You can add more files and folders as needed at any time.

Nautilus file manager

Just as Windows has Windows Explorer and Mac os x has Finder to browse files and folders, Ubuntu uses the Nautilus file manager by default.

The Nautilus file manager window

When you select the Home Folder shortcut in the Launcher, click on a folder in the Dash, or double-click on a folder on the desktop, the Nautilus file manager window opens. The default window contains the following features:

menubar  The menubar is located at the top of the screen, the so called global menu. These menus allow you to modify the layout of the browser, navigate, bookmark commonly used folders and files, and view hidden folders and files.

titlebar  The titlebar shows the name of the currently selected folder. It also contains the Close, Minimize, and Maximize buttons.

toolbar  The toolbar contains tools for navigation. On the right is the search icon (which looks like a magnifying glass); clicking on this icon opens a field so you can search for a file or folder by name. Just below the toolbar, you will see a representation of your current browsing. This is similar to the history function in most browsers; it keeps track of where you are and allows you to backtrack if necessary. You can click on the locations to navigate back through the file browser.

left pane  The left pane of the file browser has shortcuts to commonly used folders. When a folder is bookmarked, it appears in the left pane. No matter what folder is open, the left pane will always contain the same folders. This left pane can be changed to display different features (such
as Information, Tree, History, etc.) by clicking the down arrow beside “Places” near the top.

central pane The largest pane shows the files and folders in the directory that you are currently browsing.

Figure 2.9: Nautilus file manager displaying your home folder.

Navigating Nautilus

To navigate between folders, use the bookmarks in the left pane of the Nautilus file manager. You can also retrace your steps by clicking on the name of a folder in the path bar. Double-clicking on a visible folder will cause you to navigate to it.

Opening files

A file, in its simplest form, is data. Data can represent a text document, database information, or data that will be used to produce music or video. To open a file, you can either double-click on its icon or right-click the icon and select one of the Open With options. Ubuntu attempts to determine what application to use for the file being opened, and most of the time, Ubuntu chooses correctly. However, if you want to open the file using an application other than what is selected, then choose Open With Other Application. A selection of installed applications will appear. Make your selection, and the file will open in the selected application.

Creating new folders

To create a new folder from within Nautilus, click File • Create New Folder. Then, name the folder that appears by replacing the default “Untitled Folder” with your desired label (e.g., “Personal Finances”). You can also create a new folder by pressing Ctrl+Shift+N, or by right-clicking in the file browser window and selecting Create New Folder from the popup menu (this action will also work on the desktop).

Hidden Files and Folders

If you wish to hide certain folders or files, place a dot (.) in front of the
name (e.g., ".Personal Finances"). In some cases it is impossible to hide files and folders without prefixing them with a dot. In Nautilus, these folders can be hidden by creating a hidden file. This is accomplished by opening the file and typing the name of the file or folder you wish to hide. Make sure that each file or folder is on a separate line. When you open Nautilus, the folder will no longer be visible.

**Copying and moving files and folders**

You can copy files or folders in Nautilus by clicking `Edit • Copy`, or by right-clicking on the item and selecting `Copy` from the popup menu. When using the `Edit` menu in Nautilus, make sure you’ve selected the file or folder you want to copy first (by left-clicking on it once). Multiple files can be selected by left-clicking in an empty space (i.e., not on a file or folder), holding the mouse button down, and dragging the cursor across the desired files or folders. This “click-drag” move is useful when you are selecting items that are grouped closely together. To select multiple files or folders that are not positioned next to each other, hold down the `Ctrl` key while clicking on each item individually. Once multiple files and/or folders are selected, you can use the `Edit` menu to perform actions just like you would for a single item. When one or more items have been “copied,” navigate to the desired location then click `Edit • Paste` (or right-click in an empty area of the window and select `Paste`) to copy them to the new location. While the `copy` command can be used to make a duplicate of a file or folder in a new location, the `cut` command can be used to move files and folders around. That is, a copy will be placed in a new location, and the original will be removed from its current location. To move a file or folder, select the item you want to move then click `Edit • Cut`. Navigate to the desired location, then click `Edit • Paste`. As with the `copy` command above, you can also perform this action using the right-click menu, and it will work for multiple files or folders at once. An alternative way to move a file or folder is to click on the item, and then drag it to the new location.

**Using multiple tabs and multiple Nautilus windows**

Opening multiple Nautilus windows can be useful for dragging files and folders between locations. The option of tabs (as well as panes) is also available in Nautilus. To open a second window when browsing a folder in Nautilus, select `File • New Window` or press `Ctrl+M`. This will open a new window, allowing you to drag files and/or folders between two locations. To open a new tab, click `File • New Tab` or press `Ctrl+T`. A new row will appear above the space used for browsing your files containing two tabs—both will display the directory you were originally browsing. You can click these tabs to switch between them to click and drag files or folders between tabs the same as you would between windows. You can also open a second pane in Nautilus so you can see two locations at once without having to switch between tabs or windows. To open a second pane, click `View • Extra Pane`, or press `F3` on your keyboard. Again, dragging files and folders between panes is a quick way to move or copy items.

**Searching for files and folders on your computer**

You can search for files and folders using the Dash or Nautilus.
Search using the Dash

In the Dash, simply type your search terms in the search bar at the top of the Dash.

Search using Nautilus

In Nautilus, click Go • Search for Files, or press Ctrl+F. This opens the search field where you can type the name of the file or folder you want to find.

Customizing your desktop

One of the advantages to a windowed environment through Unity is the ability to change the look and feel of your desktop. Don’t like the default Ubuntu theme? Do you have a picture of your third cousin’s aunt’s uncle’s nephew’s pet chihuahua that you’d love to see on your desktop as wallpaper? All of this (and more) is possible through desktop customizations in Unity. Most customizations can be reached via the Session Indicator and then selecting System Settings to open the System Settings application window. The Dash, desktop appearance, themes, wallpapers, accessibility, and other configuration settings are available here. For more information see Session options.

Appearance

You can change the background, fonts, and window theme to further modify the look and feel of your desktop. To begin, open Appearance by either right-clicking on your background and selecting Change Desktop Background or selecting Session Indicator • System Settings • Appearance.

Theme

The “Appearance” window will display the current selected background wallpaper and theme. Themes control the appearance of your windows, buttons, scroll bars, panels, icons, and other parts of the desktop. The Ambiance theme is used by default, but there are other themes from which you
can choose. Just click once on any of the listed themes to give a new theme a try. The theme will change your desktop appearance immediately.

Desktop background

Under Background, you may choose from Wallpapers, Pictures Folder, and Colors and Gradients. When Wallpapers is selected, you will see Ubuntu’s default selection of backgrounds. To change the background simply click the picture you would like to use. You’re not limited to this selection though. To use one of your own pictures, click the +… button, and navigate to the image you would like to use, double-click the image, and the change will take effect immediately. This image will then be added to your list of available backgrounds. If you want to choose from a larger selection of desktop backgrounds, click the “Get More Backgrounds Online” link at the bottom of the “Appearance Preferences” window. This link will open your web browser, and direct you to the http://art.gnome.org/backgrounds website.

Accessibility

Ubuntu has built-in tools that make using the computer easier for people with certain physical limitations. You can find these tools by opening the Dash and searching for “Universal Access.” On the Seeing tab you can manage the text size, the contrast of the interfaces, enable a zoom tool and even a screen reader. Selecting high-contrast themes and larger on-screen fonts can assist those with vision difficulties. You can activate “Visual Alerts” though the Hearing tab, if you have hearing impairment. Also you can adjust keyboard and mouse settings to suit your needs through the Typing and Pointing and Clicking tabs respectively.

Orca screen reader

Orca is a useful tool for people with visual impairments. Orca comes preinstalled in Ubuntu. To run Orca, click on the Dash in the Launcher and type Orca, and click on the displayed result. Orca is the “Screen Reader” part of Universal Access and can be launched once the “Screen Reader” is activated. Orca’s voice synthesizer will activate and assist you through the various op-
tions such as voice type, voice language, Braille, and screen magnification. Once you have finished selecting your settings, you will need to log out of the computer (Orca will offer to do this for you). When you log back in, the Orca settings you selected will automatically run every time you use your computer.

Session options

When you have finished working on your computer, you can choose to log out, suspend, restart, or shut down through the Session Indicator on the far right side of the top panel.

Logging out

Logging out will leave the computer running but return you to the login screen. This is useful for switching between users, such as when a different person wishes to log in to their account, or if you are ever instructed to “log out and back in again.”

Suspend

To save energy, you can put your computer into suspend mode, which will save its current condition to internal memory, power off all devices, and allow you to start back up more quickly. While in a suspended state, the computer will use just a trickle of energy; this is required because the session is saved to internal memory, and if no power goes to internal memory, the data will be lost.

Rebooting

To reboot your computer, select Shut Down... from the “Session Indicator” and click on Restart.

Shut down

To totally power down your computer, select Shut Down... from the “Session Indicator”.
Other options

From the Session Indicator, you can select Lock Screen to require a password before using the computer again—this is useful if you need to leave your computer for some duration. You can also use the Session Indicator to set up a guest session for a friend, or to switch users to log into another user account without closing your applications.

Getting help

General Help

Ubuntu, just like other operating systems, has a built-in help reference called the Ubuntu Desktop Guide. To access it, click on the Dash and type Help. Alternatively, you can select Ubuntu Help from the Help menu in the menu bar.

Heads-Up Display help

The HUD (heads-up display) is a new help feature introduced in Ubuntu 12.04. This is a keyboard-friendly utility to help you find commands, features, and preferences embedded deep within the menu structure of an application. Activate the HUD by pressing the left Alt key on the keyboard. If you want to search a menu item, such as creating a new message in Thunderbird, then just type message in the HUD and the option for composing a new email message will come up in the list of matching results. You can press the Enter key to active the command. The HUD works for almost all applications that are natively installable in Ubuntu; it also works for some applications running under WINE.

Online Help

If you can’t find an answer to your question in this manual or in the Ubuntu Desktop Guide, you can contact the Ubuntu community through the Ubuntu Forums (http://ubuntuforums.org). Many Ubuntu users open an account on the forums to receive help, and in turn provide support to others as they gain more knowledge. Another useful resource is the Ubuntu Wiki (https://wiki.ubuntu.com), a website maintained by the Ubuntu community.
Figure 2.14: The built-in system help provides topic-based help for Ubuntu.
3 Working with Ubuntu

All the applications you need

If you are migrating from a Windows or Mac platform, you may wonder if the programs that you once used are available for Ubuntu. Some of the programs you already use have native Linux versions. And, for those that don’t, there are free and open-source applications that will cover your needs. This section will recommend some alternates that will work well on Ubuntu. Most of the applications listed in this section are available via the Software Center. Those followed by an asterisk (*) can be downloaded directly from their official websites.

Office Suites

- Windows: Microsoft Office, LibreOffice
- Mac os x: iWork, Microsoft Office, LibreOffice
- Linux: LibreOffice, KOffice, GNOME Office, Kexi (database application)

In Ubuntu you may choose among many office suites. The most popular suite is the LibreOffice (formerly OpenOffice). Included in the suite:

- Writer—word processor
- Calc—spreadsheet
- Impress—presentation manager
- Draw—drawing program
- Base—database
- Math—equation editor

LibreOffice Suite is installed by default. Note that Base is not installed by default and it can be installed through Ubuntu Software Center.

Email Applications

- Windows: Microsoft Outlook, Mozilla Thunderbird
- Mac os x: Mail.app, Microsoft Outlook, Mozilla Thunderbird
- Linux: Mozilla Thunderbird, Evolution, KMail

As with office suites, there are multiple options for email applications. One very popular email application is Mozilla Thunderbird, which is also available for Windows. Thunderbird is the default email application in Ubuntu. Another option is Evolution—similar to Microsoft Outlook, it also provides a calendar.

Web Browsers

- Windows: Microsoft Internet Explorer, Mozilla Firefox, Opera, Chromium, Google Chrome
- Mac os x: Safari, Mozilla Firefox, Opera, Chromium, Google Chrome
- Linux: Mozilla Firefox, Opera*, Chromium, Google Chrome*, Epiphany

The most popular web browsers can be installed directly from the Ubuntu Software Center.
PDF Readers

- Windows: Adobe Reader
- Mac os x: Adobe Reader
- Linux: Evince, Adobe Reader, Okular

Evince is a user-friendly and minimalistic reader, and it is the default PDF reader. If Evince doesn’t cover your needs, Adobe Reader is available for Ubuntu too.

Multimedia Players

- Windows: Windows Media Player, VLC
- Mac os x: Quicktime, VLC
- Linux: Totem, VLC, MPlayer, Kaffeine

For multimedia, Ubuntu users have a wide variety of options for high quality players. Two popular and powerful media players for Ubuntu are VLC and Mplayer. Meanwhile, the classic and user-friendly Totem is the default media player in Ubuntu.

Music Players and Podcatchers

- Windows: Windows Media Player, iTunes, Winamp
- Mac os x: iTunes
- Linux: Rhythmbox, Banshee, Amarok, Audacity, Miro

There are several options for listening to music with Ubuntu: Rhythmbox (installed by default), Rhythmbox, and Amarok, among many others. With these you can listen to music and your favorite podcasts. Audacity is similar to Winamp. There is Miro for those of you who watch video podcasts and TV series from the Internet.

CD/DVD Burning

- Windows: Nero Burning ROM, InfraRecorder
- Mac os x: Burn, Toast Titanium
- Linux: Brasero, K3b, Gnome-baker

There are several popular disk burning applications such as Gnome-baker, Brasero, Ubuntu’s default CD burner, and K3b. These burners are powerful tools, offering user-friendly interfaces, many features and they are all open source and free of charge!

Photo Management

- Windows: Microsoft Office Picture Manager, Picasa
- Mac os x: Aperture, Picasa
- Linux: Shotwell, gThumb, Gwenview, F-Spot

You can view and manage your favorite photos with Shotwell, Ubuntu’s default photo manager, or with gThumb, Gwenview, and F-Spot.

Graphics Editors

- Windows: Adobe Photoshop, GIMP
GIMP is a very powerful graphics editor. You can create your own graphics, taper your photographs, modify your pictures. GIMP, a powerful alternative to Photoshop, covers the needs of novice users, professional photographers, and designers.

⚠️ GIMP is not loaded by default, but can be installed via the Software Center.

Instant Messaging

- Windows: Windows Live Messenger, AIM, Yahoo! Messenger, Google Talk
- Mac os x: Windows Live Messenger, AIM, Yahoo! Messenger, Adium, iChat
- Linux: Empathy, Pidgin, Kopete, aMSN

None of the other platform’s clients have Linux versions. However, you can use Pidgin, Empathy or Kopete to communicate over most protocols including: AIM, MSN, Google Talk (Jabber/XMPP), Facebook, Yahoo!, and ICQ. This means you need only one client to communicate with all of your friends. The drawback is that some of these clients have limited video support. If you are using MSN exclusively, aMSN may be worth a try.

VoIP Applications

- Windows: Skype, Google Video Chat
- Mac os x: Skype, Google Video Chat
- Linux: Ekiga, Skype, Google Video Chat

VoIP technologies allow you to talk to people over the Internet. The most popular such application is Skype, which is available for Linux. An open-source alternative Ekiga supports voice communication using the SIP protocol. Note that Ekiga isn’t compatible with the Skype.

BitTorrent Clients

- Windows: µTorrent, Azureus
- Mac os x: Transmission, Azureus
- Linux: Transmission, Deluge, Azureus, KTorrent, Flux, Vuze, BitStorm Lite

There are a number of BitTorrent clients for Ubuntu: Transmission, Ubuntu’s default client, is simple and light-weight, Deluge, Azureus and KTorrent offer many features and can satisfy the most demanding of users.

Getting online

This section of the manual will help you to check your connection to the Internet and help you configure it where needed. Ubuntu can connect to the Internet using a wired, wireless, or a dial up connection. Ubuntu 12.04 also supports more advanced connection methods, which will be briefly discussed at the end of this section.
A **wired connection** is when your computer connects to the Internet using an Ethernet cable. This is usually connected to a wall socket or a networking device—like a switch or a router.

A **wireless connection** is when your computer connects to the Internet using a wireless radio network—usually known as Wi-Fi. Most routers now come with wireless capability, as do most laptops and netbooks. Because of this, Wi-Fi is the most common connection type for these types of devices. Wireless connectivity makes laptops and netbooks more portable when moving to different rooms of a house and while traveling.

A **dialup connection** is when your computer uses a *modem* to connect to the Internet through a telephone line.

### NetworkManager

In order to connect to the Internet using Ubuntu, you need to use the NetworkManager utility. NetworkManager allows you to turn network connections on or off, manage wired and wireless networks, and make other network connections, such as dial up, mobile broadband, and **VPNs**.

You can access NetworkManager by using its icon found the top panel. This icon may look different depending on your current connection state. Clicking this icon will reveal a list of available network connections. The current connection (if any) will have the word “disconnect” underneath it. You can click on “disconnect” to manually disconnect from that network.

This menu also allows you to view technical details about your current connection or edit all connection settings. In the image to the right you will see a tick mark next to “Enable Networking.” Click on the tick mark to disable all network connections. Clicking a second time will enable networking again. This can be very useful when you are required to turn off all wireless communications, like in an airplane.

### Establishing a wired connection

If you have an Ethernet cable running from a wall socket or networking device, such as a switch or router, then you will want to setup a wired connection in Ubuntu.

In order to connect to the Internet with a wired connection, you need to know whether your network supports **DHCP** (*Dynamic Host Configuration Protocol*). DHCP is a way for your computer to automatically be configured to access your network and/or Internet connection. DHCP is usually automatically configured on your router. This is usually the quickest and easiest way of establishing a connection to the Internet. If you are unsure whether your router is setup to use DHCP, you may wish to contact your *ISP’s (Internet Service Provider)* customer service line to check. If your router isn’t configured to use DHCP then they will also be able to tell you what configuration settings you need in order to get online.

### Automatic connections with DHCP

If your network supports DHCP then you may already be set up for online access. To check this, click on the NetworkManager icon. There should be a “Wired Network” heading in the menu. If “Wired connection 1” appears directly underneath, then your machine is currently connected and probably setup for DHCP. If “Disconnected” appears in gray underneath the wired network section, look below to see if an option labeled “Wired connec-
tion 1” appears in the list. If so, click on it to attempt to establish a wired connection.

To check if you are online, click on the NetworkManager icon in the top panel and select the Connection Information option. You should see a window showing details of your connection. If your IP address is displayed as 0.0.0.0 or starts with 169.254, then your computer was not successfully assigned connection information through DHCP. If it shows another address (e.g., 192.168.219.133), then it is likely that your DHCP connection to the router was successful. To test your Internet connection, you may want to open the Firefox web browser to try loading a web page. More information on using Firefox can be found later in this chapter.

**Manual configuration with static address**

If your network does not support DHCP then you need to know a few items of information before you can get online. If you do not know any of this information, then you call your ISP.

- **An IP address**—This is a unique address used for identifying your computer on the network. An IP address is always given in four numbered groups, separated by dots, for example, 192.168.100.10. When connecting using DHCP, this address will periodically change (hence, the name “dynamic”). However, if you have configured a static IP address, your IP address will never change.
- **A network mask**—This tells your computer the size of the network to which it is being connected. It is formatted the same way as the IP address, but usually looks something like 255.255.255.0.
- **A gateway**—This is the IP address of the device that your machine looks to for access to the Internet. Usually, this will be the router’s IP address.
- **DNS server**—This is the IP address of the DNS (Domain Name Service) server. DNS is what your computer uses to resolve IP addresses to domain names. For example, http://www.ubuntu.com resolves to 91.189.94.156. This is the IP address of the Ubuntu website on the Internet. DNS is used so you don’t have to remember IP addresses. Domain names (like ubuntu.com) are much easier to remember. You will need at least one DNS server address but you can enter up to three addresses in case one server is unavailable.

To manually configure a wired connection, click on the NetworkManager icon and select **Edit Connections**. Make sure you are looking at the “Wired tab” inside the “Network Connections” window. The list may already have an entry, such as “Wired connection 1” or a similar name. If a connection is listed, select it and click the **Edit** button. If no connection is listed, click the **Add** button.

If you are adding a connection, you need to provide a name for the connection. This will distinguish the connection being added from any other connections added in future. In the “Connection Name” field, choose a name such as “Wired Home.”

To setup the connection:

1. Make sure that the **Connect automatically** option is selected under the connection name.
2. Switch to the **IPv4 Settings** tab.
3. Change the **Method** to “Manual.”
4. Click on the **Add** button next to the empty list of addresses.
5. Enter your IP address in the field below the Address header.
6. Click to the right of the IP address, directly below the Netmask header and enter your network mask. If you are unsure, “255.255.255.0” is the most common.
7. Click on the right of the network mask directly below the Gateway header and enter the address of your gateway.
8. In the DNS Servers field below, enter the address of your DNS server(s). If you are entering more than one, separate them with commas—for example, “8.8.8.8, 8.8.4.4”.
9. Click Apply to save your changes.

A MAC address is a hardware address for your computer’s network card. Entering this information is sometimes important when using a cable modem connection. If you know the MAC address of your network card, this can be entered in the appropriate text field in the Wired tab of the editing window. To find the MAC addresses for all installed networking devices, open a terminal window, and at the command line prompt, type `ifconfig`. This will display a lot of information about each of the network devices installed on the computer. The wired devices will be labeled as LAN0, LAN1, etc. The wireless devices will appear as WLAN0, WLAN1, etc.

When you have returned to the Network Connections screen, your newly added connection should now be listed. Click Close to return to the desktop. If your connection was configured correctly, the NetworkManager icon should have changed to show an active wired connection. To test if your connection is properly set up, simply open a web browser. If you can access the Internet, then you are connected!

Wireless

If your computer is equipped with a wireless (Wi-Fi) card and you have a wireless network nearby, you should be able to set up a wireless connection in Ubuntu.

Connecting to a wireless network for the first time

If your computer has a wireless network card, you can connect to a wireless network. Most laptops and netbooks have a built-in wireless networking card.

Ubuntu is usually able to detect any wireless network in range of your computer. To see a list of wireless networks, click on the Network Manager icon. Under the “Wireless Networks” heading you should see a list of available wireless networks. Each network will be shown by its name and a signal meter to the left showing its relative signal strength. The signal meter looks like a set of bars similar to what is seen when viewing signal strength of a cell phone. Simply put, the more bars, the stronger the signal.

A wireless network can be open to anyone, or it can be protected with a password. A small padlock will be displayed by the signal bar if any wireless network within range are password-protected. You will need to know the correct password in order to connect to these secured wireless networks.

To connect to a wireless network, select the desired network by clicking on its name within the list. This will be the name that was used during the installation of the wireless router or access point. Most ISPs (Internet
service providers) provide pre-configured routers with a sticker on them detailing the current wireless network name and password. Most publicly accessible wireless networks will be easily identifiable by the name used for the wireless network—for example “Starbucks-Wireless.”

If the network is unprotected (i.e., the signal meter does not show a padlock), a connection should be established within a few seconds—and without a password required. The NetworkManager icon in the top panel will animate as Ubuntu attempts to connect to the network. If the connection is successful, the icon will change to display a signal meter. An on-screen notification message will also appear informing you that the connection was successful.

If the network is password-protected, Ubuntu will display a window called “Wireless Network Authentication Required” as it tries to make a connection. This means that a valid password is required to make a connection. This is what the screen should look like:

![Wireless Network Authentication Required](image)

If you know the password, enter it in the Password field and then click on the Connect button. As you type the password, it will be obscured from view to prevent others from reading the password as you type it. Once the password is entered, click on the Connect button. The NetworkManager icon in the top panel will animate as Ubuntu attempts to connect to the network. If the connection is successful, the icon will change to display a signal meter. An on-screen notification message will also appear informing you that the connection was successful.

If you entered the password incorrectly, or if it doesn’t match the correct password (for example if it has recently been changed and you have forgotten), NetworkManager will make another attempt to connect to the network, and the “Wireless Network Authentication Required” window will re-appear so that you can re-type the password. You can hit the Cancel button to abort the connection. If you do not know the correct password, you may need to call your ISP’s customer support line or contact your network administrator.

Once you have successfully established a wireless connection, Ubuntu will store these settings (including the password) to make it easier to connect to this same wireless network in the future. You may also be prompted to select a keyring password here. The keyring stores passwords in one place so you can access them all in the future by remembering just the keyring password.

Connecting to a saved wireless network

If you have previously established a connection to a wireless network, this connection information will be stored by Ubuntu. This will allow you to connect to the network again without having to re-enter the password.

In addition, Ubuntu will automatically try to connect to a wireless net-
work in range if it has the settings saved. This works on both open and secure wireless networks.

If you have numerous wireless networks in range that are saved on your computer, Ubuntu may choose to connect to a one network while you may want to connect to another network. To remedy this action, click on the NetworkManager icon. A list of wireless networks will appear along with their signal meters. Simply click on the network to which you wish to connect, and Ubuntu will disconnect from the current network and attempt to connect to the one you have selected.

If the network is secure and Ubuntu has the details for this network saved, Ubuntu will automatically connect. If the details for this network connection are not saved, or incorrect, or have changed, then you will be prompted to enter the network password again. If the network is open (no password required), all of this will happen automatically and the connection will be established.

Connecting to a hidden wireless network

In some environments, you may need to connect to a hidden wireless network. These hidden networks do not broadcast their names, and, therefore, their names will not appear in the list of available wireless networks even if they are in range. In order to connect to a hidden wireless network, you will need to get its name and security details from your network administrator or ISP.

To connect to a hidden wireless network:

1. Click on NetworkManager in the top panel.
2. Select Connect to a hidden wireless network. Ubuntu will then open the "Connect to Hidden Wireless Network" window.
3. In the Network name field, enter the name of the network. This is also known as the ssid (Service Set Identifier). You must enter the name exactly how it was given to you. For example, if the name is “Ubuntu-Wireless,” entering “ubuntu-wireless” will not work as the “U” and “W” are both uppercase in the correct name.
4. In the Wireless security field, select one of the options. If the network is an open network, leave the field set to "None." If you do not know the correct setting for the field, you will not be able to connect to the hidden network.
5. Click the Connect button. If the network is secure, you will be prompted for the password. Provided you have entered all of the details correctly, the network should then connect, and you will receive an on-screen notification informing you that the connection was a success.

As is the case with visible wireless networks, hidden wireless network settings will be saved once a connection is made, and the wireless network will then appear in the list of saved connections NetworkManager.

Disabling and enabling your wireless card

By default, wireless access is enabled if you have a wireless card installed in your computer. In certain environments (like on airplanes), you may need to temporarily disable your wireless card.

To disable your wireless card, click on the NetworkManager icon and deselect the Enable Wireless option. Your wireless radio will now be turned off, and your computer will no longer search for wireless networks.
To reactivate your wireless card, simply reverse the process above. Ubuntu will then begin to search for wireless networks automatically. If you are in range of a saved network, you will automatically be connected.

Changing an existing wireless network

At times you may want to change the settings of a saved wireless network—for example, when the wireless password gets changed.

To edit a saved wireless network connection:

1. Click on the NetworkManager icon and select Edit Connections...
2. A "Network Connections" window will open. Click on the Wireless tab.
3. By default, saved networks are in chronological order with the most recently connected at the top. Find the network you want to edit, click on it, and click on the Edit button.
4. Ubuntu will now open a window called “Editing ⟨connection name⟩”, where ⟨connection name⟩ is the name of the connection you are editing. This window will display a number of tabs.
5. Above the tabs, there is a field called Connection name where you can change the name of the connection to give it a more recognizable name.
6. If the Connect automatically option is not selected, Ubuntu will detect the wireless network but will not attempt a connection until it is selected from the NetworkManager menu. Select or deselect this option as needed.
7. On the Wireless tab, you may need to edit the ssid field. A ssid is the wireless connection's network name. If this field isn’t set correctly, Ubuntu will not be able to connect to the wireless network in question.
8. Below the ssid is a Mode field. The “Infrastructure” mode means that you would be connecting to a wireless router or access point. The “ad-hoc” mode is for a computer-to-computer connection (where one computer shares another’s connection) and is often only used in advanced cases.
9. On the Wireless Security tab, you can change the Security field. A selection of "None" means that you are using an open network that doesn’t require a password. Other selection in this tab may required additional information:

   - **wep 40/128-bit Key** is an older security setting is still in use by some older wireless devices. If your network uses this method of security, you will need to enter a key in the Key field that will appear when this mode is selected.

   - **wep 128-bit Passphrase** is the same older security as above. However, instead of having a key, your network administrator should have provided you with a passphrase to connect to the network.

   - **wpa & wpa2 Personal** is the most common security mode for wireless networking. Once you select this mode, you will need to enter a password in the Password field.

   If your network administrator requires **LEAP**, **Dynamic wep** or **wpa & wpa2 Enterprise** then you will need to have the administrator help you with those modes.
10. In the IPv4 Settings tab, you can change the Method field from “Automatic (DHCP)” to “Manual” or one of the other methods. For setting up manual settings (also known as a static address), please see the section above on manual setup for wired network connections.
11. When you finish making changes to the connection, click **Apply** to save your changes and close the window. You can click **Cancel** at any time to close the window without saving any changes.

12. Finally, click **Close** on the “Network Connections” window to return to the desktop.

   After clicking **Apply**, any changes made to the network connection will take effect immediately.

### Other connection methods

There are other ways to get connected with Ubuntu.

With NetworkManager, you can configure “Mobile Broadband” connections to connect to the Internet through your cellular data carrier.

You can connect to **DSL** (Digital Subscriber Line) networks, a method of connecting to the Internet through your phone line via a modem.

It is also possible for NetworkManager to establish a **VPN** (Virtual Private Network) connection. These are most commonly used to create a secure connection to a workplace network.

The instructions for making connections using “Mobile Broadband,” **DSL**, or **VPN** are beyond the scope of this guide.

### Browsing the web

Once you have connected to the Internet, you should be able to browse the web. Mozilla Firefox is the default application for this in Ubuntu.

![Figure 3.6: The default Ubuntu home page for the Firefox web browser.](image)

### Starting Firefox

There are several ways to start Firefox. By default Ubuntu has the Firefox icon within the Launcher (the vertical bar down the left side of the screen). Select this icon to open Firefox. Or, open the Dash (the top-most icon in the...
Launcher) and search for **firefox** using the search box. If your keyboard has a "www" button, you can press that button to start Firefox.

### Navigating web pages

#### Viewing your homepage

When you start Firefox, you will see your home page. By default, this is the Ubuntu Start Page.

To quickly go to your home page, press **Alt+Home** on your keyboard or press on the home icon in Firefox.

#### Navigating to another page

To navigate to a new web page, you need to enter its Internet address (also known as a URL) into the Location Bar. URLs normally begin with "http://" followed by one or more names that identify the address. One example is "http://www.ubuntu.com/". (Normally, you can omit the "http://" part. Firefox will fill it in for you.)

![Image of web browser](image.png)

To navigate:

1. Double-click in the Location Bar, or press **Ctrl+L**, to highlight the URL that is already there.
2. Enter the URL of the page you want to visit. The URL you type replaces any text already in the Location Bar.
3. Press **Enter**.

If you don’t know the URL that you need, type a search term into the Search Bar to the right of the Location bar. Your preferred search engine—Google by default—will return a list of websites for you to choose from. (You can also enter your query directly into the Location Bar).

#### Selecting a link

Most web pages contain links that you can select. These are known as "hyperlinks." A hyperlink can let you move to another page, download a document, change the content of the page, and more.

To select a link:

1. Move the mouse pointer until it changes to a pointing finger. This happens whenever the pointer is over a link. Most links are underlined text, but buttons and pictures on a web page can also be links.
2. Click the link once. While Firefox locates the link’s page, status messages will appear at the bottom of the window.

#### Retracing your steps

If you want to visit a page you have viewed before, there are several ways to do so.

- To go back or forward one page, press the **Back** or **Forward** button by the left side of the Location Bar.
• To go back or forward more than one page, click-and-hold on the respective button. You will see a list of pages you have recently visited. To return to a page, select it from the list.
• To see a list of any URLs you have entered into the Location Bar, press the down arrow at the right end of the Location Bar. Choose a page from the list.
• To choose from pages you have visited during the current session, open the History menu and choose from the list in the lower section of the menu.
• To choose from pages you have visited over the past few months, open the History » Show All History (or press Ctrl+Shift+H). Firefox opens a “Library” window showing a list of folders, the first of which is “History.” Select a suitable sub-folder, or enter a search term in the search bar (at the top right), to find pages you have viewed before. Double-click a result to open the page.

Stopping and reloading

If a page is loading too slowly or you no longer wish to view a page, press Esc to cancel it. To reload the current page if it might have changed since you loaded it, press on the Reload button or press Ctrl+R.

Opening new windows

At times, you may want to have more than one browser window open. This may help you to organize your browsing session better, or to separate web pages that you are viewing for different reasons.

There are four ways to create a new window:

• On the top bar, select File » New Window.
• Press Ctrl+N.
• Right-click on Firefox’s icon on the Launcher and select Open New Window.
• Click on Firefox’s icon on the Launcher using your middle mouse button.

Once a new window has opened, you can use it exactly the same as the first window—including navigation and opening tabs. You can open multiple windows.

Opening a link in a new window

Sometimes, you may want to click a link to navigate to another web page, but do not want the original to close. To do this, you can open the link in its own independent window.

There are two ways to open a link in its own window:

• Right-click a link and select Open Link in New Window.
• Press-and-hold the Shift key while clicking a link.

Tabbed browsing

An alternative to opening new windows is to use Tabbed Browsing instead.

Tabbed browsing lets you open several web pages within a single Firefox window, each independent of the other. This frees space on your desktop as you do not have to open a separate window for each new web page. You
can open, close, and reload web pages in one place without having to switch to another window.

You can alternate quickly between different tabs by using the keyboard shortcut Ctrl+Tab.

**Opening a new blank tab**

There are three ways to create a new blank tab:

- Click on the Open new tab button (a green plus-sign) on the right side of the last tab.
- On the top bar, open File • New Tab.
- Press Ctrl+T.

When you create a new tab, it contains a blank page with the Location Bar focused. Type a web address (URL) or other search term to open a website in the new tab.

**Opening a link in its own tab**

Sometimes, you may want to click a link to navigate to another web page, but do not want the original to close. To do this, you can open the link in its own tab.

There are several ways to open a link in its own tab.

- Right-click a link and select Open Link in New Tab.
- Press-and-hold the Ctrl key while clicking a link.
- Click the link using either the middle mouse button or both left and right mouse buttons simultaneously.
- Drag the link to a blank space on the tab bar or onto the Open new tab button.
- Press-and-hold Ctrl+Shift while clicking a link.

**Closing a tab**

Once you have finished viewing a web page in a tab, you have various ways to close it:

- Click on the Close button on the right side of the tab.
- Click the tab with the middle mouse button or the mouse wheel.
- Press Ctrl+W.
- Right-click the tab and select Close Tab.

**Restoring a closed tab**

Sometimes, you may close the wrong tab by accident, or want to bring back a tab that you have recently closed. Bring back a tab in one of the following two ways:

- Press Ctrl+Shift+T to re-open the most recently closed tab.
- Select History • Recently Closed Tabs, and choose the name of the tab to restore.

A tab always opens "in the background"—in other words, the focus remains on the original tab. The last method (Ctrl+Shift) is an exception; it focuses the new tab immediately.
Changing the tab order

Move a tab to a different location on the tab bar by dragging it to a new location using your mouse. While you are dragging the tab, Firefox displays a small indicator to show the tab’s new location.

Moving a tab between windows

You can move a tab into a new Firefox window or, if one is already open, into a different Firefox window.

Drag a tab away from the tab bar, and it will open into a new window. Drag it from the tab bar into the tab bar of another open Firefox window, and it will move there instead.

Searching

You can search the web from within Firefox without first visiting the home page of the search engine. By default, Firefox will search the web using the Google search engine.

Searching the web

To search the web in Firefox, type a few words into the Firefox search Bar. For example, if you want to find information about the Ubuntu:

1. Move your cursor to the Search Bar using your mouse or press Ctrl+K.
2. Type the phrase Ubuntu. Your typing replaces any text currently in the Search Bar.
3. Press the magnifying glass or Enter to search.

Search results from Google for “Ubuntu” will appear in the Firefox window.

Selecting search engines

If you do not want to use Google as your search engine in the Search Bar, you can change the search engine that Firefox uses.

To change your preferred search engine, press the search logo (at the left of your Search Bar—Google by default) and choose the search engine of your choice. Some search engines, such as Bing, Google and Yahoo, search the whole web; others, such as Amazon and Wikipedia, search only specific sites.

Searching the web for words selected in a web page

Sometimes, you may want to search for a phrase that you see on a web page. You can copy and paste the phrase into the Search Bar, but there is a quicker way.

1. Highlight the word or phrase in a web page using your left mouse button.
2. Right-click the highlighted text and select Search [Search Engine] for [your selected words].

Firefox passes the highlighted text to the search engine, and opens a new tab with the results.
Searching within a page

You may want to look for specific text within the web page you are viewing. To find text within the current page in Firefox:

1. Choose Edit • Find or press Ctrl+F to open the Find Toolbar at the bottom of Firefox.
2. Enter your search query into the Find field in the Find Toolbar. The search automatically begins as soon as you type something into the field.
3. Once some text has been matched on the web page, you can:
   • Click on Next to find text in the page that is below the current cursor position.
   • Click on Previous to find text that is above the current cursor position.
   • Click on Highlight all to highlight all occurrences of your search words in the current page.
   • Select the Match case option to limit the search to text that has the same capitalization as your search words.

To quickly find the same word or phrase again, press F3.
You can skip opening the Find Toolbar altogether.

1. Turn on the relevant Accessibility option with Edit • Preferences • Advanced • General • Accessibility • Search for text when I start typing • Close.
2. Now, provided your cursor is not within a text field, when you start typing, it will automatically start searching for text.

Viewing web pages full screen

To display more web content on the screen, you can use Full Screen mode. Full Screen mode hides everything but the main content. To enable Full Screen mode, choose View • Full Screen or press F11. While in full-screen mode, move your mouse to the top of the screen to reveal the URL and search bars.
Press F11 to return to normal mode.

Copying and saving pages

With Firefox, you can copy part of a page so that you can paste it elsewhere, or save the page or part of a page as a file on your computer.

Copying part of a page

To copy text, links or images from a page:

1. Highlight the text and images with your mouse.
2. Right-click the highlighted text and select Copy, or press Ctrl+C.

To copy just a single image, it is not necessary to highlight it. Just right-click the image and select Copy.
You can paste the results into another application, such as LibreOffice.
Copying a link

To copy a text or image link (URL) from a page:

1. Position the pointer over the text, link or image. Your mouse pointer changes to a pointing finger.
2. Right-click the link or image to open a pop-up menu.
3. Select Copy Link Location.

You can paste the link into other applications or into Firefox’s Location Bar.

Saving all or part of a page

To save an entire page in Firefox:

1. Choose File ‣ Save Page As from the top bar, or press Ctrl+S. Firefox opens the “Save As” window.
2. Choose a location for the saved page.
3. Type a file name for the page.
4. Press Save.

To save an image from a page:

1. Position the mouse pointer over the image.
2. Right-click the image and select Save Image As. Firefox opens the “Save Image” window.
3. Choose a location for the saved image.
4. Enter a file name for the image.
5. Press Save.

Changing your home page

Firefox shows the home page when it opens. By default, this is the Ubuntu Start Page. You can change your default home page to a new one, or even to several new ones.

To change your home page:
1. Navigate to the page that you would like to become your new home page. If you want Firefox to open more than one tab when it starts, open a new tab and navigate to the extra page as many times as you would like.

2. Choose Edit • Preferences • General • Startup • Use Current Pages • Close.

Download settings

In Edit • Preferences • General • Downloads, you can hide or show the Downloads window, tell Firefox where to place downloaded files, and whether or not to ask where each time.

Bookmarks

When browsing the web you may want to come back to certain web pages again without having to remember the URL. To do this, you bookmark each page. These bookmarks are saved in the web browser, and you can use them to re-open to those web pages.

Bookmarking a page

After navigating to a web page you can save its location by bookmarking it. There are two ways to bookmark a page:

- From the top bar, choose Bookmarks • Bookmark This Page, or press Ctrl+D. A window opens, allowing you to provide a descriptive name for the bookmark and a location (within the browser’s bookmarks) to save it. Press Done to save.
- Press the star on the right-hand side in the Location Bar. It turns yellow. This saves the page in the Unsorted Bookmarks folder.

Navigating to a bookmarked page

To navigate to a bookmarked page, open the Bookmarks menu from the top bar, and choose your bookmark. Firefox opens the bookmark in the current tab.

You can reveal the bookmarks, including the Unsorted Bookmarks, in a sidebar on the left of the browser window. Select View • Sidebar • Bookmarks, or press Ctrl+B. Repeat, or press the close button at its top, to hide the sidebar.

Deleting or editing a bookmark

To delete or edit a bookmark, do one of the following:

- If you are viewing the page already, the star in the Location Bar will be yellow. Press it. Firefox opens a small pop-up window, where you can either Remove Bookmark or edit the bookmark.
- Select Bookmarks • Show All Bookmarks or press Shift+Ctrl+D. In the window that opens, you can navigate to bookmarks. Select the one you would like to change. To delete, right-click and choose Delete or press Delete on your keyboard. To edit, change the details shown at the bottom of the window.
History

Whenever you are browsing the web, Firefox saves your browsing history. This allows you to come back to a web page that you have recently visited without needing to remember or bookmark the page’s URL.

To see your most recent history, open the History menu from the top bar. The menu displays several of the most recent web pages that you have viewed. Choose one of the pages to return to it.

To view the complete history, either:

- Select View • History or press Ctrl+H to view the history in a sidebar; this replaces the bookmarks sidebar if it is open. (Repeat, or press the close button at its top, to hide the sidebar.)
- Select History • Show All History or press Shift+Ctrl+H to view the history in a pop-up window.

Your browsing history is categorized as “Today,” “Yesterday,” “Last 7 days,” “This month,” the previous five months by name, and finally “Older than 6 months.” If history for a category does not exist, that category will not be listed. Select one of the date categories in the sidebar to expand it and reveal the pages that you visited during that time. Once you find the page you want, select it to re-display it.

You can also search for a page by its title or URL. Enter a few letters from one or more words or, optionally, the URL in the Search field at the top of the history sidebar. The sidebar displays a list of web pages matching your search words. Select the page you want. (You can even do this in the Location Bar, saving you from having to open the History sidebar or pop-up window.)

Clearing private data

Firefox stores all its data only on your computer. Nevertheless, if you share your computer, you may at times want to delete all private data.

Select Tools • Clear Recent History or press Shift+Ctrl+Delete. Choose your Time range to clear, and under Details which items to clear, and press Clear Now.

Preventing Firefox from recording private data

You can start “private browsing,” where Firefox will not record anything permanently. This lasts until you turn it off or until you restart Firefox.

Choose Tools • Start Private Browsing or press Shift+Ctrl+P. Press the button Start Private Browsing to confirm. As long as you remain in this mode, Firefox will not record browsing, download, form or search history, or cookies, nor will it cache files. However, if you bookmark anything or download files, these will be retained.

Repeat Tools • Start Private Browsing or Shift+Ctrl+P, or restart Firefox, to end private browsing.

Using a different web browser

If you choose to install a different web browser on your computer, you may want to use it as the default browser when you click links from emails, instant messages, and other places. Canonical supports Firefox and Chromium (Google’s Linux version of Chrome), but there are several others that you can install.
To change your preferred web browser, open Session Indicator from the top panel on the far right-hand side, and open System Settings • Details • Default Applications. Choose your preferred web browser from the drop-down menu Web.

Reading and composing email

Introduction to Thunderbird

Thunderbird is an email client developed by Mozilla and is easy to setup and use. It is free, fast, and comes packed full of useful features. Even if you are new to Ubuntu and Thunderbird, you will be up and running in no time, checking your email and staying in touch with friends and family.

Setting up Thunderbird

In the top right corner of the Ubuntu desktop you will see an envelope icon in the notification area. This is the messaging menu. From here, you can launch Thunderbird by clicking set up mail. Alternatively, you can click the Ubuntu button in the top left corner of the screen at the top of the Launcher to bring up the Dash and type thunderbird into the search box. Once Thunderbird opens, you will be greeted by a pop-up box prompting you to setup your email account.

Enter your name in the first text box, your email address in the second
text box (for example, username@domain.com), and your email password in the third text box.

Once completed, click the **continue** button. Thunderbird will automatically set up your email account for you. When Thunderbird finishes detecting your email settings, click **create account** and Thunderbird will do the rest. You can also set Thunderbird as your default news and rss reader by checking the boxes in the pop-up box that appear after you click create your account. If you don’t want to see this message box every time you start Thunderbird, simply deselect **Always perform this check when starting Thunderbird**. You are now ready to start using Thunderbird.

### Around the Thunderbird workspace

Now that you have your email account set up, let’s get to know the Thunderbird workspace. Thunderbird is designed to be very user-friendly and easy to navigate. When you open the application, you will see the main workspace with your email folders (all folders window) on the left. On the right of the screen, you will see two windows. The top-right window displays a list of your received email, and the bottom-right window displays the current email you are viewing. The size of these windows can be easily resized to suit your viewing environment. To resize the windows, simply left-click and hold the dividing bar that separates the two windows and drag the bar up or down to the desired position. The All Folders window is where you can see your mail folders. This window can also include:

**Inbox**  Where your email is stored and accessed

**Email address folder**  You will see one of these folders for each of the accounts you have setup

**Drafts**  Where your draft emails are stored

**Sent mail**  Where the emails you have sent are stored

**Spam**  This is where suspected spam email is stored so you can check them to make sure you haven’t lost any important emails

**Trash**  This is where messages you’ve deleted are stored so you can double check to make sure you haven’t accidentally deleted an important email (also one of the local folders)

**Important**  This is where emails you have marked as important are stored

**Starred**  This is where emails you have marked with a star are stored

**Personal**  This is where emails you have marked as personal are stored

**Receipts**  You can move important receipts to this folder.

**Travel**  You can use this folder to store travel emails such as flight times and bookings

**Work**  You can store work emails in this folder to keep them separate from your personal email

**Outbox**  Where the emails you are in the process of sending are stored (also one of the local folders)

Across the top of the Thunderbird workspace, you will see four control buttons, **get mail**, **write**, **address book**, and **tag**. These are used to get your mail, write your mail, access your address book, and tag your email messages.

At the top-right of the All Folders window, you will see a set of quick filter buttons, **unread**, **starred**, **contact**, **tags**, and **attachment**. You can use these buttons to filter your email messages so that you only see your unread mail, your favorite mail (starred), mail from people in your address book, mail you have tagged, and mail that includes attachments.
If you are accustomed to a more traditional desktop and you have Thunderbird maximized to full screen, you might be wondering where the menus are located. They are still there, and if you want to access them, move your mouse to the top of the screen and you will see the familiar menus: file, edit, view, go, message, tools, and help.

At the top of the window that displays your email, you can see five action buttons, reply, forward, archive, junk, and delete. You will find these very useful for quickly replying to email, forwarding your email to another person, archiving (backing up) your email, marking an email as junk mail, and quickly deleting an email. To the left of these quick action buttons, you will see information about the email you are viewing that includes the sender’s name, the subject of the email, the reply address, and the recipient of the email.

Using your address book

At the top of the main workspace, you will see the address book button. Click this button to access your address book. Once the address book opens you, will see the address book window. From here, you can easily organize your contacts. At the top of the address book window, you will see five buttons, new contact, new list, properties, write, and delete. They function in the following ways:

New Contact This button allows you to add a new contact and add as much detail as you wish to save, including name, nickname, address, email, additional email, screen name, work number, home number, fax, pager and mobile/cell number.

New List This button allows you to add lists for your contacts such as family, friends, acquaintances, etc.

Properties This button allows you to rename your address book name. The default name is personal address book, but you can change the name as you see fit.

Write This button allows you to quickly send an email to a selected contacted without needing to go back to the main Thunderbird workspace. Simply select a contact from your contacts list and click the write button to send them an email.

Delete This button allows you to quickly delete a contact from your address book. Just select the contact you want to delete and press delete to remove the contact from your address book.

Checking and reading messages

Thunderbird will automatically check your email account for new messages every ten minutes, but if you need to manually check for new messages at any time, left-click the get mail button in the top left corner of the workspace. Thunderbird will then check your email account for new messages and download them. As they are downloaded, you will see the new email appear in the message window on the right side of the workspace. When you click on one of your emails, it will appear in the window below your email list. If you want to view your email in a full window, double-left-click your chosen email, and Thunderbird will display the email in a full window in its own tab. At the top of the open email, you will see information about the email and the five quick action buttons, reply, forward, archive, junk and delete as previously discussed. If an email has remote content, you will see a message asking if you want to display the email or
not. You may want to filter your emails from time to time; this is easily done with Thunderbird. When you have an email selected and you want to tag the email, simply click the tag button and a drop down list will be displayed. In this drop down list, you have the options to Remove All Tags or Mark as... Important, Work, Personal, To Do, Later. You can also create a new tag more suited to your own personal requirements.

Composing and Replying to Messages

To compose a new email message, click the write button in the top left of the workspace. This will bring up a new window where you can compose your new email. In the To field, enter the email address of the destination —the contact to whom you are sending this email. If there is more than one contact to whom you are writing, separate multiple recipients with commas. If a contact that you are addressing is in your address book, you can address them by name. Start typing the name of the contact; Thunderbird will display the list of mailing contacts below your text. Once you see the contact you intend to address, click on their email address or use the down arrow key and then press Enter to select the address. If you would like to carbon-copy (Cc) some contacts, click the To field and select Cc. Contacts who are listed on the To and Cc lines will receive the email, and will see the rest of the contacts to whom an email was sent. If you would like to send an email to some contacts without disclosing to whom your email was sent, you can send a blind carbon-copy, or Bcc. To enable Bcc, select Bcc: by clicking the To field and selecting Bcc. Any contacts entered in the Bcc: field will receive the message, but none of the recipients will see the names or emails of contacts on the Bcc: line. Instead of typing the email addresses or names of the contacts you are addressing in the message, you can select the contacts from your address book. Start typing a few letters from your contact’s first or last name in the To field to filter the list to only show mailing contacts. Once you identify the contact you would like to address, click on their name in the list. If you’ve added the contact in error, delete their address and enter the correct address. You may enter a subject for your email in the Subject field. Messages should have a subject to help the recipient identify the general contents of the email while glancing at their message list. Enter the contents of your message in the big text field below the subject. There is no practical limit on the amount of text you can include in your message. By default, Thunderbird will auto-detect the correct format for your email but you can change this by clicking Options then mouse over Format and select your preferred option from the list. You have a choice of Auto-Detect, Plain Text Only, Rich Text (HTML) Only, and Plain and Rich (HTML) Text. When you have finished composing your email, click on the Send button on the window’s toolbar. Your message will be placed in the Outbox, and will be sent to your desired recipient.

Attaching files

At times, you may want to send files to your contacts. To send files, you will need to attach them to your email message. To attach a file to an email you are composing, click on the Attach button. When the new window opens, select the file you want to send and click open. The file you selected will then be attached to the email when you click send.

Remote content represent parts of an email that may be hosted elsewhere. Remote content might consist of video or audio, but most often is graphics or HTML content. For security purposes, Thunderbird will ask you if you wish to view this remote content.

If you do not include a subject in your email, Thunderbird will warn you about this omission.

If you can attach quite a few different file types to emails, but be careful about the size of the attachments! If they are too big, some email systems will reject the email you are sending, and your recipient will never receive it!
Replying to Messages

In addition to composing new messages, you may want to reply to messages that you receive. There are three types of email replies:

*Reply or Reply to Sender* sends your reply only to the sender of the message to whom you are replying.
*Reply to All* sends your reply to the sender of the message as well as any address in To: or Cc: lines.
*Forward* allows you to send the message, with any additional comments you may add, to some other contacts.

To use any of these methods, click on the message to which you want to reply and then click the **Reply**, **Reply to All**, or **Forward** button on the message toolbar. Thunderbird will open the reply window. This window should look much like the window for composing new messages, but the To:, Cc:, Subject:, and main message content fields should be filled in from the message to which you are replying. Edit the To:, Cc:, Bcc:, Subject: or main body as you see fit. When your reply is finished, click on the **Send** button on the toolbar. Your message will be placed in the **Outbox** and will be sent.

Using instant messaging

Instant messaging allows you to communicate with people in real time online. Ubuntu includes the Empathy application that lets you use instant messaging features to keep in touch with your contacts. To start Empathy, open the **Messaging Menu** (the envelope icon on the menubar), then select Chat.

Empathy lets you connect to many instant messaging networks. You can connect to: Facebook Chat, Google Talk, Jabber, People Nearby, AIM, Gadu-Gadu, Groupwise, ICQ, IRC, MSN, mxit, myspace, QQ, sametime, SILC, SIP, XMPP, Yahoo!, and Zephyr.

Running Empathy for the first time

When you open Empathy for the first time you will need to configure it with the details of your instant messaging accounts.

When Empathy starts you will see the “Welcome to Empathy” window. Choose the option corresponding to your situation.

You have a previous account

If you have an account that you have used previously with another instant messaging program, then select the **Yes, I'll enter my account details now** option. Then, click **Forward** to continue.

On the next screen, choose your account type from the drop-down list below **What kind of chat account do you have?**. Then, enter your account details in the field below.

Depending on the account type that you choose, Empathy may request that you enter a username, or an ID for your account, followed by a password.

If you do not remember your account information, you will need to visit the website of the instant messaging service to retrieve that information. (It is suggested that you visit the web sites where you have instant messenger
accounts, before you start Empathy, so you can gather all of the credentials for each account.)

If you have another account to add then select the Yes option, and click **Forward** to repeat the above process. When you have entered all of your accounts leave the **No, that’s all for now** option selected, and click **Apply** to finish the setup process.

Next, Empathy should display the “Please enter personal details” screen. If you choose to fill in this information, you will be able to communicate with people who are on your local network either at home or from the office.

Enter your first name in the **First name** field, and your last name in the **Last name** field. Enter a nickname that you want to use on your local network in the **Nickname** field. When you have completed all of the information, click **Apply**.

If you don’t want to communicate with people on your local network, select the **I don’t want to enable this feature for now** option, and click **Apply**.

**You do not have a previous account**

If you don’t have an account that you can use, then you can create one by selecting the **No, I want a new account** option. Click **Forward** to display the next set of options.

Choose the account type that you would like to create from the drop-down list below **What kind of chat account do you want to create?** You can create either a Jabber or a Google Talk account.

Next, enter the account name that you would like in the text field, and in the following text field enter a password of your choice. If you would like to set up another account then select the **Yes** option, and repeat the above process.

When you have entered all the accounts leave the **No, that’s all for now** option selected, and click **Forward**.

Empathy should display the “Please enter personal details” window. Providing this information allows you to communicate with people who are on your local network either at home or in the workplace.

Enter your **First name** in the text field, and enter your **Last name** in the next field. In the **Nickname** field enter a nickname by which you would like to be identified. When you have filled all of the text fields click **Apply** to save your settings.

If you don’t want to talk to people on your local network then select the **I don’t want to enable this feature for now** option and click **Apply**.

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Note: If you wish to create a type of account other than one of these, then you will need to visit the relevant website and create the account first. Then follow the instructions in the “You have an account” section.
You want to talk to people nearby

If you would only like to communicate with people on your local network either at home or in the workplace, then you should select the No, I just want to see people online nearby for now option.

Click Forward to display the next set of options. Then enter your First name in the text field, and enter your Last name in the next field. In the Nickname field enter a nickname by which you would like to be identified. When you have filled all of the text fields, click Forward.

![Image](image.jpg)

Figure 3.14: You can talk to people nearby by entering your information.

Changing account settings

If you need to add more accounts after the first launch, open the Edit menu, then select Accounts. Empathy will then display the "Accounts" window.

Adding an account

To add an account click on the + button on the bottom left of the "Accounts" window. Empathy should display some options on the right-hand side of the window. Choose your account type from the Protocol drop-down list. Next, enter your account name in the first text field. Then enter your password in the Password text field. Finally click on the Log in button to save and verify your settings.

Editing an account

You might need to edit an account if you change the password or get the password wrong. Fortunately, this is very easy to do. Select the account you want to change on the left side of the "Accounts" window. Empathy should show the current information for the account. Once you have made your changes, click Save.

Removing an account

To remove an account select the account on the left hand side of the window and click on the - button. Empathy should open the "Do you want to remove" window. Click on the Remove button to confirm that you want to remove the account, or click Cancel to keep the account.
Editing contacts

Adding a contact

To add a contact open the Chat menu, then select Add contact. Empathy should open the “New Contact” window.

In the Account drop-down list, choose the account that you want to add the contact to. When creating a contact you must select the service that matches the service your contact is using.

For example if your contact’s address ends in “@googlemail.com” then you will need to add it to an account that ends in “@googlemail.com.” Likewise if the contact’s email ends in “@hotmail.com” then you will need to add it to an account ending in “@hotmail.com.”

After choosing the account you wish to add the contact to, enter their login ID, their username, their screen name or their email address in the Identifier text field. Next, in the Alias text field, enter the name you want to see in your contact list. Click Add to add the contact to your list of contacts.

Removing a contact

Click on the contact that you want to remove, then on the Unity bar at the top of the screen, open the Edit menu, select Contact, then Remove. This will open the “Remove contact” window.

Click on the Remove button to confirm that you want to remove this contact, or click Cancel to keep the contact.

Communicating with contacts

Text

To communicate with a contact, select the contact in Empathy’s main window and double-click their name. Empathy should open a new window where you can type messages to your contact, and see a record of previously exchanged messages.

To send a message to the contact, enter your message in the text field below the conversation history. When you have typed your message press the Enter key to send the message to your contact. If you are communicating with more than one person then all of the conversations will be shown in tabs in your Empathy window.

Audio

If your contact has audio capabilities then there will be a microphone icon next to their name. Click on the microphone icon to open the popup menu. Select the Audio call option from the menu. Empathy should then open the “Call” window.

This window shows your picture on the right and your contact’s picture on the left. Ensure that your microphone and speakers are connected, and proceed with the audio conversation. You can finish the conversation by clicking on the Hang up button.

Video

If your contact has video chat capabilities then there will be a webcam icon next to their name. Click on the icon to open a popup menu. Select the Video call option from the menu. Empathy should then open the “Call”
window. This window shows your webcam view in the top right and your contact’s webcam will be in the middle. If you don’t have a webcam then your picture will be shown instead. You can finish the call by clicking on the Hang up button.

**Sending and receiving files**

**Sending a file**

When you are in a conversation with a contact and you would like to send them a file, open the Contact menu, then select Send file. Empathy should open the “Select file” window. Find the file you wish to send, and click on the Send button. A "File Transfers" window will open showing the file and its transfer progress. When the file transfer is complete, you can close the “File Transfers” window.

**Receiving a file**

When a contact wants to send you a file, the status icon to the left of the contact’s name will flash with an icon of a paper plane. To receive the file, double-click the contact’s name. Empathy will open the “Select a destination” window. Choose the location where you would like Empathy to save the file, and click Save. Empathy should open the “File Transfers” window. The “File Transfers” window shows you the progress of current file transfer. You can stop the file transfer by clicking on the Stop button, open transferred files by clicking on the Open button, and clear the list of completed transfers by clicking on the Clear button.

**Changing your status**

You can use your status to show your contacts how busy you are or what you are doing. You can use the standard statuses, which are:

- Available
- Busy
- Away
- Invisible
- Off-line

These can be changed in one of two ways. The first method is in the main Empathy window from the drop-down list at the top of the window. The same drop-down list lets you set a custom status by choosing “Custom Message...” next to the icon that matches your status. Enter what you would like your status to say, and click on the green check mark.

The second method is to click the Messaging Icon on the top Unity Bar. From this menu, you will see all of the same options that Empathy presents, but accessible without having to open the application window.

**Changing your picture**

Your picture is what your contacts will see next to your name in their contact list. The default picture is the outline of a person. You can change your picture by opening the Edit menu, then choosing Personal Information. Empathy should open the “Personal Information” window. From the Account drop-down list choose the account that you want to change, then click on the picture on the right-hand side of the window. Empathy should
open the “Select Your Avatar Image” window. Find the file containing your picture, and click Open. If you would like to return it to the default avatar, click on the No Image button, instead.

**Desktop Sharing**

Desktop sharing is a very nifty feature available with Ubuntu. It can be used for a lot of purposes like troubleshooting, online meetings or just showing off your cool desktop to your friend. It is very easy to get remote desktop sharing working between two Ubuntu machines.

1. Click on **System › Preferences › Remote Desktop** and select **Allow remote desktop**. It is strongly recommended you add a password, for security reasons.
2. Open Empathy and login using your Google/Jabber client
3. Double click on the user with whom you want to share your desktop
4. From the new window, click on **Contact › Share your desktop**.

It should be noted that the other user will obviously be able to see the information displayed on your screen. Please be sure to keep this in mind if you have documents or files that are of a private nature open on your desktop.

**Microblogging**

Gwibber is the default microblogging application that lets you access multiple social networking accounts, without having to open an Internet browser. Gwibber can be used to access and post on Twitter, Facebook, Identi.ca, Ping.fm, Flickr, Digg, Status.net, Foursquare, Qaiku and FriendFeed.

**Upgrades and add-ons**

Before you begin using Gwibber, go to Ubuntu Software Center and search for Gwibber. Select Gwibber; press **More Info**; check each add-on that you want (or just select all of them); and press **Apply Changes**. You need add-ons for Ping.fm, Flickr, Digg, Status.net, Foursquare, Qaiku and FriendFeed. Wait for them to finish installing. You need to log out and in again to activate the add-ons.

**Working with social networking accounts on Gwibber**

Pull down the Message menu from the top panel bar and select **Broadcast**. This starts the app.

If you have not previously entered an account, the Accounts Manager will open automatically. Otherwise, select **Edit › Accounts** to open it.

To add a new account, select the + button; select the account type (e.g., Facebook, Twitter); select **Add**. Select account settings and **Authorize**; and follow any instructions to authorize the account.

Removing accounts from Gwibber is easy too. Go to the Accounts Manager window and select the account to be removed. Click the - button to remove the account.
Using Gwibber to follow streams

Gwibber displays feeds from each service provider as streams. You can list them in either ascending or descending order by selecting View • Sort. You can separate the feeds as messages, replies, and private messages. In addition the attachments from the feed are sorted as images, links and
videos. Click the image, link or the video to take you to the website in a new tab in your default browser; images can be previewed within Gwibber.

Notifications

You can customize how feeds display in the notification bubble, and the frequency with which Gwibber refreshes, in the preferences (Edit • Preferences).

Replying, Liking and Retweeting

Each tweet can be liked, retweeted or replied from within Gwibber’s window by clicking on the Twitter icon at the top right of each post.

Updating your Status

To update your status using Gwibber, select Update Status from the message icon in the top panel; this opens a new window. Type your status message and post it to all your accounts with one click. Press Esc to cancel.

You can customize each account in Gwibber to have its own color. You can also shorten URLs as you post from Gwibber using a list of URL shortening services. Play with Gwibber and discover other cool things it can do. Open http://gwibber.com/docs/user-guide/current/master_social_networking_with_gwibber.pdf for more information.
Viewing and editing photos

Shotwell Photo Manager is the default photo application in Ubuntu. This application allows you to view, tag, edit, and share your photos. To start Shotwell, click on the **Ubuntu icon** near the top-left of the screen, then select the Shotwell icon labeled **View Photos**.

Importing Photos

When you launch Shotwell for the first time, you will be greeted by the “Import” window. After the first launch, you can import more photos by dragging the photos into the Shotwell window. You can also import photos by connecting your camera or external storage device to the computer.
From a digital camera  Connect your camera to the computer using the data cable and power it on. If your camera is properly detected, you will see a new window prompting you to launch an application. Select Shotwell in the drop-down menu then click OK. Your camera will be listed in the Shotwell sidebar. Select your camera in the sidebar. You will see a preview of the camera’s contents. Select individual photos by pressing and holding Ctrl and clicking on each photo you want to import, and then clicking Import Selected on the bottom bar of the window. Or, you can choose to import all photos by clicking Import All.

From your computer  You can import photos into Shotwell by dragging photos from your file browser into the Shotwell window. Alternatively, you can click File Import From Folder, select the folder containing the photos you want to import.

From external hard drive, USB flash drive, or CD/DVD  Importing photos from external storage is similar to importing from your computer. Your external storage device may also appear under the Camera label on the Shotwell sidebar. Follow the instructions for importing from a camera or computer.

Choosing where Shotwell saves photos

The default location for the Shotwell Library is your Pictures folder. When importing pictures in the “Import” window, you will be given the option to copy the files to your Library, or keep the files in place. If you have your photos stored on your computer, the option Import in Place will be suitable so photos aren’t duplicated. If you are importing photos from an external source, such as a portable hard drive, USB flash drive, or CD/DVD, you should select Copy into Library so the photos are copied to your computer—otherwise they won’t appear when you remove the external source.

Viewing photos

Choose Library or any collection in the sidebar to display photos from your selection. Use the slider on the bottom bar to adjust the size of the thumbnails. To view a full-window image, double-click an individual photo. In the full-window view, you can navigate through the collection using the back and forward arrows, zoom on the image using the slider, pan by clicking and dragging the image, and exit the full-window view by double-clicking the image.

To view the collection in full-screen mode, press F11 or go to View • Fullscreen. You can navigate through the collection using the toolbar that is available by moving your mouse to the bottom of the screen. To view a slideshow presentation of the collection, press F5 or go to View • Slideshow. Press the Esc key to exit the Fullscreen or Slideshow views.

Organizing photos

Shotwell makes finding photos of the same type easier by using tags. You can apply as many tags to a photo as you like. To apply tags to photos, first select the photos. Then right-click on the photos and select Add Tags. Enter the tags you want into the text field, separated by commas. If you are
adding new tags, these will appear in the side bar on the right under the Tags label.

**Editing images**

You may want to edit some of the photos you import into Shotwell. For example, you may want to remove something at the edge, adjust the color, reduce the red-eye effect, or straighten the image. To edit a photo, double-click on the photo that you want to edit and then click on one of the following buttons:

**Rotate**

Click Rotate to rotate the image 90° clockwise. You can click the button more than once and it will rotate the image clockwise in 90° intervals.

**Crop**

Click Crop to change the framing of the photo. The image will darken and a selection will appear. Adjust the selection to your desired crop by dragging a corner or side. If you want to choose a specific aspect ratio, use the drop-down menu to select one of the preset ratios or enter your own custom ratio. A pivot button is provided to change your selection from landscape to portrait and vice versa. Once you are happy with the selection, click OK to apply the crop or Cancel to discard it.

**Red-eye reduction**

If you have taken a photo and the flash has caused the subject to have red eyes, you can fix this problem in Shotwell.

- Click the Red-eye button. A circle will appear.
- Drag this circle over one of the subjects eyes and then use the slider to adjust the circle size.
- When the circle is over the eye, click Apply to fix the red eye. You will need to repeat this for each individual eye. Use caution when adjusting the size of the circle. A circle too large and covering the skin may cause discoloration when applying the red-eye reduction.

**Adjust**

Clicking Adjust will bring up a window that lets you edit a few things:

- **Level** Similar to contrast
- **Exposure** How bright the image is
- **Saturation** How colorful the image is
- **Tint** The overall color
- **Temperature** Whether the image is warm (more yellow) or cool (more blue)
- **Shadows** How dark the shadows are

To change these values, drag the sliders until you are satisfied with the image. Click OK to apply the changes, Reset to undo the changes and start over, or Cancel to discard the changes.

**Auto-adjustment with Enhance**

Click Enhance to let Shotwell automatically adjust the color, levels, exposure, contrast and temperature to make a more pleasing image.
Reverting an edited photo to the original

When you edit a photo in Shotwell, your original image remains untouched. You can undo all of the changes and revert to the original version by right-clicking on the photo, then selecting Revert to Original. This option is only available for photos you have edited.

Sharing your photos

You can easily share your photos on the web using Shotwell’s Publish feature. Select the photos you want to share, then click the Publish button located on the bottom bar. Choose Facebook, Flickr, or Picasa Web Albums in the drop-down menu and log-in with your credentials. Some services may require you to authorize Shotwell before allowing the application to publish photos. Follow the instructions on the window, select your desired options, and click Publish to upload your images to the web.

Further information

We’ve only just touched on the features of Shotwell. To get more help, select Help • Contents. This will load the online manual, where you can get more detailed instructions on how to use Shotwell effectively.

Watching videos and movies

To watch videos or DVDs in Ubuntu, you can use the Movie Player application. To start the Movie Player, click on Dash, then search for “Movie Player” and select it. This will open the “Movie Player” window.

Figure 3.22: Movie player (Totem) plays music and videos.

Codecs

Watching DVDs may require Ubuntu to install a “codec,” which is a piece of software that allows your computer to understand the contents of the DVD, and display the video.

Legal Notice: Patent and copyright laws operate differently depending on which country you are in. Please obtain legal advice if you are unsure whether a particular patent or restriction applies to a media format you wish to use in your country.
So that you can play all videos and DVDs, you will need to install some codecs. These are located within the Multiverse repository. This is now enabled by default.

To install the codecs, open the Ubuntu Software Center, either through Dash or the Launcher. When the “Ubuntu Software Center” window opens, use the search box in the top right and search for the following:

- ubuntu-restricted-extras
- libdvdread4
- libdvdnav4

When you find each one, select it with a double-click and then click the Install button. This may open an “Authenticate” window. If so, enter your password then click Authenticate to start the installation process.

Playing videos from file

Open the Movie menu, then select Open... This will open the “Select Movies or Playlists” window. Find the file or files that you want to play and click on the Add button. The video or videos will start playing.

Playing a DVD

When you insert a DVD in the computer, Ubuntu should open the “You have just inserted a Video DVD. Choose what application to launch” window. Make sure that Open Movie Player is chosen in the drop-down list and then click OK. The “Movie Player” window will open and the movie will start.

If the “Movie Player” window is already open, open Movie menu, then select Play Disc... and the movie will start.

Listening to audio and music

Ubuntu comes with the Rhythmbox Music Player for listening to your music, streaming Internet radio and managing playlists and podcasts. Rhythmbox can also help you find and purchase music, along with managing subscriptions to your favorite rss feeds.

Starting Rhythmbox

There are several ways to start Rhythmbox.

- Open the Dash, select Listen to Music, and choose any of the displayed music files (if you have any).
- Open the Dash, type Rhythmbox and click on the Rhythmbox Music Player icon.
- Ubuntu 12.04 comes with an indicator menu in the top bar for sound-related applications and devices. This menu includes a link to start Rhythmbox, and basic playback and volume controls.

If you close Rhythmbox by pressing Alt+F4 or clicking the red close button (☐), it will disappear from view but continue to play in the background. You can still control your music or reopen from the Sound indicator. To quit Rhythmbox completely, press Ctrl+Q.
Playing music

To play music, you must first import music into your library. Choose Music • Import Folder... or press Ctrl+O on your keyboard to import a folder of media, a single file, an Amazon mp3 purchase or media from an iOS or Android device. The Rhythmbox toolbar contains most of the controls that you will use for browsing and playing your music. If you want to play a song, double-click a track or click it and press the Play button on the toolbar (you can also choose Control • Play from the menubar or press Ctrl+Space). When a song is playing, the Play button will become a Pause button. Clicking on it will pause the song. Next and Previous buttons are next to the Play/Pause button. You can click on these buttons to play the next and previous songs in your library or playlist. Rhythmbox also has options to toggle Repeat or Shuffle modes. Rhythmbox offers two different types of shuffling, both of which can be accessed by clicking on the drop-down menu next to Next button or by using the global menubar (Control • Shuffle). Repeat controls are located in bottom right hand corner and through the global menubar (Control • Repeat).

Playing Audio cds

To play your CD, insert it into your CD drive. It will automatically appear within Rhythmbox in the Side Pane beneath your Music Library. You can click the cd (named Audio cd, or the name of the album) and double-click a track in it to play the tracks on the cd.

Importing (Ripping) Audio cds

Begin by inserting a cd. Rhythmbox will automatically detect it and add it to the side menu. If you have an active Internet connection, Rhythmbox will try to find the album details via the web. Click the cd. Uncheck any tracks you don’t want imported. Press the Extract button, located near the upper-left corner of Rhythmbox. Rhythmbox will begin importing the cd. As it finishes each track, it will appear in your Music Library.
Listening to streaming audio

Rhythmbox is pre-configured to enable you to stream audio from various sources. These include Internet broadcast stations (Radio from the Side Pane), Last.fm and Libre.fm. To listen to an Internet radio station, click in the Radio icon in the Side Pane for a list of pre-configured stations. You can filter by genre in the middle pane. To add a new radio station, select Add and enter the radio station URL.

Connect digital audio players

Rhythmbox can connect with many popular digital media players. Connected players will appear in the Devices list. Features will vary depending on the player (and often the player’s popularity), but common tasks like transferring songs and playlists should be supported.

Listen to shared music

If you are on the same network as other Rhythmbox users (or most other music player software), you can share your music and listen to their shared music. To do this, click Music ▶ Connect to DAAP Share... Then enter the IP address and the port number. Then click OK. Clicking a shared library will enable you to browse and play songs from other computers.

Manage podcasts

Rhythmbox can manage all of your favorite podcasts. Select Podcasts from the Side Pane to view all added podcasts. The toolbar will display additional options to Browse, Show All, Add and Update. Choose Add on the toolbar and enter the URL of the podcasts to save it to Rhythmbox. Podcasts will be automatically downloaded at regular intervals or you can manually update feeds. Select an episode and click Play. You can also delete episodes.
View

Rhythmbox comes with the option of a party mode. To enter party mode press F11 on your keyboard or use the global menubar (View • Party Mode); to exit from party mode press F11 again. Rhythmbox also has a browser bar that is enabled by default (this area is the top-right half of the program window). It gives you the option to search your music by artist (upper-right) or album.

Rhythmbox preferences

The default configuration of Rhythmbox may not be exactly what you want. Choose Edit • Preferences to alter the application settings. The Preferences tool is broken into four main areas: General, Playback Music and Podcasts.

General includes how you want Rhythmbox to display artist and track information. You can also adjust the columns visible in your library and how the toolbar icons are displayed.

Playback options allow you to enable crossfading and the duration of the fade between tracks.

Music includes where you would like to place your music files and the library structure for new tracks added to Rhythmbox. You can also set your preferred audio format.

Podcasts designates where podcasts are stored on your computer along with the ability to change how often podcast information is updated.

Plugins

Rhythmbox supports a wide array of plugins, which add functionality to Rhythmbox. Many of the plugins provide basic audio playback, and you may check a few more boxes, for example, to access the Magnatune Store.

To view or change the activated plugins, use the global menubar (Edit • Plugins).

Managing your music

Rhythmbox supports creating playlists. Playlists either are static lists of songs to be played in order, or can be smart playlists based on filter criteria. Playlists contain references to songs in your library. They do not contain the actual songs, but only reference them. So, if you remove a song from a playlist (right-click on the song • Remove from Playlist), the song will remain in your library and on your hard drive.

To create a playlist, choose Music • Playlist • New Playlist, press Ctrl+N, or right-click in the lower blank area of the side bar and select New Playlist. It appears in the sidebar as “New Playlist.” Right-click and select Rename to give the new playlist a name of your choosing. Drag songs from your library to the new playlist in the side pane or right-click on songs and select Add to Playlist and pick the playlist.

Smart Playlists are created in a similar way. Choose Music • Playlist • New Automatic Playlist or right-click in the lower blank area of the side bar and select New Automatic Playlist. Define the filter criteria. You can add multiple filter rules and select a name. Save. You can update any playlist (including the predefined ones) by right-clicking on the name and choosing Edit.

Rhythmbox supports song ratings. Right-click a song in your library • Properties • Details and click on the number of stars. To remove a rating,
select zero stars. Other song information such as Title, Artist and Album can be changed. **Right-click a song in your library → Properties → Basic.**

To remove a song, **right-click → Remove.** To delete a song from your hard drive entirely, **right-click → Move to the Rubbish Bin.** If you ever want to move a song, highlight the song (or group of songs) from your library and drag it to a folder or to your desktop. This will make a copy of the audio file in the new location.

**Music stores**

Rhythmbox has an integrated store that gives you access to a huge catalog of music with a variety of licensing options. The **Ubuntu One Music Store** (see figure below) sells music from global major and minor music labels. The store offers **DRM-free** (no copy protection) songs encoded in high-quality **mp3** format. You can browse the catalog, play previews, and buy songs with the Ubuntu One Music Store. As the name suggests, the Ubuntu One Music Store integrates with the Ubuntu One service. All purchases are transferred to your personal cloud storage and are automatically copied to all of your computers. For that reason, an Ubuntu One account is required (it is free of charge and quick to register). The catalog of music available for purchase will vary depending on where you live in the world. More information about the Ubuntu One Music Store can be found at [https://one.ubuntu.com/music/](https://one.ubuntu.com/music/).

**Figure 3.25: Ubuntu One Music Store**

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**Audio codecs**

Different audio files (**mp3**, **wav**, **aac**, **ogg**, etc.) require unique tools to decode them and play the contents. These tools are called **codecs.** Rhythmbox attempts to detect any missing codecs on your system so you can play all of your audio files. If a codec is missing, it automatically tries to find the codec online and guides you through its installation.
Rhythmbox support

Rhythmbox is used by many users throughout the world. There are a variety of support resources available in many languages.

- Help • Contents or F1 for the main help.
- Help • Get Help Online to ask questions and report bugs.
- The Rhythmbox website http://www.rhythmbox.org/.

Burning CDs and DVDs

To create a CD or DVD open the Dash and search for Brasero Disc Burner, then open Brasero. This opens Brasero, which gives you five burning options. Each one of these is explained below.

Getting Started

Before you can use Brasero, you need to Create a new project. There are three types of projects available: Audio Project, Data Project, and Video Project. Make your selection based on your requirements.

The following options apply for all projects except Disc copy and Burn Image.

Adding files to a project

To add files to the list, click the Green + button, which opens the "Select Files" window. Then navigate your way to the file you want to add, click the desired file, and then click the Add button. Repeat this process for each file until all desired files have been added.

Removing files

If you want to remove a file from the project, click the file in the list and click on the Red - button. To remove all the files in the list click on the Broom shaped button.
Saving a project

To save an unfinished project, choose Project ‣ Save. The “Save Current Project” window will be opened. Choose where you would like to save the project. Then in the Name: text field, enter a name for the project. Now click the Save button.

Burning the disc

When you click the Burn... button, you will see the “Properties of...” window.

You can specify the burning speed in the Burning speed drop down. It is best to choose the highest speed.

To burn your project directly to the disc, select the Burn the image directly without saving it to disc option. With this option selected, no image file is created and no files are saved to the hard disk. All data is saved to the blank CD or DVD.

The Simulate before burning option is useful if you encounter problems burning discs. Selecting this option allows you to simulate the disc burning process without actually writing data to a disc—a wasteful process if your computer isn’t writing data correctly. If the simulation is successful, Brasero will burn the disc after a ten second pause. During those ten seconds, you have the option to cancel the burning process.

Blanking a disk

If you are using a disc that has been written on it and you have used it before, then you can erase it so that it can be reused. This will erase all of the data currently on the disc. To erase a disc, open the Tools menu, then select Blank. The “Disc Blanking” window will be open. In the Select a disc drop down choose the disc that you would like to erase.

You can enable the Fast blank option if you would like to shorten the amount of time to perform the blanking process. However, selecting this option will not fully remove the files; if you have any sensitive data on your disc, it would be best not to enable the Fast blank option.

Once the disc is erased (blank), you will see The disc was successfully blanked. Click the Close button to finish.

Audio project

If you record your own music, then you may want to transfer this music onto an audio CD so your friends and family can listen. You can start an audio project by clicking Project ‣ New Project ‣ New Audio Project.

When burning a music CD, it is important to remember that commercial music CDs usually have two-second gap between song. To ensure your music has this same gap between songs, click the file and then clicking the pause button.

You can slice files into parts by clicking the Knife button. This opens a “Split Track” window. The Method drop down gives you four options each one of these lets you split the track in a different way. Once you have split the track, click OK.

In the drop down window at the bottom of the main “Brasero” window, make sure that you have selected the disc where you want to burn the files. Then click the Burn button.
**Data project**

If you want to make a back up of your documents or photos, it would be best to make a data project. You can start a data project by clicking **Project • New Project • New Data Project**.

If you want to add a folder you can click the **Folder** picture, then enter the name of the folder.

In the drop down at the bottom of the main “Brasero” window, make sure that you have selected the disc where you want to burn the files. Then click the **Burn** button.

**Video project**

If you want to make a DVD of your family videos, it would be best to make a video project. You can start a video project by clicking **Project • New Project • New Video Project**.

In the drop down window at the bottom of the main “Brasero” window, make sure that you have selected the disc where you want to burn the files. Then click the **Burn** button.

**Disc copy**

You can copy a disc clicking **Project • New Project • Disc copy**. This opens the “Copy CD/DVD” window.

If you have two CD/DVD drives you can copy a disc from one to the other, the disc that you want to copy to must be in the CD-RW/DVD-RW drive. If you have only one drive you will need to make an image and then burn it to a disc. In the **Select disc to copy** drop-down choose the disc to copy. In the **Select a disc to write to** drop-down either choose image file or the disc that you want to copy to.

**Image file**

You can change where the image file is saved by clicking **Properties**. This shows the “Location for Image File”. You can edit the name of the file in the **Name:** text field.

The default save location is your home folder, you can change this by clicking the + button next to **Browse for other folders**. Once you have chosen where you want to save the photo or image, click **Close**.

Back in the “Copy CD/DVD” window click **Create Image**. Brasero will open the “Creating Image” and will display the job progress. When the process is complete, click **Close**.

**Burn image**

To burn an image, open the **Project • New Project • Burn Image**. Brasero will open the “Image Burning Setup” window. Click on the **Click here to select a disc image** drop-down and the ”Select Disc Image” window will appear. Navigate your way to the image you wish to burn, click on it, and then click **Open**.

In the **Select a disc to write to** drop-down menu, click on the disc to which you’d like to write, then click **Create Image**.
**Working with documents, spreadsheets, and presentations**

LibreOffice suite is the default office suite when working with: word documents, spreadsheets, and slide presentations.

**Working with documents**

If you need to work with documents, you can use the LibreOffice Word Processor. To start the word processor, open the Dash home of the Launcher, search for **LibreOffice Writer** and select it. Ubuntu should then open the main window for the word processor.

**Working with spreadsheets**

If you need to work with spreadsheets, you can use the LibreOffice Spreadsheet. To start the spreadsheet application, click on the Dash home, type **LibreOffice Calc** and select **LibreOffice Calc**.

**Working with presentations**

If you need to work with slides for a presentation, you can use the LibreOffice Impress. To start the presentation application, open the Dash home menu, type **LibreOffice Impress**, and then click on it.

**Getting more help**

Each of these applications comes with a comprehensive set of help screens. If you are looking for more assistance with these applications, press the F1 key after starting the application.

**Ubuntu One**

**What is Ubuntu One?**

Ubuntu One is a service for storing your files online—in your Ubuntu One Personal Cloud. Your Ubuntu One Personal Cloud is your personal online storage space; it can be accessed in any web browser or using an Ubuntu One application, such as those for Ubuntu, Windows, iPhone, or Android. Because Ubuntu One stores your files online, it’s the perfect way to backup your files to prevent data loss. You can also use Ubuntu One to share files with other people—this makes Ubuntu One a great tool for friends, families, and collaborative teams. Ubuntu One also provides services for backing up your contacts and streaming music to mobile devices. The Ubuntu One service is provided by Canonical.

**How safe is Ubuntu One?**

Before using Ubuntu One, you should bear the following points in mind:

- Uploading, downloading and synchronizing your information with Ubuntu One is done over an encrypted connection, which prevents anybody eavesdropping on your information as it is being transferred.
- Files are not stored by Canonical in encrypted form. It is important to keep this in mind when deciding what to upload to Ubuntu One. You can use other means to encrypt your data, such as an encrypted zip file.
- Information uploaded to Ubuntu One can potentially be accessed by Canonical. As with similar online services and websites, you are implicitly trusting them to respect your privacy, so if you feel you cannot trust them with certain information, don’t upload it to Ubuntu One.
- If you violate the Ubuntu One terms and conditions and store illegal material, Canonical may be required to hand the information over to law enforcement agencies without your consent.
- Your online information can be accessed by anybody who knows (or can guess) your account name and password. For this reason, you should choose a good password and keep it secure.

**Getting started with Ubuntu One**

To use Ubuntu One, you will need to create a free Ubuntu One account using an email address. This free account gives you access to 5GB of online storage and the contact syncing service; access to more data storage or the music streaming service requires a paid subscription.

There are two ways to create an Ubuntu One account. You can either sign up using the Ubuntu One Control Panel (pre-installed in Ubuntu), or you can sign up on the Ubuntu One website [https://one.ubuntu.com](https://one.ubuntu.com) by clicking the **Sign Up** link.

**Creating an Ubuntu One account using the Ubuntu One Control Panel**

In the Launcher, click the **Ubuntu One** icon, as shown in Figure 3.27. This should open the dialog shown in Figure 3.28.

![Ubuntu One Control Panel](image)

Click the **I don’t have an account yet – sign me up** button.

Fill in the details requested. Make sure you use a valid email address that only you have access to.

You should review the **Terms of Service** and **Privacy Policy** before signing up. When you’re satisfied, click **Set Up Account**.

Within a few minutes, you will receive an email containing the verification code. Enter the verification code into the box as shown in Figure 3.30 and click **Next**.

If all goes well, you will see a window saying: “You are now logged into Ubuntu One”; in this window click the **Finish** button. You will also get another email welcoming you to Ubuntu One. Now that you are logged into

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5GB is enough to store about 1,500 music files or 5,000 photographs (depending on size).

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The captcha acts as a check that it really is a person filling in the form and not a computer (because a computer won’t be able to read the captcha text).
Ubuntu One, you can configure your Ubuntu machine for Ubuntu One file syncing.

**Configure your Ubuntu machine for file syncing**

The Ubuntu One desktop application syncs your Ubuntu One Personal Cloud with files on your local file system. After logging into the Ubuntu One desktop application the following dialog (Figure 3.31) should appear, allowing you to select which files to sync with your Ubuntu One Personal Cloud.

If you have already used your Ubuntu One account, you may have more folders in this view (Figure 3.31). You can choose which Ubuntu One cloud folders you would like synced with your local file system. If this is the first time you are using Ubuntu One, just click the Next button.

![Figure 3.29: Fill in all fields with your information to sign up for an Ubuntu One account.](image)

![Figure 3.30: Enter the verification code into the field.](image)

You can also change your Ubuntu One sync connection settings at this time by clicking on the Check Settings button; you can change things like the maximum upload and download rate, or if notifications should be allowed.

In this dialog (Figure 3.32), you can choose which of your local file system folders you would like synced with your Ubuntu One cloud storage.
The folder *Ubuntu One* is implicitly synced, but you can select additional folders you may like synced—your pictures, for instance. Once you’re finished selecting folders, click the **Finish** button to complete the setup process. You are now ready to begin using Ubuntu One!

**Using Ubuntu One with the Nautilus file manager**

Ubuntu One integrates with Nautilus, the program you use to view your file system. You can add, sync, and share files directly from Nautilus.

**Adding and Modifying Files**

You can add files to your Ubuntu One folder (or any other folder that you have selected for sync) just as you normally would, and Ubuntu One will automatically sync them to your personal cloud. For example, if you add your vacation photos, you should see a screen similar to Figure 3.34.

After moving the files into the Ubuntu One synced folder, you should receive a notification informing you that syncing has begun. You can also see that each file shows the circular arrow icon, indicating that it is currently syncing with your personal cloud. When syncing completes, the circular arrows will be replaced with check marks.
Whenever you add or modify files that are in folders synced with Ubuntu One, they will automatically sync to your personal cloud. After syncing is complete, you can view the files on the Ubuntu One Web UI, and they will also be synced to any other computers or mobile devices that you are using Ubuntu One on.

**Adding Folders to Sync**

You can add other folders to be synced with your Ubuntu One Personal Cloud, not just your *Ubuntu One* folder. You can add folders to be synced through Nautilus by right-clicking the folder you would like to sync. In the right-click menu, choose *Ubuntu One ➤ Synchronize This Folder*, as shown in Figure 3.35. You can also stop syncing a folder through the same right-click menu.

To view which files on your system are currently syncing with Ubuntu One, open the Ubuntu One Control Panel by clicking the *Ubuntu One* Launcher icon, as shown in Figure 3.27; a dialog similar to that in Figure 3.36 should appear.

In the Ubuntu One Control Panel you can see which of your folders are synced with your Ubuntu One Personal Cloud. You can also add files from here, by clicking the *Add a folder from this computer* button.

**Using Ubuntu One with the Ubuntu One Web UI**

You can access your files from any computer using the Ubuntu One Web UI at https://one.ubuntu.com. When you first reach the web page, you will need to log in by clicking *Log in or Sign up* in the upper right-hand corner of the page. On the following page, fill in your email address and Ubuntu One password, then click the *Continue* button.

Once logged in, you should be taken to your *Dashboard*. The Dashboard shows you a summary of your data usage, and keeps you informed of new features in Ubuntu One.
To view your files, click the Files link in the navigation bar in the upper portion of the page.

**Downloading and Uploading Files**

To access your files from the Ubuntu One Web UI, you can simply download them from your personal cloud. To download a file, click More shown to the right of the file, as shown in the browser, then click on Download file, as shown in Figure 3.37. Clicking Download file will initiate a file download through your browser.

If you make changes to the file or want to add a new file to your personal cloud, simply click the Upload file button in the upper portion of the page. This will upload the file into the current folder and overwrite any old versions of the file. Once you have uploaded the file, it will be available in your personal cloud, and will sync to your Ubuntu machine’s local file system.
Making Files Public

You can make a file public on the web by clicking More and choosing the Publish file button—this is also shown in Figure 3.37. After clicking the Publish file button, the Web UI will generate a Public URL; you can share this URL with anyone. By directing a browser to the Public URL of the file, the browser should begin to download the file or it may display it, depending on what type of file it is.

You can make the file private again at any time by clicking the Stop publishing button located to the left of the Public URL. After you click the Stop publishing button the Public URL field will go away, and the URL will stop working. If someone tries to use a Public URL for a file that has been made private they will receive an error message and the file will not download or displayed.

Sharing Files

Ubuntu One lets you share files with other Ubuntu One users, letting you collaborate on files with ease. When one user makes a change to a shared file the changes automatically sync to the other users’ personal clouds and their local file system, so all users automatically have the most recent version of the file.

To share files in Ubuntu One, you must share an entire folder. Before you begin to share files, you should make sure only the files you want to share are in this folder. Then to share this folder, navigate to it in the Ubuntu One Web UI, and click the More button to the left of the folder name. In the More menu, click on Share folder. A dialog box similar to that shown in figure 3.38 should appear. Complete the fields in the dialog box, and click the Share this folder button when you are finished.

Once you share the folder, the user you are trying to share the folder with should receive an email informing them that you would like to share the file. They will then have to accept the share request. If the email address
you provide does not yet have an Ubuntu One account, they must first sign up for an Ubuntu One account before they can access the shared folder.

To stop sharing a folder, navigate to it, click the More button, and click Stop sharing.

If another user shares a folder with you, you will receive an email informing you of the share, and a link to click on to accept the share request. Folders that are shared with you by other users will appear in the Shared With Me folder inside your Ubuntu One folder (~/.Ubuntu One/Shared With Me/).

To stop syncing files that are shared with you, navigate to the folder in the Ubuntu One Web UI, click the More button, then click the Delete this share button.

**Exceeding your Ubuntu One Storage Limit**

If you exceed the storage limit of your Ubuntu One account—5GB is the free limit—Ubuntu One will stop syncing your files to your Ubuntu One Personal Cloud.

**Remedying an Exceeded Storage Limit**

You can do several things to remedy an exceeded storage limit. Among them are:

- Delete any files you no longer need—it’s good to clean out old files.
- Move any files you no longer need synced—to another location that is not synced with Ubuntu One.
- Purchase additional storage space—you can purchase additional storage in 20GB blocks.

**Purchasing Additional Storage Space**

You can purchase additional storage space by clicking the Get more storage button in the Ubuntu One Control Panel, or at https://one.ubuntu.com/
services/. Additional storage is available in 20GB blocks and is priced at $2.99/month, or $29.99/year.

Figure 3.39: You can purchase additional storage space on the Ubuntu One website.

Figure 3.40: Ubuntu One accepts credit cards, and PayPal for purchasing additional storage.

Figure 3.41: This is the icon for the Ubuntu One Android and iPhone apps.

Getting Ubuntu One Mobile Apps

Ubuntu One has mobile applications for Android and iPhone mobile devices. These applications allow you to access your personal cloud files on-the-go. You can get more information about the Android and iPhone applications at https://one.ubuntu.com/downloads/android/ and https://one.ubuntu.com/downloads/iphone/, respectively.
Getting Ubuntu One for Windows

Ubuntu One also has a Windows application, which can sync your Ubuntu One Personal Cloud files to the file system of a Windows operating system. More information can be found at https://one.ubuntu.com/downloads/windows/.

Additional Services of Ubuntu One

In addition to file syncing, Ubuntu One offers Contact Syncing and Music Streaming services. These services are not discussed in this book, but additional information can be found at https://one.ubuntu.com/help/tutorial/contact-sync-for-ubuntu-1004-lts/ and https://one.ubuntu.com/services/music/ respectively. The Music Streaming service requires a paid subscription of $3.99/month, and has a 30 day free trial period.
4 Hardware

Using your devices

Ubuntu supports a wide range of hardware, and support for new hardware improves with every release.

Hardware identification

There are various ways to identify your hardware in Ubuntu. The easiest would be to install an application from the Ubuntu Software Center, called Sysinfo.

Firstly, open the "Ubuntu Software Center", then use the search box in the top right corner to search for sysinfo. Select the Application, click Install. Enter your password when prompted, to install the application.

To run the application, search for Sysinfo at the Dash search bar. Click on the program once you find it. The Sysinfo program will open a window that displays information about the hardware in your system.

Displays

Hardware drivers

A driver is a piece of software which tells your computer how to communicate with a piece of hardware. Every component in a computer requires a driver to function, whether it’s the printer, DVD player, hard disk, or graphics card.

The majority of graphics cards are manufactured by three well-known companies: Intel, AMD/ATI, and NVIDIA Corp. You can find your video card manufacturer by referring to your computer’s manual, by looking for the specifications of your computer’s model on the Internet, or by using the command lspci in a terminal. The Ubuntu Software Center houses a number of applications that can tell you detailed system information. SysInfo is one such program that you can use to find relevant information about your System devices. Ubuntu comes with support for graphics devices manufactured by the above companies, and many others, out of the box. That means you don’t have to find and install any drivers yourself, Ubuntu takes care of it all.

Keeping in line with Ubuntu’s philosophy, the drivers that are used by default for powering graphics devices are open source. This means that the drivers can be modified by the Ubuntu developers and problems with them can be fixed. However, in some cases a proprietary driver (restricted driver) provided by the company may provide better performance or features that are not present in the open source driver. In other cases, your particular device may not be supported by any open source drivers yet. In those scenarios, you may want to install the restricted driver provided by the manufacturer.

For both philosophical and practical reasons, Ubuntu does not install restricted drivers by default but allows the user to make an informed choice. Remember that restricted drivers, unlike the open source drivers for your device, are not maintained by Ubuntu. Problems caused by those drivers...
will be resolved only when the manufacturer wishes to address them. To see if restricted drivers are available for your system, press the Super/Windows key on your keyboard to show the Dash or click the Ubuntu icon on the Unity Launcher, and search for Additional Drivers. If a driver is provided by the company for your particular device, it will be listed there. You can simply click Activate to enable the driver. This process requires an active Internet connection and it will ask for your password. Once installation is complete you may have to reboot your computer to finish activating the driver.

The Ubuntu developers prefer open source drivers because they allow any problem to be identified and fixed by anyone with knowledge within the community. Ubuntu development is extremely fast and it is likely that your device will be supported by open source drivers. You can use the Ubuntu Live cd to check your device’s compatibility with Ubuntu before installing, or go online to the Ubuntu forums or to http://www.askubuntu.com to ask about your particular device.

**Setting up your screen resolution**

One of the most common display related tasks is setting the correct screen resolution for your desktop monitor or laptop.

Ubuntu correctly identifies your native screen resolution by itself and sets it for you. However, due to a wide variety of devices available, sometimes it can’t properly identify your resolution.

To set or check your screen resolution, go to System Settings ‟ Displays. The ‟Displays” window detects automatically the type of display and shows your display’s name, size. The screen resolution and refresh rate is set to the recommended value by Ubuntu. If the recommended settings are not to your liking, you can change the same from the Resolution drop-down to the resolution of your choice.

**Adding an extra display**

Sometimes, you may want to add more than one display device to your desktop, or may want to add an external monitor to your laptop. Doing this is quite simple. Whether it’s an extra monitor, LCD TV, or a projector, Ubuntu can handle it all. Ubuntu supports the addition of multiple displays by default, which is as easy as plug and play. Ubuntu recognizes almost all the latest monitors, TVs and projectors by default. Sometimes it may happen that your additional display is not detected when you connect it to the machine. To resolve this, go to System Settings ‟ Displays and click on Detect Displays. This will detect the monitors connected to the machine. This menu can also be found from the Power Off menu on the top panel.

You can also search for Displays at the Dash search bar. Now, there are two modes which you can enable for your displays. One option is to spread your desktop across two or more monitors. This is particularly useful if you are working on multiple projects and need to keep an eye on each of them at the same time. The second option is to mirror the desktop onto each of the displays. This is particularly useful when you are using a laptop to display something on a larger screen or a projector. To enable this option just check the box beside Mirror displays and click Apply to save the settings. You will get a pop-up notification asking if you want to keep the current setting or revert to the previous setting. Click to keep the current setting.
Starting from Ubuntu 12.04, you can also select whether you want the Unity Launcher in both the displays or only in the primary display.

Connecting and using your printer

Ubuntu supports most new printers. You can add, remove, and change printer properties by navigating to System Settings › Printing. You can also search for Printing from the Dash search bar. Opening Printing will display the “Printing-localhost” window.

When you want to add a printer, you will need to make sure that it is switched on, and plugged into your computer with a USB cable or connected to your network.

Adding a local printer

If you have a printer that is connected to your computer with a USB cable then this is termed a local printer. You can add a printer by clicking on the Add Printer button.

In the left hand pane of the “New Printer” window any printers that you can install will be listed. Select the printer that you would like to install and click Forward.

You can now specify the printer name, description and location. Each of these should remind you of that particular printer so that you can choose the right one to use when printing. Finally, click Apply.

Adding a network printer

Make sure that your printer is connected to your network either with an Ethernet cable or via wireless and is turned on. You can add a printer by clicking Add Printer. The “New Printer” window will open. Click the “+” sign next to Network Printer.

If your printer is found automatically it will appear under Network Printer. Click the printer name and then click Forward. In the text fields you can now specify the printer name, description and location. Each of these should remind you of that particular printer so that you can choose the right one to use when printing. Finally click Apply.

You can also add your network printer by entering the IP address of the printer. Select “Find Network Printer,” enter the IP address of the printer in the box that reads Host: and press the Find button. Ubuntu will find the printer and add it. Most printers are detected by Ubuntu automatically. If Ubuntu cannot detect the printer automatically, it will ask you to enter the make and model number of the printer.

Changing printer options

Printer options allow you to change the printing quality, paper size and media type. They can be changed by right-clicking a printer and choosing Properties. The “Printer Properties” window will show; in the left pane, select Printer Options.

You can now specify settings by changing the drop-down entries. Some of the options that you might see are explained.

Media size

This is the size of the paper that you put into your printer tray.
**Media source**
This is the tray that the paper comes from.

**Color Model**
This is very useful if you want to print in **Grayscale** to save on ink, or to print in **Color**, or **Inverted Grayscale**.

**Media type**
Depending on the printer you can change between:
- Plain Paper
- Automatic
- Photo Paper
- Transparency Film
- CD or DVD Media

**Print quality**
This specifies how much ink is used when printing. **Fast Draft** using the least ink and **High-Resolution Photo** using the most ink.

**Sound**
Ubuntu usually detects the audio hardware of the system automatically during installation. The audio in Ubuntu is provided by a sound server named PulseAudio. The audio preferences are easily configurable with the help of a very easy to use **GUI** which comes preinstalled with Ubuntu.

**Volume icon and Sound Preferences**
A volume icon, sitting on the top right corner of the screen, provides quick access to a number of audio related functions. When you left-click on the volume icon you are greeted with four options: A mute option at the very top, a slider button which you can move horizontally to increase/decrease volume, a shortcut to the default music player, Rhythmbox, and an option for accessing the Sound Settings. Selecting **Sound Settings** opens up another window, which provides access to options for changing input and output hardware preferences for speakers, microphones and headphones. It also provides options for setting the volume level for each application. Sound Settings can also be found from **System Settings**. It is known as **Sound**.

**Output**  The **Output** tab will have a list of all the sound cards available in your system. Usually there is only one listed; however, if you have a graphics card which supports HDMI audio, it will also show up in the list. The **Output** tab is used for configuring the output of audio. You can increase/decrease and mute/unmute output volume and select your preferred output device. If you have more than one output device, it will be listed in the section which reads “Choose a device for sound output.” The default output hardware, which is automatically detected by Ubuntu during installation will be selected. This section also allows you to change the balance of sound on the left and right speakers of your desktop/laptop.
**Input** The second tab is for configuring audio Input. You will be able to use this section when you have an in-built microphone in your system or if you’ve plugged in an external microphone. You can also add a Bluetooth headset to your input devices which can serve as a microphone. You can increase/decrease and mute/unmute input volume from this tab. If there is more than one input device, you will see them listed in the white box which reads Choose a device for sound input.

**Sound Effects** The third tab is Sound Effects. You can enable, disable, or change the existing sound theme from this section. You can also change the alert sounds for different events.

**Applications** The Applications tab is for changing the volume for running applications. This comes in handy if you have multiple audio applications running, for example, if you have Rhythmbox, Totem Movie Player and a web-based video playing at the same time. In this situation, you will be able to increase/decrease, mute/unmute volume for each application from this tab.

**More functionality**

The icon can control various aspects of the system, application volume and music players like Rhythmbox, Banshee, Clementine and Spotify. The volume indicator icon can now be easily referred to as the sound menu, given the diverse functionality of the icon. Media controls available include play/pause, previous track, and next track. You can also switch between different playlists from the Choose Playlist option. There is also a seek bar which you can manually drag to skip some portions of any song. If the current playing song has album art, it will show up beside the name of the current track, otherwise you will see only the details of the song. It displays the track name, the artist name and the album name of the current track.

**Using a webcam**

Webcams often come built into laptops and netbooks. Some desktops, such as Apple iMacs, have webcams built into their displays. If you purchase a webcam because your computer doesn’t have its own, it will most likely have a USB connection. To use a USB webcam, plug it into any empty USB port of your desktop.

Almost all new webcams are detected by Ubuntu automatically. You can configure webcams for individual applications such as Skype and Empathy from the application’s setup menu. For webcams which do not work right away with Ubuntu, visit https://wiki.ubuntu.com/Webcam for help.

**Scanning text and images**

Scanning a document or an image is very simple in Ubuntu. Scanning is handled by the application Simple Scan. Most of the time, Ubuntu will simply detect your scanner and you should just be able to use it. To scan a document, follow these steps:

1. Place what you want to scan on the scanner.
2. Click to open the Dash and enter scan.
3. Click on Simple Scan.
4. Click to choose between Text or Photo from Document • Scan • Text.
5. Click Scan.
6. Click the Paper Icon to add another page.
7. Click Save to save.

You can save the scanned documents and pictures in JPEG. You can also save in PDF format to enable opening in Acrobat Reader. To do that, add the extension .pdf at the end of the filename.

Troubleshooting your scanner

If your scanner is not detected, Ubuntu may give you a “No devices available” message when trying to scan. There may be a reason why Ubuntu cannot find your scanner.

- Simply unplug the scanner and plug it back in. If it is a newer USB scanner, it is likely that it will just work.
- The driver for your scanner is not being automatically loaded. Restart your system. It might help!
- Your scanner is not supported in Ubuntu. The most common type of scanner not supported is old parallel port or Lexmark All-in-One printer/scanner/faxes.
- SANE project listing of supported scanners. The SANE (Scanner Access Now Easy) project provides most of the back-ends to the scanning software on Ubuntu.
- Check https://wiki.ubuntu.com/HardwareSupportComponentsScanners to find out which scanners work with Ubuntu.

Other devices

USB

USB ports are available as standard on almost all computers available now. They are used to connect a multitude of devices to your computer. These could include portable hard drives, flash drives, removable CD/DVD/Blu-ray drives, printers, scanners and mobile phones. When connected, flash drives and portable hard drives are automatically detected—the file manager will open and display the contents of the drive. You can then use the drives for copying data to and from the computer. All new cameras, camcorders and mobile phone SD cards are automatically detected by Ubuntu. These SD cards have different types of data, so a window will appear with a drop down menu to choose between video, audio import and the file manager—you can choose your desired action from this menu.

Firewire

Firewire is a connection on some computers that allows you to transfer data from devices. This port is generally used by camcorders and digital cameras.

If you want to import video from your camcorder you can do so by connecting your camcorder to the Firewire port. You will need to install a program called Kino which is available in the Ubuntu Software Center.
Bluetooth

Bluetooth is a wireless technology that is widely used by different types of devices to connect to each other. It is common to see a mouse or a keyboard that supports Bluetooth. You can also find GPS devices, mobile phones, headsets, music players and many other devices that can connect to your desktops or laptop and let you transfer data, listen to music, or play games as an example.

If your computer has Bluetooth support then you should see a Bluetooth icon in the top panel, usually near the volume icon. Click on the Bluetooth icon to open a popup menu with several choices, such as an option to Turn off Bluetooth.

The Bluetooth preferences can also be accessed from System Settings ‣ Bluetooth. If you want to connect a new device—for example, to have a mobile phone send pictures or videos to your computer—select Setup new device.…

Ubuntu will open a window for new device setup. When you click Forward, Ubuntu will show you how many Bluetooth devices are present near your computer. The list of available devices might take a minute or so to appear on the screen as your system scans for these devices. Each device will be displayed as soon as it is found by Ubuntu. Once a device you’d like to connect with appears in the list, click on it. Then, choose a PIN number by selecting PIN options.

Three predefined PIN numbers are available, but you can also create a custom PIN. You will need to enter this PIN on the device you will be pairing with Ubuntu.

Once the device has been paired, Ubuntu will open the “Setup completed” window. In Ubuntu, your computer is hidden by default for security reasons. This means that your Ubuntu system can search other Bluetooth devices, but others cannot find your Ubuntu system when they perform a search on their own computer. If you would like to let another device find your computer, you will have to explicitly allow your computer to be found. To allow your computer to be found, select “Make computer discoverable” in Bluetooth preferences. You can also click on the Bluetooth icon and select Visible to make your computer discoverable.

You can also add a fancy name for your Bluetooth-enabled Ubuntu system by changing the text under Friendly Name.

Another feature present in the Bluetooth icon menu is “Send files to device.” Use this option to send a file to a mobile phone without pairing with the computer.
5 Software Management

Software management in Ubuntu

As discussed in Chapter 3: Working with Ubuntu, Ubuntu offers you a wide range of applications for your daily work. Ubuntu comes with a basic set of applications for common tasks like surfing the Internet, checking your email, listening to music, and organizing your photos and videos. Sometimes you may need an extra level of specialization: for example you may want to retouch your photos, run some software for your business, or play some new games. In each of these cases you can search for an application, install it and use it—usually, with no extra cost.

Software in Ubuntu is delivered as packages, simplifying the installation to one click. A package is a compressed file archive containing everything needed to run the application. Packages can also contain information describing which other applications, called dependencies or libraries, are needed. Linux is designed in a way that any library can be updated without having to reinstall the complete application, minimizing hard drive usage by letting other applications use the same library.

Most other operating systems require a user to purchase commercial software (online or through a physical store), or search the Internet for a free alternative (if one is available). The correct installation file must then be verified for integrity, downloaded and located on the computer, followed by the user proceeding through a number of installation prompts and options. By default Ubuntu gives you a centralized point with two different ways to browse the repositories for searching, installing and removing software.

- Ubuntu Software Center
- Command line apt-get

Searching, installing and/or removing applications with Ubuntu Software Center is the easiest and most comfortable way. It is recommended for all kinds of users, starting from beginners to the most experienced.

Using the Ubuntu Software Center

There are numerous ways to install software on an operating system. In Ubuntu, the quickest and easiest way to find and install new applications is through the Ubuntu Software Center.

To start the application, click on the Ubuntu Software Center icon in the Launcher, or click on the Dash and search for Ubuntu Software Center.

The Ubuntu Software Center can be used to install applications that are available in the official Ubuntu repositories. The Software Center window has four parts—a list of categories on the left, a banner at the top, a Recommended For You panel at the bottom and two featured areas on the right. Clicking on a category will take you to a list of related applications. For example, the Internet category contains Firefox Web Browser. The featured areas highlight What’s New and Top Rated software. Each area shows different application icons. Just click an icon to get more information on the application or to install it. To see all software the area contains, click More.
Figure 5.2: You can install and remove applications from your computer using the Software Center.

Three sections at the top represent your current view of the Software Center’s catalog. Click the All Software button to see software that is available to install, click Installed to see a list of software that is already installed on your computer, or click History to see previous installations and deletions organized by date.

Find your application

Ubuntu Software Center displays different sources in the “Get Software” section. Clicking the arrow next to “All Software” will show a list of individual sections. Selecting “Provided by Ubuntu” will show free official software, “For Purchase” will show software for purchasing, and “Canonical Partners” will show software from partners of Canonical, such as Adobe.

If you are looking for an application, you may already know a specific name (for example, VLC Media Player), or you may just have a general category in mind (for example, the Sound and Video category includes a number of different software applications such as video converters, audio editors, and music players).

To help you find the right application, you can browse the Software Center catalog by clicking on the category that reflects the type of software you are looking for, or use the Search field at the top right of the window to look for specific names or keywords.

When you select a category, you will be shown a list of applications. Some categories have sub-categories—for example, the Games category has subcategories for Simulation and Card Games. To move through categories you can use the back and forward buttons at the top of the window. This version of Ubuntu has a new category “Books & Magazines” which contains interesting books and magazines.
Installing software

Once you have found an application you would like to try, installing it is just one click away.

To install software:

1. Click the Install button to the right of the selected package to install it. If you would like to read more about the software package before installing it, first click on "More Info." This will take you to a short description of the application, as well as a screenshot and a Web link when available. Related add-ons will be listed below the application’s description. You can click Install from this screen as well. In addition, if you use the Gwibber micro-blogging application, you can hit the “Share…” link below the description of an application to tell your friends about it.

2. After clicking Install, enter your password into the authentication window that appears. This is the same password you use to log in to your account. You are required to enter it whenever installing or removing software in order to prevent someone without administrator access from making unauthorized changes to your computer. If you receive an Authentication Failure message after typing in your password, check that you typed it correctly by trying again. If the error continues, this may mean that your account is not authorized to install software on the computer.

3. Wait until the package is finished installing. During the installation (or removal) of programs, you will see an animated icon of rotating arrows to the left of the In Progress button in the sidebar. If you like, you can now go back to the main browsing window and choose additional software packages to be installed by following the steps above. At any time, clicking the Progress button on the top will take you to a summary of all operations that are currently processing. Here you can also click the X icon to cancel any operation.

Once the Software Center has finished installing an application, it is ready to be used. You can start the newly installed application by going to the Dash and typing the name of the application in the search bar. By default, the application is added to the Launcher. You can change this behavior by deselecting View • New Applications in Launcher.

Removing software

Removing applications is very similar to installing them. First find the installed software in Ubuntu Software Center. You can click on the Installed button which will show all the installed software listed in different categories. Scroll down to the application you wish to remove. If you click on the arrow next to Installed button, you will find a list of software providers, which can help you to narrow your search. You also can enter keywords in the Search field to quickly find installed software, or you can search by date in the History tab (more on History below).

To remove software:

1. Click the Remove button to the right of the selected application.

2. Enter your password into the authentication window that appears. Removing Software also requires that you enter your password to help protect your computer against unauthorized changes. The package will then be queued for removal, and will appear under the progress section in the top.
Removing a package will also update your menus accordingly.

**Software history**

The Ubuntu Software Center keeps track of past software management in the History section. This is useful if you wish to revert installations or removals and do not remember the application’s name.

There are four buttons in the history section—All Changes, Installations, Updates and Removals. Clicking one will show a list of days that action occurred. If you click the arrow next to a day, a list of individual packages will be shown, along with what was done with them and at what time. The History section shows all software installation history, not just changes made within the Software Center. For example, packages updated through the Update Manager will also be listed.

**Software Recommendations**

The Ubuntu Software Center offers two types of recommendations—per user based and per application based. Click the Turn On Recommendations button at the bottom of the Ubuntu Software Center to enable per—user based recommendations. You will have to log in with your Ubuntu Software Center account. This is the same as your Ubuntu One or Launchpad account. When you enable recommendations, your list of installed software will be periodically sent to servers of Canonical. Recommendations will appear in the bottom panel. If you want to disable these recommendations then go to View • Turn Off Recommendations.

Per—application based recommendations do not require log in. They
are labeled as “People Also Installed.” These are the applications installed by users who also installed the application which you are about to install. These recommendations are shown in the detailed page of particular application.

Figure 5.5: The “People Also Installed” section shows applications installed by users who also installed the application which you are about to install.

Managing additional software

Although the Ubuntu Software Center provides a large library of applications to choose from, initially only those packages available within the official Ubuntu repositories are listed. At times, you may be interested in a particular application that is not available in these repositories. If this happens, it is important to understand some alternative methods for accessing and installing software in Ubuntu, such as downloading an installation file manually from the Internet, or adding extra repositories. First, we will look at how to manage your repositories through Software Sources.

Software Sources

The Ubuntu Software Center lists only those applications that are available in your enabled repositories. Repositories can be added or removed through the Software Sources application. You can open Software Sources from the Ubuntu Software Center. Simply go to Edit ‣ Software Sources or open the HUD (Alt key) and search for “sources.”

Managing the official repositories

When you open Software Sources, it shows you the Ubuntu Software tab where the first four options are enabled by default.

Canonical-supported open source software (main) This repository contains all the open-source packages that are maintained by Canonical.

Community-maintained open source software (universe) This repository contains all the open-source packages that are developed and maintained by the Ubuntu community.

Proprietary drivers for devices (restricted) This repository contains proprietary drivers, which may be required to utilize the full capabilities of some of your devices or hardware.

Software restricted by copyright or legal issues (multiverse) This repository contains software that may be protected from use in some states or countries by copyright or licensing laws. By using this repository you assume responsibility for the usage of any packages that you install.

Source code This repository contains the source code that is used to build the software packages from some of the other repositories. The Source code option should not be selected unless you have experience with building applications from source.
Selecting the best software server

Ubuntu provides and allows many servers around the world to mirror the packages from the sources listed under “Managing the official repositories.” When selecting a server, you may want to consider the following:

Distance to server. This will affect the speed you can achieve with the file server.
Internet Service Provider. Some Internet service providers offer cheaper, or even unlimited free downloads from their own servers.
Quality of server. Some servers may only offer downloads at a capped speed, limiting the rate at which you can install and update software on your computer.

Ubuntu will automatically choose an appropriate server while installing, and as such these settings should not be changed unless your physical location changes drastically or if you feel a higher speed should be achieved by your Internet connection. The guide below will help in choosing an optimal server.

Ubuntu provides a tool for selecting the server that provides the fastest connection with your computer.

1. Click the dropdown box next to “Download from:” in the Software Sources window.
2. Select “Other...” from the list.
3. In the “Server Selection” window that appears. Click the Select Best Server button in the upper right. Your computer will now attempt a connection with all the available servers, then select the one with the fastest speed.

If you are happy with the automatic selection, click Choose Server to return to the Software Sources window.

If you are not happy with the automatic selection or prefer not to use the tool, the fastest server is often the closest server to you geographically. In this case simply choose “Other” then find the nearest location to your computer. When you are happy with the settings chosen click Choose Server to return to the Software Sources window.
If you do not have a working Internet connection, updates and programs can be installed from the installation media itself by inserting your media and clicking the box under “Installable from CD-ROM/DVD.” Once this box is checked the media within the CD-ROM/DVD drive will function as an online repository and as such the software on the media will be installable from the Ubuntu Software Center.

**Adding more software repositories**

Ubuntu makes it easy to add additional, third-party repositories to your list of software sources. The most common repositories added to Ubuntu are called PPAs. These allow you to install software packages that are not available in the official repositories, and automatically be notified whenever updates for these packages are available.

If you know the web address of a PPA’s Launchpad site, adding it to your list of software sources is relatively simple. To do so, you will need to use the Other Software tab in the “Software Sources” window.

On the Launchpad site for a PPA, you will see a heading to the left called “Adding this PPA to your system.” Underneath will be a short paragraph containing a unique URL in the form of `ppa:example/ppa`. Highlight this URL by selecting it with your mouse, then right-click and select Copy.

![Launchpad](https://launchpad.net/example)

**Figure 5.7:** This is an example of the Launchpad page for the Lifesaver PPA. Lifesaver is an application that is not available in the official Ubuntu repositories. However, by adding this PPA to your list of software sources, it would then be easy to install and update this application through the Software Center.

Return to the “Software Sources” window, and in the Other Software tab click Add... at the bottom. A new window will appear, and you will see the words “Apt line:” followed by a text field. Right-click on the empty space in this text field and select Paste, and you should see the URL appear that you copied from the PPAs Launchpad site earlier. Click Add Source to return to the “Software Sources” window. You will see a new entry has been added to the list of sources in this window, with a selected check box in front meaning it is enabled.

If you click Close in the bottom right corner of this window, a message will appear informing you that “The information about available software
is out-of-date.” This is because you have just added a new repository to Ubuntu, and it now needs to connect to that repository and download a list of the packages that it provides. Click **Reload**, and wait while Ubuntu refreshes all of your enabled repositories (including this new one you just added). When it has finished, the window will close automatically.

Congratulations, you have just added a **PPA** to your list of software sources. You can now open the Software Center and install applications from this PPA, in the same way you previously installed applications from the default Ubuntu repositories.

**Manual software installation**

Although Ubuntu has extensive software available, on some occasions you may want to manually install software **packages** that are not available in the repositories. If there is not a **PPA** for the software, you will need to install it manually. Before you choose to do so, make sure you trust the package and its maintainer.

Packages in Ubuntu have a **.deb** extension. Double-clicking a package will open an overview page in the Software Center, which will give you more information about that package.

The overview gives some technical information about that package, a website link (if applicable) and the option to install. Clicking **Install** will install the package just like any other installation in the Software Center.

![Figure 5.8: Installing .deb files manually using software center.](image)

**Updates and upgrades**

Ubuntu also allows you to decide how to manage package updates through the **Updates** tab in the Software Sources window.
Ubuntu updates

In this section, you are able to specify the kinds of updates you wish to install on your system, and usually depends on your preferences around stability, versus having access to the latest developments.

![Update Manager](image)

**Important security updates** These updates are highly recommended to ensure your system remains as secure as possible. These are enabled by default.

**Recommended updates** These updates are not as important for keeping your system secure, but will mean your packages always have the most recent bug fixes or minor updates that have been tested and approved. This option is also enabled by default.

**Pre-released updates** This option is for those who would rather remain up-to-date with the very latest releases of applications, at the risk of installing an update that has unresolved bugs or conflicts. Note that it is possible that you will encounter problems with these updated applications, therefore this option is not enabled by default.

**Unsupported updates** These are updates that have not yet been fully tested and reviewed by Canonical. Some bugs may occur when using these updates, and so this option is also not enabled by default.

**Automatic updates**

The middle section of this window allows you to customize how your system manages updates, such as the frequency with which it checks for new packages, as well as whether it should install important updates right away (without asking for your permission), download them only, or just notify you about them.

**Release upgrade**

Here you can decide which system upgrades you would like to be notified about.

**Never** Choose this if you would rather not be notified about any new Ubuntu releases.

![Figure 5.9](image)

**Figure 5.9:** You can update installed software by using the Update Manager application in Ubuntu.

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*Every six months, Canonical will release a new version of the Ubuntu operating system. These are called normal releases. Every four normal releases—or 24 months—Canonical releases a long-term support (LTS) release. Long-term support releases are intended to be the most stable releases available, and are supported for a longer period of time.*
For any new version  Choose this if you always want to have the latest Ubuntu release, regardless of whether it is a long-term support release or not. This option is recommended for normal home users.

For long-term support versions  Choose this option if you need a release that will be more stable and have support for a longer time. If you use Ubuntu for business purposes, you may want to consider selecting this option.
6 Advanced Topics

Ubuntu for advanced users

We hope you understand how using Ubuntu can make your computing experience easier, safer, and more efficient. To this point, we’ve provided detailed instructions on getting the most from Ubuntu’s basic features. In this chapter, we’ll detail some of Ubuntu’s more advanced features—like the terminal, a powerful utility that can help you accomplish tasks without the need for a graphical user interface (GUI). We’ll also discuss some advanced security measures you can implement to make your computer even safer. We’ve written this chapter with advanced users in mind. If you’re new to Ubuntu, don’t feel as though you’ll need to master these topics to get the most out of your new software (you can quite easily skip to the next chapter without any adverse impact to your experience with Ubuntu). However, if you’re looking to expand your knowledge of Ubuntu, we encourage you to keep reading.

Introduction to the terminal

Throughout this manual, we have focused primarily on the graphical desktop user interface. In order to fully realize the power of Ubuntu, you may want to learn how to use the terminal.

What is the terminal?

Most operating systems, including Ubuntu, have two types of user interfaces. The first is a graphical user interface (GUI). This is the desktop, windows, menus, and toolbars that you click to get things done. The second, and much older, type of interface is the command-line interface (CLI).

The terminal is Ubuntu’s command-line interface. It is a method of controlling some aspects of Ubuntu using only commands that you type on the keyboard.

Why would I want to use the terminal?

You can perform most day-to-day activities without ever needing to open the terminal. However, the terminal is a powerful and invaluable tool that can be used to perform many useful tasks you might not be able to accomplish with a GUI. For example:

- Troubleshooting any difficulties that may arise when using Ubuntu sometimes requires you to use the terminal.
- A command-line interface is sometimes a faster way to accomplish a task. For example, it is often easier to perform operations on many files concurrently using the terminal.
- Learning the command-line interface is the first step towards more advanced troubleshooting, system administration, and software development skills. If you are interested in becoming a developer or an advanced Ubuntu user, knowledge of the command-line will be essential.
Opening the Terminal

You can open the terminal by clicking Dash • Applications • Terminal.

When the terminal window opens, it will be largely blank apart from some text at the top left of the screen, followed by a blinking block. This text is your prompt—it displays, by default, your login name and your computer’s name, followed by the current directory. The tilde (~) means that the current directory is your home directory. Finally, the blinking block is the cursor—this marks where text will be entered as you type.

To test a terminal command, type `pwd` and press Enter. The terminal should display `/home/yourusername`. This text is called the “output.” You have just used the `pwd` (print working directory) command, which outputs (displays) the current directory.

![Terminal Window](image)

Figure 6.1: The default terminal window allows you to run hundreds of useful commands.

All commands in the terminal follow the same approach: Type a command, possibly followed by some parameters, and press Enter to perform the specified action. Often some output will be displayed that confirms the action was completed successfully, although this can depend on the command being executed. For example, using the `cd` command to change your current directory (see below) will change the prompt, but will not display any output.

The rest of this chapter covers some very common uses of the terminal. However, it cannot address the nearly infinite possibilities available to you when using the command-line interface in Ubuntu. Throughout the second part of this manual, we will continue to refer to the command line, particularly when discussing steps involved in troubleshooting and the more advanced management of your computer.

Ubuntu file system structure

Ubuntu uses the Linux file system, which is based on a series of folders in the root directory. Each of these folders contains important system files that cannot be modified unless you are running as the root user or use `sudo`. This restriction exists for both security and safety reasons: computer viruses will not be able to change the core system files, and ordinary users should not be able to accidentally damage anything vital.

Below are some of the most important directories.

- `/bin & /sbin` Many essential system applications (equivalent to C:\Windows)
Every directory has a path. The path is a directory’s full name—it describes a way to navigate the directory from anywhere in the system.

For example, the directory `/home/your-username/Desktop` contains all the files that are on your Ubuntu desktop. The path `/home/your-username/Desktop` can be broken down into a handful of key pieces:

1. `/`—indicates that the path starts at the root directory
2. `home/`—from the root directory, the path goes into the home directory
3. `your-username/`—from the home directory, the path goes into the your-username directory
4. `Desktop`—from the your-username directory, the path ends up in the Desktop directory

Every directory in Ubuntu has a complete path that starts with the `/` (the root directory) and ends in the directory’s own name.

Directories and files that begin with a period are hidden directories. These are usually only visible with a special command or by selecting a specific option. In the Nautilus you can show hidden files and directories by selecting View • Show Hidden Files, or by pressing Ctrl+H. If you are using the terminal, then you would type `ls -a` and press Enter to see the hidden files and directories. There are many hidden directories in your home folder used to store program preferences. For example, `/home/your-username/.evolution` stores preferences used by the Evolution mail application.
Mounting and unmounting removable devices

Any time you add storage media to your computer—an internal or external hard drive, a USB flash drive, a CD-ROM—it needs to be mounted before it is accessible. Mounting a device means associating a directory name with the device, allowing you to navigate to the directory to access the device’s files.

When a device, such as a USB flash drive or a media player, is mounted in Ubuntu, a folder is automatically created for it in the media directory, and you are given the appropriate permissions to be able to read and write to the device.

Most file managers will automatically add a shortcut to the mounted device in the side bar of your home folder so the device is easy to access. You shouldn’t have to physically navigate to the media directory in Ubuntu, unless you choose to do so from the command line.

When you’ve finished using a device, you can unmount it. Unmounting a device disassociates the device from its directory, allowing you to eject it.

Securing Ubuntu

Now that you know a bit more about using the command line, we can use it to make your computer more secure. The following sections discuss various security concepts, along with procedures for keeping your Ubuntu running smoothly, safely, and securely.

Why Ubuntu is safe

Ubuntu is secure by default for a number of reasons:

‣ Ubuntu clearly distinguishes between normal users and administrative users.
‣ Software for Ubuntu is kept in a secure online repository, which contains no false or malicious software.
‣ Open-source software like Ubuntu allows security flaws to be easily detected.
‣ Security patches for open-source software like Ubuntu are often released quickly.
‣ Many viruses designed to primarily target Windows-based systems do not affect Ubuntu systems.

Basic security concepts

The following sections discuss basic security concepts—like file permissions, passwords, and user accounts. Understanding these concepts will help you follow the remaining procedures for securing your computer.

Permissions

In Ubuntu, files and folders can be set up so that only specific users can view, modify, or run them. For instance, you might wish to share an important file with other users, but do not want those users to be able to edit the file. Ubuntu controls access to files on your computer through a system of “permissions.” Permissions are settings configured to control exactly how files on your computer are accessed and used.
To learn more about modifying permissions, visit https://help.ubuntu.com/community/FilePermissions.

**Passwords**

You should use a strong password to increase the security of your computer. Your password should not contain names, common words, or common phrases. By default, the minimum length of a password in Ubuntu is four characters. We recommend a password with more than the minimum number of characters. A password with a minimum of eight characters which includes both upper and lower case letters, numbers, and symbols is considered strong.

**Locking the screen**

When you leave your computer unattended, you may want to lock the screen. Locking your screen prevents anyone from using your computer until your password is entered. To lock the screen:

- Click the session menu icon in the right corner of the top panel, then select Lock Screen, or
- Press Ctrl+Alt+L to lock the screen. This keyboard shortcut can be changed in Dash • Applications • Keyboard Shortcuts

**User accounts**

**Users and groups**

When Ubuntu is installed, it is automatically configured for a single person to use. If more than one person will use the computer, each person should have his or her own user account. This way, each user can have separate settings, documents, and other files. If necessary, you can also protect files from being viewed or modified by users without administrative privileges.

Like most operating systems, Ubuntu allows you to create separate user accounts for each person. Ubuntu also supports user groups, which allow you to administer permissions for multiple users at the same time.

Every user in Ubuntu is a member of at least one group—at a bare minimum, the user of the computer has permissions in a group with the same name as the user. A user can also be a member of additional groups. You can configure some files and folders to be accessible only by a user and a group. By default, a user’s files are only accessible by that user; system files are only accessible by the root user.

**Managing users**

You can manage users and groups using the Users and Groups administration application. To find this application, click Session Indicator • Systems and Settings • User Accounts.

To adjust the user settings, first click the Unlock button and enter your password to unlock the user settings. Next, select the user that you want to modify from the list. Then click on the element that you want to change.

**Adding a user**

Click the + button which appears underneath the list of the current user accounts that have already been created. A window will appear that has two fields. The **Name** field is for a friendly display name. The
Figure 6.3: Add, remove and change the user accounts.

Username field is for the actual username. Fill in the requested information, then click OK. A new dialog box will appear asking you to enter a password for the user you have just created. Fill out the fields, then click OK. You can also click the gears button to generate a password. Privileges you grant to the new user can be altered in “Users Settings”.

Modifying a user  Click on the name of a user in the list of users, then click on the text entry which appears next to each of following options:

- Account type:
- Password:
- Automatic Login:

Deleting a user  Select a user from the list and click -. Ubuntu will deactivate the user’s account, and you can choose whether to remove the user’s home folder or leave it in place. If a user is removed and the user’s files remain, the only user that can access the files will be root or anyone associated with the file’s group.

Managing groups

Group management is accomplished through the command line (Terminal) or by adding third-party applications that are beyond the scope of this manual. You will find more information in the subsection “Using the command line” below.

Adding a group  To add a group, type sudo addgroup groupname and press Enter, replacing groupname with the name of the group you wish to add.

Modifying a group  To alter the users in an existing group, type sudo aduser username groupname (adding a user) or sudo deluser username groupname (removing a user) and press Enter, replacing username and groupname with the user and group name with which you’re working.

Deleting a group  To delete a group, type sudo delgroup groupname and press Enter, replacing groupname with the name of the group you wish to delete.
Applying groups to files and folders

To change the group associated with a file or folder, open the Nautilus file browser and navigate to the appropriate file or folder. Then, either select the folder and choose **File • Properties** from the menubar, or right-click on the file or folder and select **Properties**. In the Properties dialog window, click on the **Permissions** tab and select the desired group from the **Groups** drop-down list. Then close the window.

Using the command line

You can also modify user and group settings via the command line. We recommend that you use the graphical method above unless you have a good reason to use the command line. For more information on using the command line to modify users and groups, see the Ubuntu Server Guide at https://help.ubuntu.com/12.04/serverguide/C/user-management.html

System updates

Good security happens with an up-to-date system. Ubuntu provides free software and security updates. You should apply these updates regularly. See **Updates and upgrades** to learn how to update your Ubuntu computer with the latest security updates and patches.

Trusting third party sources

Normally, you will add applications to your computer via the Ubuntu Software Center which downloads software from the Ubuntu repositories as described in Chapter 5: **Software Management**. However, it is occasionally necessary to add software from other sources. For example, you may need to do this when an application is not available in the Ubuntu repositories or when you need a newer version of the one available in the Ubuntu repositories.

Additional repositories are available from sites such as getdeb.net and Launchpad PPA which can be added as described in **Software Sources**. You can download the DEB packages for some applications from their respective project sites on the Internet. Alternately, you can build applications from their source code (an advanced method of installing and using applications).

Using only recognized sources such as a project’s site, ppa, or various community repositories (such as getdeb.net) is more secure than downloading applications from an arbitrary (and perhaps less reputable) source. When using a third party source, consider its trustworthiness, and be sure you know exactly what you’re installing on your computer.

Firewall

A firewall is an application that protects your computer against unauthorized access by people on the Internet or your local network. Firewalls block connections to your computer from unknown sources. This helps prevent security breaches.

Uncomplicated Firewall (ufw) is the standard firewall configuration program in Ubuntu. It runs from the command line, but a program called Gufw allows you to use it with a graphical user interface GUI. See Chapter 5: **Software Management** to learn more about installing the Gufw package.
Once Gufw is installed, start Gufw by clicking Dash • Applications • Firewall configuration. To enable the firewall, select the Enable option. By default, all incoming connections are denied. This setting should be suitable for most users.

If you are running server software on your Ubuntu system (such as a web server, or an FTP server), then you will need to open the ports these services use. If you are not familiar with servers, you will likely not need to open any additional ports.

To open a port click on the Add button. For most purposes, the Preconfigured tab is sufficient. Select Allow from the first box and then select the program or service required.

The simple tab can be used to allow access on a single port, and the Advanced tab can be used to allow access on a range of ports.

Encryption

You may wish to protect your sensitive personal data—for instance, financial records—by encrypting it. Encrypting a file or folder essentially “locks” that file or folder by encoding it with an algorithm that keeps it scrambled until it is properly decoded with a password. Encrypting your personal data ensures that no one can open your personal folders or read your private data without your authorization through the use of a private key.

Ubuntu includes a number of tools to encrypt files and folders. This chapter will discuss two of them. For further information on using encryption with either single files or email, see Ubuntu Community Help documents at https://help.ubuntu.com/community.

Home folder

When installing Ubuntu, it is possible to encrypt a user’s home folder. See Chapter 1: Installation for more on encrypting the home folder.

Private folder

If you have not chosen to encrypt a user’s entire home folder, it is possible to encrypt a single folder—called Private—in a user’s home folder. To do this, follow these steps:

1. Install the encryptfs-utils software package from the Ubuntu Software Center. (For more information about the Software Center, review Using the Ubuntu Software Center.)
2. Use the terminal to run encryptfs-setup-private to set up the private folder.
3. Enter your account’s password when prompted.
4. Either choose a mount passphrase or generate one.
5. Record both passphrases in a safe location. These are required if you ever have to recover your data manually.
6. Log out and log back in to mount the encrypted folder.

After the Private folder has been set up, any files or folders in it will automatically be encrypted.

If you need to recover your encrypted files manually see https://help.ubuntu.com/community/EncryptedPrivateDirectory.
7 Troubleshooting

Resolving problems

Sometimes, things may not work as they should. Luckily, problems that are encountered while working with Ubuntu are often easily fixed. Below, we offer a guide for resolving the basic problems that users may encounter while using Ubuntu. If you need any additional help beyond what this chapter provides, take a look at other support options that are discussed in Finding additional help and support later in this book.

Troubleshooting guide

The key to an effective troubleshooting is to work slowly, complete all of troubleshooting steps, and to document the changes that you make to Ubuntu. This way, you will be able to undo your work, or give fellow users the information about your previous attempts in cases when you need to turn to the community for support.

Ubuntu fails to start after I've installed Windows

Occasionally you may install Ubuntu and then decide to install Microsoft Windows as a second operating system running side-by-side with Ubuntu. This is supported by Ubuntu, but you might also find that after installing Windows you will no longer be able to start Ubuntu.

When you first turn on your computer, a "bootloader" must start Ubuntu or another operating system. When you installed Ubuntu, you installed an advanced bootloader called GRUB which allows you to choose between the various operating systems on your computer, such as Ubuntu, Windows, Solaris or Mac os x. However, when you installed Windows, it replaced the grub with its own bootloader, thus removing the ability to choose which operating system you’d like to use. You can restore GRUB and regain the ability to choose your operating system by using the same cd you used to install Ubuntu.

First, insert your Ubuntu cd into your computer and then restart it, making sure to have your computer start from the cd (see Chapter 1: Installation). Next, choose your language (e.g., English) and select Try Ubuntu. Once Ubuntu starts, click on the top-most icon in the Launcher (the Dash icon). Then, search for Terminal using the search box and then select Terminal in the search results. A window should open with a blinking prompt line. Enter the following, and press Enter:

```bash
$ sudo fdisk -l
```

```
Disk /dev/hda: 120.0 GB, 120034123776 bytes
255 heads, 63 sectors/track, 14593 cylinders
Units = cylinders of 16065 * 512 = 8225280 bytes

Device Boot Start  End   Blocks Id  System
/dev/sda1  1   1224  64228+ 83  Linux
/dev/sda2  *  1225  2440  9767520 a5  Windows
/dev/sda3   2441 14593  97618972+ 5  Extended
/dev/sda4   14532 14593  498015  82  Linux swap
```

A bootloader is the initial software that loads the operating system when you switch on the computer.
Partition table entries are not in disk order

This output shows that your system (Linux, on which Ubuntu is based) is installed on device /dev/sda1, but your computer is booting to /dev/sda2 (where Windows is located). We need to fix this by telling the computer to boot to the Linux device instead.

To do this, first create a place to connect your existing existing Ubuntu installation with your temporary troubleshooting session:

```
$ sudo mkdir /media/root
```

Next, link your Ubuntu installation and this new folder:

```
$ sudo mount /dev/sda1 /media/root
```

If you’ve done this correctly, then you should see the following:

```
$ ls /media/root
bin dev home lib mnt root srv usr
boot etc initrd lib64 opt sbin sys var
cdrom initrd.img media proc selinux tmp vmlinuz
```

Now, you can reinstall GRUB:

```
$ sudo grub-install --root-directory=/media/root /dev/sda
```

Installation finished. No error reported.

This is the contents of the device map /boot/grub/device.map. Check if this is correct or not. If any of the lines is incorrect, fix it and re-run the script grub-install.

```
(hd0) /dev/sda
```

Finally, remove the Ubuntu disc from your CD-ROM drive, reboot your computer, and then start enjoying your Ubuntu operating system once again.

This guide may not work for all Ubuntu users due to differences in the various system configuration. Still, this is the recommended and most successful method for restoring the GRUB bootloader. If you are following this guide and if it does not restore GRUB on your computer, then try the other troubleshooting methods at https://help.ubuntu.com/community/RecoveringUbuntuAfterInstallingWindows.

I forgot my password

If you forget your password in Ubuntu, you will need to reset it using the “Recovery mode.”

To start the Recovery mode, shut down your computer and then start again. As the computer starts up, press Shift. Select the Recovery mode option using the arrow keys on your keyboard. Recovery mode should be the second item in the list.

Wait until Ubuntu starts up—this may take a few minutes. Once booted, you will not be able to see a normal login screen. Instead, you will be presented with the Recovery Menu. Select root using the arrow keys and press Enter.

You will now be at a terminal prompt:

```
root@ubuntu:~#
```

To reset your password, enter:

```
# passwd username
```
Replace “username” above with your username, after which Ubuntu will prompt you for a new password. Enter your desired password and press the Enter key and then re-type your password again, and press Enter. (Ubuntu asks for your password twice to make sure you did not make a mistake while typing). Once you have restored your password, return to the normal system environment by entering:

```
# init 2
```

Login as usual and continue enjoying Ubuntu.

### I accidentally deleted some files that I need

If you’ve deleted a file by accident, you may be able to recover it from Ubuntu’s trash folder. This is a special folder where Ubuntu stores deleted files before they are permanently removed from your computer.

To access the trash folder click on the Trash icon at the bottom of the Unity Launcher.

If you want to restore deleted items from the trash:

1. Open Trash
2. Click on each item you want to restore to select it. Press and hold Ctrl to select multiple items.
3. Click **Restore Selected Items** to move the deleted items back to their original locations.

### How do I clean Ubuntu?

Over time, Ubuntu’s software packaging system can accumulate unused packages and temporary files. These temporary files, also called caches, contain files from all of the packages that you have installed. Over time this cache can grow quite large. Cleaning out the cache allows you to reclaim space on your computer’s hard drive for storing your documents, music, photographs, or other files.

To clear the cache, you can either use the `clean`, or the `autoclean` option for the command-line program `apt-get`.

To run `clean`, open Terminal and enter:

```
$ sudo apt-get clean
```

Packages can also become unused over time. If a package was installed to assist with running another program—and that program was subse-
I can’t play certain audio or video files

Many of the formats used to deliver rich media content are proprietary, meaning they are not free to use, modify, or distribute with an open-source operating system like Ubuntu. Therefore, Ubuntu does not include the capability to use these formats by default; however, users can easily configure Ubuntu to use these proprietary formats. For more information about the differences between open source and proprietary software, see Chapter 8: Learning More.

If you find yourself in need of a proprietary format, you may install the files necessary for using this format from the Ubuntu Software Center. Ensure that you have Universe and Multiverse repositories enabled before continuing. See the Software Sources section to learn how to do this. When you are ready to continue, install the necessary software as follows:

1. Open the Ubuntu Software Center by searching for it from the Dash (the top-most button on the Launcher).
2. Search for ubuntu-restricted-extras by typing “Ubuntu restricted extras” in the search box on the right-hand side of the Ubuntu Software Center main window. When the Software Center finds the appropriate software, click the arrow next to its title.
3. Click Install, then wait while Ubuntu installs the software.

One program that can play many of these formats is VLC media player. It can be installed from the Ubuntu Software Center. Once Ubuntu has successfully installed this software, your rich media content should work properly.

How can I change my screen resolution?

The image on every monitor is composed of millions of little colored dots called pixels. Changing the number of pixels displayed on your monitor is called “changing the resolution.” Increasing the resolution will make the displayed images sharper, but will also tend to make them smaller. The opposite is true when screen resolution is decreased. Most monitors have a “native resolution,” which is a resolution that most closely matches the number of pixels in the monitor. Your display will usually be sharpest when your operating system uses a resolution that matches your display’s native resolution.

The Ubuntu configuration utility Displays allows users to change the resolution. Open it by clicking on the session indicator and then on Displays… The resolution can be changed using the drop-down list within the program. Picking options higher up on the list (for example, those with larger numbers) will increase the resolution.

You can experiment with various resolutions by clicking Apply at the bottom of the window until you find one that is comfortable for you. Typically the highest resolution will be the native resolution. Selecting a resolution and clicking Apply will temporarily change the screen resolution to the selected value and a dialog box will also be displayed. It allows you
to revert to the previous resolution setting or keep the new resolution. The dialog box will disappear in 30 seconds, restoring the old resolution.

This feature was implemented to prevent someone from being locked out of the computer by a resolution that distorts the monitor and makes it unusable. When you have finished setting the screen resolution, click Close.

**Ubuntu is not working properly on my Apple MacBook or MacBook Pro**

When installed on notebook computers from Apple—such as the MacBook or MacBook Pro—Ubuntu does not always enable all of the computer’s built-in components, including the iSight camera and the Airport wireless Internet adapter. Luckily, the Ubuntu community offers documentation on fixing these and other problems. If you are having trouble installing or using Ubuntu on your Apple notebook computer, please follow the instructions at [https://help.ubuntu.com/community/MacBook](https://help.ubuntu.com/community/MacBook). You can select the appropriate guide after identifying your computer’s model number. For instructions on doing this, visit the web page above.

**Ubuntu is not working properly on my Asus EeePC**

When installed on netbook computers from Asus—such as the EeePC—Ubuntu does not always enable all of the computer’s built-in components, including the keyboard shortcut keys and the wireless Internet adapter. The Ubuntu community offers documentation on enabling these components and fixing other problems. If you are having trouble installing or using Ubuntu on your Asus EeePC, please follow the instructions at [https://help.ubuntu.com/community/EeePC](https://help.ubuntu.com/community/EeePC). This documentation page contains information pertaining specifically to EeePC netbooks.

To enable many of the features and Function Keys, a quick fix is to add “acpi_osi=Linux” to your grub configuration. From the Terminal
$ gksudo gedit /etc/default/grub

and very carefully change the line

   GRUB_CMDLINE_LINUX_DEFAULT="quiet splash"

to

   GRUB_CMDLINE_LINUX_DEFAULT="quiet splash acpi_osi=Linux"

Save and close the file. Then, from the terminal:

   sudo update-grub

After the command finishes, and you restart the computer, you will be able to use the \textit{Fn} keys normally.

\textbf{My hardware is not working properly}

Ubuntu occasionally has difficulties running on certain computers, generally when hardware manufacturers use non-standard or proprietary components. The Ubuntu community offers documentation to help you troubleshoot many common issues that may arise from this situation, including problems with wireless cards, scanners, mouse and printers. You can find the complete hardware troubleshooting guide on Ubuntu’s support wiki, accessible at \url{https://wiki.ubuntu.com/HardwareSupport}. If your hardware problems persist, please see \textbf{Getting more help} for more troubleshooting options or information on obtaining support or assistance from an Ubuntu user.

\textbf{Getting more help}

This guide does not cover every possible workflow, task or issue in Ubuntu. If you require assistance beyond the information in the manual, you can find a variety of support opportunities online.

More details about many support options available to you can be found at \textbf{Finding additional help and support} later in this book.
8 Learning More

What else can I do with Ubuntu?

You should now be able to use Ubuntu for most of your daily activities—such as browsing the web, sending email, and creating documents. But you may be interested in learning about other versions of Ubuntu you can integrate into your digital lifestyle. In this chapter, we’ll introduce you to additional versions of Ubuntu specialized for certain tasks. We’ll also provide you with resources for answering any remaining questions you may have, and tell you how you can get involved in the worldwide community of Ubuntu users. But first, we’ll discuss the technologies that make Ubuntu a powerful collection of software.

Open source software

Ubuntu is open source software. Open source software differs from proprietary software—software whose source code is not freely available for modification or distribution by anyone but the rightsholder. Microsoft Windows and Adobe Photoshop are examples of proprietary software.

Unlike proprietary software applications, the software included with Ubuntu is specifically licensed to promote sharing and collaboration. The legal rules governing Ubuntu’s production and distribution ensure that anyone can obtain, run, or share it for any purpose she or he wishes. Computer users can modify open source software like Ubuntu to suit their individual needs, to share it, to improve it, or to translate it into other languages—provided they release the source code for these modifications so others can do the same. In fact, the terms of many open source licensing agreements actually make it illegal not to do so. For more information regarding Ubuntu’s software licensing standards, see http://www.ubuntu.com/project/about-ubuntu/licensing.

Because open source software is developed by large communities of programmers distributed throughout the globe, it benefits from rapid development cycles and speedy security releases (in the event that someone discovers bugs in the software). In other words, open source software is updated, enhanced, and made more secure every day as programmers all over the world continue to improve it.

Aside from these technical advantages, open source software also has economic benefits. While users must adhere to the terms of an open source licensing agreement when installing and using Ubuntu, they needn’t pay to obtain this license. And while not all open source software is free of monetary costs, much is.

To learn more about open source software, see the Open Source Initiative’s open source definition, available at http://www.opensource.org/docs/definition.php.

Distribution families

Ubuntu is one of several popular operating systems based on Linux (an open source operating system). These Linux-based operating systems—
called Linux “distributions,”—may look different from Ubuntu at first glance, but they share similar characteristics because of their common roots.

Linux distributions can be divided into two broad families: the Debian family and the Red Hat family. Each family is named for a distribution on which subsequent distributions are based. For example, “Debian” refers to both the name of a Linux distribution as well as the family of distributions derived from Debian. Ubuntu is part of this family. When describing relationships between various open source projects, software developers often use the metaphor of tributaries connecting to a common body of water. For this reason, you may hear someone say that Ubuntu is located “downstream” from Debian, because alterations to Debian flow into new versions of Ubuntu. Additionally, improvements to Ubuntu usually trickle “upstream”—back to Debian and its family members, which benefit from the work of the Ubuntu community. Other distributions in the Debian family include Linux Mint, Xandros, and CrunchBang Linux. Distributions in the Red Hat family include Fedora, and Mandriva.

The most significant difference between Debian-based and Red Hat-based distributions is the system each uses for installing and updating software. These systems are called “package management systems.” Debian software packages are DEB files, while Red Hat software packages are RPM files. The two systems are generally incompatible. For more information about package management, see Chapter 5: Software Management.

You will also find Linux distributions that have been specialized for certain tasks. Next, we'll describe these versions of Ubuntu and explain the uses for which each has been developed.

Choosing amongst Ubuntu and its derivatives

Just as Ubuntu is based on Debian, several distributions are subsequently based on Ubuntu. Each differs with respect to the software included as part of the distribution. Some are developed for general use, while others are designed for accomplishing a more narrow set of tasks.

Alternative interfaces

Ubuntu features a graphical user interface (GUI) based on the open source GNOME desktop. As we explained in Chapter 2: The Ubuntu Desktop, a “user interface” is a collection of software elements—icons, colors, windows, themes, and menus—that determines how someone may interact with a computer. Some people prefer using alternatives to GNOME, so they have created Ubuntu distributions featuring different user interfaces. These include:

- Kubuntu, which uses the KDE graphical environment instead of the GNOME environment found in Ubuntu;
- Lubuntu, which uses the LXDE graphical environment instead of the GNOME environment found in Ubuntu; and
- Xubuntu, which uses the XFCE graphical environment instead of the GNOME environment found in Ubuntu.

Additionally, each of these distributions may contain default applications different from those featured in Ubuntu. For instance, the default music player in Ubuntu is Rhythmbox, but in Lubuntu the default music player is Aqualung, and in Kubuntu the default is Amarok. Be sure to investigate
these differences if you are considering installing an Ubuntu distribution with an alternative desktop environment.

For more information about these and other derivative distributions, see http://www.ubuntu.com/project/derivatives.

**Task-specific distributions**

Other Ubuntu distributions have been created to accomplish specific tasks or run in specialized settings.

**Ubuntu Server Edition**

The Ubuntu Server Edition is an operating system optimized to perform multi-user tasks when installed on servers. Such tasks include file sharing and website or email hosting. If you are planning to use a computer to perform tasks like these, you may wish to use this specialized server distribution in conjunction with server hardware.

This manual does not explain the process of running a secure web server or performing other tasks possible with Ubuntu Server Edition. For details on using Ubuntu Server Edition, refer to the manual at http://www.ubuntu.com/business/server/overview.

**Edubuntu**

Edubuntu is an Ubuntu derivative customized for use in schools and other educational institutions. It contains software similar to that offered in Ubuntu, but also features additional applications—like a collaborative text editor and educational games.

For additional information regarding Edubuntu, visit http://www.edubuntu.org/

**Ubuntu Studio**

This derivative of Ubuntu is designed specifically for people who use computers to create and edit multimedia projects. It features applications to help users manipulate images, compose music, and edit video. While users can install these applications on computers running the desktop version of Ubuntu, Ubuntu Studio makes them all available immediately upon installation.

If you would like to learn more about Ubuntu Studio (or obtain a copy for yourself), visit http://ubuntustudio.org/home.

**Mythbuntu**

Mythbuntu allows users to turn their computers into entertainment systems. It helps users organize and view various types of multimedia content such as movies, television shows, and video podcasts. Users with TV tuners in their computers can also use Mythbuntu to record live video and television shows.

To learn more about Mythbuntu, visit http://www.mythbuntu.org/.

**Finding additional help and support**

This guide cannot possibly contain everything you’ll ever need to know about Ubuntu. Because *Getting Started with Ubuntu 12.04* could never an-
swer all your questions, we encourage you to take advantage of Ubuntu’s vast community when seeking further information, troubleshooting technical issues, or asking questions about your computer. Next, we’ll discuss a few of these resources so you can learn more about Ubuntu or other Linux distributions.

**Live chat**

If you are familiar with Internet relay chat (IRC), you can use chat clients such as XChat or Pidgin to join the channel #ubuntu on irc.freenode.net. Here, hundreds of volunteer users can answer your questions or offer support in real time. To learn more about using Internet Relay Chat to seek help with Ubuntu, visit [https://help.ubuntu.com/community/InternetRelayChat](https://help.ubuntu.com/community/InternetRelayChat).

**LoCo teams**

Within the Ubuntu community are dozens of local user groups called “LoCo teams.” Spread throughout the world, these teams offer support and advice, answer questions and promote Ubuntu in their communities by hosting regular events. To locate and contact the LoCo team nearest you, visit [http://loco.ubuntu.com/](http://loco.ubuntu.com/).

**Books and Magazines**

Many books have been written about Ubuntu, and professional magazines often feature news and information related to Ubuntu. You will frequently find these resources at your local bookstore or newsstand. However, many of these print publications are also available as digital downloads for purchase in the Ubuntu Software Center. To find these, launch the Software Center, then click on “Books & Magazines” in the left panel.

**Official Ubuntu Documentation**

The Ubuntu Documentation team maintains a series of official wiki pages designed to assist both new and experienced users wishing to learn more about Ubuntu. The Ubuntu community endorses these documents, which serve as a reliable first point of reference for users seeking help online. You can access these at [http://help.ubuntu.com](http://help.ubuntu.com). To get to the built-in Ubuntu Desktop Guide, press F1 on your desktop, or type yelp in the Dash.

**The Ubuntu Forums**

The Ubuntu Forums are the official forums of the Ubuntu community. Millions of Ubuntu users use them daily to seek help and support from one another. You can create an Ubuntu Forums account in minutes. To create an account and learn more about Ubuntu from community members, visit [http://ubuntuforums.org](http://ubuntuforums.org).

**Launchpad Answers**

Launchpad, an open source code repository and user community, provides a question and answer service that allows anyone to ask questions about any Ubuntu-related topic. Signing up for a Launchpad account requires only a few minutes. You can ask a question by visiting Launchpad at [https://answers.launchpad.net/ubuntu/+addquestion](https://answers.launchpad.net/ubuntu/+addquestion).
Ask Ubuntu

Ask Ubuntu is a free, community-driven website for Ubuntu users and developers. Like the Ubuntu Forums, it allows users to post questions that other members of the Ubuntu community can answer. But Ask Ubuntu also allows visitors to “vote” on the answers users provide, so the most useful or helpful responses get featured more prominently on the site. Ask ubuntu is part of the Stack Exchange network of websites, and is one of the best Ubuntu support resources available at no cost. Visit http://www.askubuntu.com to get started.

Search Engines

Because Ubuntu is a popular open source operating system, many users have written about it online. Therefore, using search engines to locate answers to your questions about Ubuntu is often an effective means of acquiring help. When using search engines to answer questions about Ubuntu, ensure that your search queries are as specific as possible. In other words, a search for “Unity interface” will return results that are less useful than those associated with the query “how to use Ubuntu Unity interface” or “how to customize Ubuntu Unity interface.”

Community support

If you’ve exhausted all these resources and still can’t find answers to your questions, visit Community Support at http://www.ubuntu.com/support/community.

The Ubuntu community

Surrounding Ubuntu is a global community of passionate users who want to help others adopt, use, understand, and even modify or enhance Ubuntu. By choosing to install and run Ubuntu, you’ve become part of this community. As you learn more about Ubuntu, you may wish to collaborate with others to make it better—to discuss the future of Ubuntu, to report software bugs you discover, to promote Ubuntu to new users, to share Ubuntu advice, or to answer other users’ questions. In this section, we’ll discuss a few community projects that can connect you to other Ubuntu users.

Full Circle Magazine

Full Circle Magazine is “the independent magazine for the Ubuntu Linux community.” Released every month, Full Circle Magazine contains reviews of new software (including games) for Ubuntu, step-by-step tutorials for projects you can undertake with Ubuntu, editorials discussing important issues in the Ubuntu community, and Ubuntu tips from other users. You can download issues of Full Circle Magazine at http://fullcirclemagazine.org/.

The Ubuntu UK Podcast

Produced by members of the UK’s Ubuntu LoCo team, this bi-weekly online audio broadcast (or “podcast”) features lively discussion about Ubuntu, and often includes interviews with Ubuntu community members who work to improve Ubuntu. Episodes are available at http://podcast.ubuntu-uk.org/.
OMG! Ubuntu!

OMG! Ubuntu! is a weblog that aims to inform the Ubuntu community about Ubuntu news, events, announcements, and updates in a timely fashion. It also allows Ubuntu users to discuss ways they can promote or share Ubuntu. You can read this blog or subscribe to it at http://www.omgubuntu.co.uk/.

Contributing

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Glossary

Canonical  Canonical, the financial backer of Ubuntu, provides support for the core Ubuntu system. It has over 310 paid staff members worldwide who ensure that the foundation of the operating system is stable, as well as checking all the work submitted by volunteer contributors. To learn more about Canonical, go to [http://www.canonical.com](http://www.canonical.com).

cLI  CLI or command-line interface is another name for the terminal.

cursor  The (usually) blinking square or vertical line used to show you where text will appear when you start typing. You can move it around with the arrow keys on your keyboard prompt in a terminal or other text-input application.

desktop environment  A generic term to describe a GUI interface for humans to interact with computers. There are many desktop environments such as GNOME, KDE, XFCE and LXDE just to name a few.

DHCP  DHCP stands for Dynamic Host Configuration Protocol, it is used by a DHCP server to assign computers on a network an IP address automatically.

dialup connection  A dialup connection is when your computer uses a modem to connect to an ISP through your telephone line.

distribution  A distribution is a collection of software that is already compiled and configured ready to be installed. Ubuntu is an example of a distribution.

dual-booting  dual-booting is the process of being able to choose one of two different operating systems currently installed on a computer from the boot menu. Once selected your computer will then boot into whichever operating system you chose at the boot menu. Dual booting is often used generically, and may refer to booting among more than two operating systems.

encryption  Encryption is a security measure, it prevents others from accessing and viewing the contents of your files and/or hard drives, the files must first be decrypted with your password.

Ethernet port  An Ethernet port is what an Ethernet cable is plugged into when you are using a wired connection.

GNOME  GNOME (which once stood for GNU Network Object Model Environment) is the default desktop environment used in Ubuntu.

GUI  The GUI (which stands for Graphical User Interface) is a type of user interface that allows humans to interact with the computer using graphics and images rather than just text.

ISP  ISP stands for Internet Service Provider, an ISP is a company that provides you with your Internet connection.

kernel  A kernel is the central portion of a Unix-based operating system, responsible for running applications, processes, and providing security for the core components.
maximize  When you maximize an application in Ubuntu it will fill the whole desktop, excluding the panels.
minimize  When you minimize an open application, the window will no longer be shown. If you click on a minimized application’s panel button, it will then be restored to its normal state and allow you to interact with it.

output  The output of a command is any text it displays on the next line after typing a command and pressing enter, e.g., if you type `pwd` into a terminal and press `Enter`, the directory name it displays on the next line is the output.

package  Packages contain software in a ready-to-install format. Most of the time you can use the Software Center instead of manually installing packages. Packages have a .deb extension in Ubuntu.

parameter  Parameters are special options that you can use with other commands in the terminal to make that command behave differently, this can make a lot of commands far more useful.

partition  A partition is an area of allocated space on a hard drive where you can put data.

partitioning  partitioning is the process of creating a partition.

prompt  The prompt displays some useful information about your computer, it can be customized to display in different colors as well as being able to display the time, date and current directory as well as almost anything else you like.

proprietary  Software made by companies that don’t release their source code under an open source license.

router  A router is a specially designed computer that using its software and hardware, routes information from the Internet to a network. It is also sometimes called a gateway.

server  A server is a computer that runs a specialized operating system and provides services to computers that connect to it and make a request.

shell  The terminal gives access to the shell, when you type a command into the terminal and press enter the shell takes that command and performs the relevant action.

Software Center  The Software Center is where you can easily manage software installation and removal as well as the ability to manage software installed via Personal Package Archives.

terminal  The terminal is Ubuntu’s text-based interface, it is a method of controlling the operating system using only commands entered via the keyboard, the other method if using your Ubuntu computer is to use a GUI such as Unity.

USB  Universal Serial Bus is a standard interface specification for connecting peripheral hardware devices to computers. USB devices range from external hard drives to scanners and printers.

wired connection  A wired connection is when your computer is physically connected to a router or Ethernet port with a cable, this is the most method of connecting to the Internet and local network for desktop computers.
wireless connection  A network connection that uses a wireless signal to communicate with either a router, access point, or computer.
Credits

This manual wouldn’t have been possible without the efforts and contributions from the following people:

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